



Financial Education & Development  
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## 2018 Webinar Schedule by Category

8/6/2018 v.9

### AUDIT & ACCOUNTING

- 1/25/2018 Call Report Revisions & Update 2018,  
Including FFIEC Community Bank Call Report Burden-Reduction Initiative  
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC
- 3/1/2018 CECL Rule Overview: Preparation, Planning & Data Collection  
Tommy Troyer, Young & Associates, Inc.
- 3/21/2018 **Call Report Series:**  
Introduction to Call Report Preparation  
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC
- 6/5/2018 **Call Report Series:**  
Examining Bank Assets, Liabilities & Income in Call Report Preparation  
Amanda C. Garnett, CliftonLarsonAllen LLP
- 7/10/2018 Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate  
Michael Brode, Brode Consulting Services, Inc.
- 7/25/2018 **Call Report Series:**  
Preparing Call Report Basic Lending Schedules:  
Coding, Classifications & Loan Loss Allowance  
Amanda C. Garnett, CliftonLarsonAllen LLP
- 8/8/2018 CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance  
Tommy Troyer, Young & Associates, Inc.
- 9/18/2018 **Call Report Series:**  
Call Report Preparation: Schedule RC-R, Regulatory Capital & the Capital Conservation Buffer  
Amanda C. Garnett, CliftonLarsonAllen LLP
- 10/25/2018 **Call Report Series:**  
Complex Call Report Lending Schedule Preparation  
Amanda C. Garnett, CliftonLarsonAllen LLP
- 12/6/2018 Auditing for HMDA Compliance, Including New Data Collection Rules  
Susan Costonis, Compliance Consulting and Training for Financial Institutions

12/11/2018 **Call Report Series:**  
Improving Efficiency in Call Report Preparation: Documentation, Accuracy & Common Errors  
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC

## COLLECTIONS

1/18/2018 **Consumer Debt Series:**  
Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent Guidance & More  
David A. Reed, Reed & Jolly, PLLC

1/30/2018  
Exercising the Right of Setoff on Deposit Accounts & Loans  
Elizabeth Fast, Spencer Fane LLP

3/8/2018 **Consumer Debt Series:**  
Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks  
Elizabeth Fast, Spencer Fane LLP

5/22/2018 **Consumer Debt Series:**  
Real Estate Loan Workouts, Deeds in Lieu, Short Sales,  
Foreclosures, Deficiency Judgments & Receiverships  
Elizabeth Fast, Spencer Fane LLP

7/19/2018 **Consumer Debt Series:**  
Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More  
Elizabeth Fast, Spencer Fane LLP

9/11/2018 **Consumer Debt Series:**  
Maximizing Recoveries on Charged-Off Loans  
David A. Reed, Reed & Jolly, PLLC

11/8/2018 **Consumer Debt Series:**  
Proper Repossession, Notice & Sale of Non-Real Estate Collateral  
Elizabeth Fast, Spencer Fane LLP

## COMPLIANCE

1/3/2018  
Top Issues for 2017 HMDA Reporting: Due March 1, 2018  
Susan Costonis, Compliance Consulting and Training for Financial Institutions

1/23/2018  
FFIEC Reporting for CRA Compliance, Including Recent CFPB Updates to HMDA  
Ann Brode-Harner, Brode Consulting Services, Inc.

2/6/2018  
Simplifying the Compliance Function: Tools & Checklists to Keep You on Track  
Molly Stull, Brode Consulting Services, Inc.

2/7/2018  
Fair Lending Challenges for HMDA Data Rule Changes:  
Expanded Data Fields & Lending Practices  
Susan Costonis, Compliance Consulting and Training for Financial Institutions

- 2/15/2018 Preparing for the New Mortgage Servicing Rules:  
Final Implementation Date, April 19, 2018  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 3/6/2018 Revisiting CDD Policies & Procedures to Include Beneficial Ownership Rule Changes  
Effective May 11, 2018  
Dawn Kincaid, Brode Consulting Services, Inc.
- 3/13/2018 Flood Insurance Compliance Review & Update 2018  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 4/6/2018 **SPECIAL EDITION** **Added 1/15/2018**  
Morning ADA Website Compliance: Requirements, Common Issues & Litigation  
Dawn Kincaid, Brode Consulting Services, Inc **Title Modification 2/5/2018**
- 4/25/2018 **SPECIAL EDITION** **Added 4/6/2018**  
Morning Newly Released Guidance on CDD Requirements Effective May 11, 2018: FinCEN FAQs  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 5/15/2018 Top Escrow Compliance Exam Issues, FAQs & Field Audits  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 8/3/2018 **SPECIAL EDITION** **Added 6/20/2018**  
Morning Regulatory Relief Act (S. 2155): Changes & Impacts to Community Banks  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 8/14/2018 Fair Lending Comparative File Review  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 9/13/2018 New BSA Officer Training: Requirements & Real-Life Scenarios  
Bill Elliott, Young & Associates, Inc.
- 9/26/2018 Compliance Officer Training: Risk Assessments, Monitoring & Testing  
Molly Stull, Brode Consulting Services, Inc.

## DIRECTORS

- 2/13/2018 **Director Series:**  
Morning Directors' Role & Responsibilities When a Data Breach Occurs  
Randall J. Romes, CliftonLarsonAllen LLP
- 4/11/2018 **Director Series:**  
Morning Strategic Planning Years 1, 3 & 5: Scope, Techniques & Drafting Your Plan  
Jeffrey C. Gerrish, Gerrish Smith Tuck, PC, Consultants & Attorneys
- 6/6/2018 **Director Series:**  
Morning Regulator Expectations in Capital Planning  
Gary J. Young, Young & Associates, Inc.
- 7/23/2018 **SPECIAL EDITION** **Added 3/1/2018**  
Monday Understanding Tax Reform: Community Bank Taxation in 2018 & Beyond  
Amanda C. Garnett, CliftonLarsonAllen LLP

- 7/26/2018 **Director Series:**  
Morning Assessing Credit Risk for Directors  
Gary J. Young, Young & Associates, Inc.
- 8/28/2018 **Compliance Series:**  
Regulatory Requirements for the Board & Senior Management  
Dawn Kincaid, Brode Consulting Services, Inc.
- 10/23/2018 Roles, Responsibilities & Liabilities of Community Bank Directors  
Jeffrey C. Gerrish, Gerrish Smith Tuck, PC, Consultants & Attorneys
- 11/9/2018 **SPECIAL EDITION** **Added 8/6/2018**  
Morning Board Secretary Basics: Agendas, Meeting Records & Board Package Assembly  
Dawn Kincaid, Brode Consulting Services, Inc.

## FRONTLINE & NEW ACCOUNTS

- 1/31/2018 **Compliance Series:**  
Job-Specific Compliance Training for the Frontline  
Mary-Lou Heighes, Compliance Plus, Inc.
- 2/21/2018 **New Accounts Series:**  
Opening Consumer Accounts: Regulations, CDD & Documentation  
Dawn Kincaid, Brode Consulting Services, Inc.
- 3/27/2018 **New Accounts Series:**  
Opening Deposit Accounts for Nonprofit Organizations  
Mary-Lou Heighes, Compliance Plus, Inc.
- 4/2/2018 **SPECIAL EDITION** **Added 3/1/2018**  
**Frontline Fundamentals** (Four-Part Recorded Series)
  - **Introduction to US Banking & the Payments System**  
Ann Brode-Harner, Brode Consulting Services, Inc.
  - **Regulations & Compliance: The Big Picture**  
Ann Brode-Harner, Brode Consulting Services, Inc.
  - **Essentials of Endorsements, Negotiable Instruments & Cash Handling**  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
  - **Delivering Customer Service Excellence**  
Steve Beck, Beck Seminars
- 4/17/2018 **Compliance Series:**  
Compliance Rules All Staff Must Know:  
Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations  
David A. Reed, Reed & Jolly, PLLC
- 4/18/2018 Top 25 Things to Know About Reg CC Changes Before July 1, 2018  
Dawn Kincaid, Brode Consulting Services, Inc.
- 5/3/2018 Handling Powers-of-Attorney & Living Trust Documents for Deposit Accounts & Loans  
Elizabeth Fast, Spencer Fane LLP

- 5/8/2018 **New Accounts Series:**  
Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements  
Mary-Lou Heighes, Compliance Plus, Inc.
- 6/14/2018 Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 6/20/2018 Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property  
Elizabeth Fast, Spencer Fane LLP
- 6/26/2018 **New Accounts Series:**  
Opening Trust Accounts:  
Compliance, Documentation, Signing Authority & Deposit Insurance Issues  
Mary-Lou Heighes, Compliance Plus, Inc.
- 6/28/2018 Notary Essentials, Legalities & Best Practices  
Elizabeth Fast, Spencer Fane LLP
- 8/21/2018 **New Accounts Series:**  
Opening Minor Accounts: Signature Cards, Access, Ownership  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 9/7/2018 **SPECIAL EDITION** **Added 6/4/2018**  
Morning Handling Business Account Transactions: Dos, Don'ts & Best Practices  
Mary-Lou Heighes, Compliance Plus, Inc.
- 9/10/2018 **SPECIAL EDITION** **Added 8/6/2018**  
Monday Placing Reg CC Holds Compliantly & With Confidence: Clarifying the Confusion  
Dawn Kincaid, Brode Consulting Services, Inc.
- 10/4/2018 Medallion & Signature Guarantee Rules & Risks  
Elizabeth Fast, Spencer Fane LLP
- 10/10/2018 **New Accounts Series:**  
Opening Accounts for Nonresident Aliens  
Dawn Kincaid, Brode Consulting Services, Inc.
- 12/4/2018 Improving Teller Performance: Head Teller Development  
Molly Stull, Brode Consulting Services, Inc.
- 12/12/2018 Your Depositor Has Died: Actions to Take, Mistakes to Avoid  
Elizabeth Fast, Spencer Fane LLP
- 12/19/2018 Closing or Changing Deposit Accounts for Consumers & Businesses  
Susan Costonis, Compliance Consulting and Training for Financial Institutions

## HUMAN RESOURCES

- 2/2/2018 **SPECIAL EDITION** **Added 1/4/2018**  
**Recorded Only** Sexual Harassment at Work: Defining, Preventing & Intervening  
Connie J. Collins, RSM US LLP

- 3/14/2018 Developing & Managing Employee Performance Through Effective Recruiting, Onboarding & Coaching  
Kay Robinson, Robinson HR Consulting, LLC
- 6/27/2018 Understanding Employee Leave Policies  
Diane Pape Reed, CU Doctor
- 9/25/2018 Managing the Employment Termination Process: Before, During & After  
Diane Pape Reed, CU Doctor
- 10/3/2018 The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues  
Kay Robinson, Robinson HR Consulting, LLC

## IRA

- 1/17/2018 **IRA Series:**  
2018 IRA & HSA Update & Hot Topics  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 3/15/2018 **IRA Series:**  
IRA Overview: Traditional & Roth IRA & SEP Plans  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 5/16/2018 **IRA Series:**  
Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 7/11/2018 **IRA Series:**  
Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 9/27/2018 **IRA Series:**  
IRA Conversions, Recharacterizations & Excess Contributions  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 11/20/2018 **IRA Series:**  
Top 10 IRA Rollover Mistakes  
Frank J. LaLoggia, LaLoggia Consulting, Inc.

## INFORMATION TECHNOLOGY

- 2/8/2018 **Cyber Series:**  
Emerging Technologies 2018: What Are They & Do They Matter?  
Lee Wetherington, Jack Henry & Associates, Inc.<sup>®</sup> **Title Modification 11/1/2017**
- 4/5/2018 **Cyber Series:**  
FFIEC Cybersecurity Assessment Tool: Issues & Answers  
Randall J. Romes, CliftonLarsonAllen LLP **Title Modification 11/8/2017**

- 6/12/2018 **Cyber Series:**  
Beginning IT Officer Training  
Randall J. Romes, CliftonLarsonAllen LLP
- 8/7/2018 **Cyber Series:**  
Expanding & Improving Your Required IT Risk Assessment Program  
Randall J. Romes, CliftonLarsonAllen LLP
- 10/18/2018 **Cyber Series:**  
Cyber Threats: Prevention, Detection & Response  
Veronica Madsen, ESTEE Compliance, LLC **Presenter Firm Change 4/10/2018**
- 12/5/2018 **Cyber Series:**  
Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture  
Michele L. Barlow, PAR/WACHA

## LENDING

- 1/10/2018 SBA Lending Update 2018: Trends, Regulations & Pending Changes  
Kimberly A. Rayer, Starfield & Smith, PC
- 1/11/2018 **Credit Analysis & Underwriting Series:**  
Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B  
Tommy Troyer, Young & Associates, Inc.
- 2/1/2018 Understanding Personal Tax Returns Part 1: Schedules A, B, C & D  
Tim Harrington, TEAM Resources
- 2/27/2018 **Credit Analysis & Underwriting Series:**  
Debt Service Coverage Calculations in Underwriting  
S. Wayne Linder, Young & Associates, Inc.
- 2/28/2018 Understanding Personal Tax Returns Part 2: Schedules E & F  
Tim Harrington, TEAM Resources
- 3/28/2018 **Credit Analysis & Underwriting Series:**  
Creating Effective Credit Memos & Loan Narratives  
Tommy Troyer, Young & Associates, Inc.
- 3/29/2018 Negotiate to Win™: Essential Negotiation Skills for Community Bankers  
James C. Thomas, Jr., Common Ground International
- 4/19/2018 How to Complete & File UCC-1 Financing Statements  
Elizabeth Fast, Spencer Fane LLP
- 4/24/2018 Denied Loan Requirements: Consumer, Commercial & Real Estate  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 4/25/2018 **Credit Analysis & Underwriting Series:**  
Afternoon Global Cash Flow Analysis for Underwriters & Credit Analysts  
S. Wayne Linder, Young & Associates, Inc.



- 4/26/2018 The Top 12 Credit Risks in Agricultural Lending  
Dr. David Kohl, Virginia Tech
- 4/27/2018 **SPECIAL EDITION** **Added 3/1/2018**  
Morning Residential Construction Lending: Compliance, Disbursements & More  
Elizabeth Fast, Spencer Fane LLP
- 5/2/2018 Understanding the UCA Cash Flow: Practical Applications in Underwriting  
Dave Dalessandro, Young & Associates, Inc.
- 5/9/2018 Analyzing TRID Tolerance Cures: Clarifying the Confusion  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 5/10/2018 Finance Charges: Getting It Right!  
Bill Elliott, Young & Associates, Inc.
- 5/23/2018 Consumer Loan Documentation  
Molly Stull, Brode Consulting Services, Inc.
- 5/30/2018 **Compliance Series:**  
Job-Specific Compliance Training for Lenders  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 6/7/2018 Red Flags in Residential Appraisal Compliance  
S. Wayne Linder, Young & Associates, Inc.
- 6/13/2018 Protecting the SBA Guaranty Start to Finish  
Kimberly A. Rayer, Starfield & Smith, PC
- 7/17/2018 Loan Review: Consumer, Commercial & Real Estate  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 8/2/2018 Securing Loans with Cash: Using Deposit & Brokerage Accounts to Reduce Loss Risk  
Elizabeth Fast, Spencer Fane LLP
- 8/9/2018 Commercial Loan Application Danger Zones  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 8/16/2018 Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 9/5/2018 Complying with Reg Z Rules for HELOCs:  
Disclosure, Documentation, Statements & Maintenance  
Bill Elliott, Young & Associates, Inc.
- 9/12/2018 Mortgage Lender Training Part 1:  
Life-of-Loan Reg B Requirements, Including Application, Monitoring & Disclosures  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 9/21/2018 **SPECIAL EDITION** **Added 3/1/2018**  
Morning HMDA Reporting: Lessons Learned, Common Mistakes & FAQs  
Susan Costonis, Compliance Consulting and Training for Financial Institutions



10/2/2018	Proper Preparation of the TRID Loan Estimate & Closing Disclosure Steven Van Beek, Howard & Howard Attorneys PLLC	
10/11/2018	Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices Susan Costonis, Compliance Consulting and Training for Financial Institutions	
10/12/2018 Morning	<b>SPECIAL EDITION</b> Commercial Real Estate Basics: Multi-Family, Commercial Rentals, Hotels Tommy Troyer, Young & Associates, Inc.	<b>Added 3/1/2018</b>
10/17/2018	Understanding Title Insurance Policies, Commitments & ALTA Endorsements Elizabeth Fast, Spencer Fane LLP	
11/1/2018	Analyzing Common TRID Compliance Violations Steven Van Beek, Howard & Howard Attorneys PLLC	
11/6/2018	Lending to Churches & Other Nonprofit Organizations S. Wayne Linder, Young & Associates, Inc.	
11/13/2018	<b>SPECIAL EDITION</b> How to Obtain & Perfect a Security Interest in Unconventional Collateral Elizabeth Fast, Spencer Fane LLP	<b>Added 3/1/2018</b>
11/14/2018	Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements Susan Costonis, Compliance Consulting and Training for Financial Institutions	
11/29/2018	Your Borrower Has Died: Actions to Take, Mistakes to Avoid Elizabeth Fast, Spencer Fane LLP	
11/30/2018 Morning	<b>SPECIAL EDITION</b> New Focus on In-House Real Estate Evaluations Aaron Lewis, Young & Associates, Inc.	<b>Added 6/20/2018</b>
12/13/2018	Dealing with Joint Signers in Consumer & Real Estate Lending Bill Elliott, Young & Associates, Inc.	
12/14/2018 Friday	<b>SPECIAL EDITION</b> Commercial Appraisal Review: Income & Sales Approach Heidi C. Lee, Appraisal Review & Consultation	<b>Added 8/6/2018</b>
12/17/2018 Monday	<b>SPECIAL EDITION</b> Managing the Force-Placed Insurance Process Bill Elliott, Young & Associates, Inc.	<b>Added 8/6/2018</b>

## MARKETING

- 6/19/2018 **Marketing Series:**  
Advertising Compliance for Electronic, Website, TV & Radio Promotions  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 7/18/2018 **Marketing Series:**  
Developing, Maintaining & Sustaining Brand Loyalty  
Ali Mandell, Opportunity Bank of Montana
- 8/15/2018 **Marketing Series:**  
Advertising & the New Media Mix: What's Right for Your Bank?  
Ali Mandell, Opportunity Bank of Montana
- 9/19/2018 **Marketing Series:**  
Measuring the ROI of Your Digital Marketing Strategy  
Eric C. Cook, WSI Internet Consulting

## OPERATIONS

- 1/4/2018 Dealing with ACH Tax Refunds: Exceptions, Posting & Liabilities  
Michele L. Barlow, PAR/WACHA
- 1/24/2018 Same Day ACH Final Phase, Effective March 15, 2018: Funds Availability Requirements  
Jen Kirk, EPCOR
- 2/14/2018 ***Cancelled Due to CFPB's Implementation Delay Until 2019***  
~~Prepaid Cards: Your Bank's Responsibilities Under the New Rules  
Effective April 1, 2018  
Elizabeth Fast, Spencer Fane LLP~~ **Title Modification 11/8/17; Cancelled 1/26/2018**
- 3/7/2018 ACH Rules Update 2018  
Jen Kirk, EPCOR
- 3/20/2018 Completing the CTR Line-by-Line Effective May 28, 2018:  
Technical Changes, New Data Fields & Alternate Model Reporting  
Dawn Kincaid, Brode Consulting Services, Inc.
- 3/22/2018 Compliance & Legal Risks in Mobile Banking: Rules & Security Requirements  
Elizabeth Fast, Spencer Fane LLP
- 4/3/2018 Impact of Regulation CC Rule Changes on RDC & ACH  
Michele L. Barlow, PAR/WACHA
- 4/4/2018 Dealing with Dormant Accounts, Unclaimed Property & Escheatment  
Elizabeth Fast, Spencer Fane LLP
- 4/10/2018 BSA Special Risks: Policy, Law Enforcement & Regulator Issues  
Susan Costonis, Compliance Consulting and Training for Financial Institution

4/20/2018 Morning	<b>SPECIAL EDITION</b> Understanding the New SAR Filing Format Requirements: Batch Submissions, Text Fields & Cyber Event Categories & Subtypes Dawn Kincaid, Brode Consulting Services, Inc.	<b>Added 3/1/2018</b>
5/1/2018	All You Need to Know About E-SIGN, E-Statements & E-Disclosures Nancy Flynn, The ePolicy Institute™	
5/24/2018	ACH Error Resolution: Unauthorized, Authorization Revoked, or Stop Payment? Michele L. Barlow, PAR/WACHA	
6/8/2018 Morning	<b>SPECIAL EDITION</b> Understanding the Procedural Differences Between Substitute Checks, ACH Imaged Checks & New Warranties Under Reg CC Effective July 1, 2018 Jen Kirk, EPCOR	<b>Added 3/1/2018</b>
6/21/2018	Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation Michele L. Barlow, PAR/WACHA	
7/6/2018 Morning	<b>SPECIAL EDITION</b> Determining a Legal Entity for Purposes of Beneficial Ownership Elizabeth Fast, Spencer Fane LLP	<b>Added 3/1/2018</b>
7/12/2018	Maintaining Required FDIC Records: Compliance, Issues & Retention Nancy Flynn, The ePolicy Institute™	
7/13/2018 Morning	<b>SPECIAL EDITION</b> Handling Federal Benefit Payments: Protections, POAs, Delinquency & Death Elizabeth Fast, Spencer Fane LLP	<b>Added 3/1/2018</b>
7/24/2018	Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring Dawn Kincaid, Brode Consulting Services, Inc.	
7/31/2018	ACH Rules & Responsibilities for RDFIs Angi Farren, UMACHA	<b>Presenter Change 12/13/2017</b>
8/30/2018	Managing Provisional Credit Under Reg E Elizabeth Fast, Spencer Fane LLP	
9/6/2018	Imaged Documents & Checks: Regulations & Legal Concerns Elizabeth Fast, Spencer Fane LLP	
9/14/2018 Morning	<b>SPECIAL EDITION</b> How to Originate & Onboard a New ACH Business: Set Up, Risk Assessment, Registry, Audit & Third-Party Senders Jennifer Miller, UMACHA	<b>Added 3/1/2018</b>
10/5/2018 Morning	<b>SPECIAL EDITION</b> Handling Subpoenas, Summonses, Garnishments & Levies Elizabeth Fast, Spencer Fane LLP	<b>Added 8/6/2018</b>
10/16/2018	Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks Jen Kirk, EPCOR	

- 10/29/2018 **SPECIAL EDITION** **Added 3/1/2018**  
Monday Stop Payment Versus Written Statement of Unauthorized Debit (WSUD): Which Is It?  
Jen Kirk, EPCOR
- 10/30/2018 **Compliance Series:**  
Job-Specific Compliance Training for Deposit Operations  
Molly Stull, Brode Consulting Services, Inc.
- 10/31/2018 Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More  
Elizabeth Fast, Spencer Fane LLP
- 11/7/2018 ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure  
Angi Farren, UMACHA **Presenter Change 12/13/2017**
- 12/18/2018 Handling Government ACH Payment Returns & Reclamations  
Michele L. Barlow, PAR/WACHA

## SECURITY & FRAUD

- 2/22/2018 Security Officer Reports to the Board: What is Required?  
Barry Thompson, Thompson Consulting Group, LLC
- 8/22/2018 Conducting the Annual Physical Security Review  
Barry Thompson, Thompson Consulting Group, LLC
- 9/28/2018 **SPECIAL EDITION** **Added 8/6/2018**  
**Recorded Only** REACT • ESCAPE • SURVIVE  
Preparing Your Institution & Staff for an Active-Shooter Incident  
William Gage, Countermeasure Consulting Group LLC
- 11/27/2018 **Compliance Series:**  
Robbery Preparedness: Requirements & Proven Strategies  
Carol S. Dodgen, Dodgen Security Consulting, LLC
- 11/28/2018 Managing & Mitigating Card-Not-Present Fraud  
Lee Wetherington, Jack Henry & Associates, Inc.®
- 12/20/2018 BSA Officer Reports to the Board  
Molly Stull, Brode Consulting Services, Inc.

## SENIOR MANAGEMENT

- 1/9/2018 Board Secretary Training: Documenting Minutes, Corrections & Disagreements  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 4/12/2018 Developing a Strong Risk Assessment for Enterprise Risk Management  
Marcia Malzahn, Malzahn Strategic

- 5/17/2018 FFIEC Third-Party Risk Guidance: Appendix J for Vendor Business Continuity Issues & More  
Branan Cooper, Venminder
- 5/31/2018 Increasing Fee Income Without Raising Fees  
Bryan Easley, Haberfeld Associates **Presenter Change 2/9/2018**
- 8/23/2018 Stress Testing Your Loan Portfolio:  
Regulatory Expectations & Enhancing Credit Risk Management  
Tommy Troyer, Young & Associates, Inc.
- 9/17/2018 **SPECIAL EDITION** **Added 8/6/2018**  
Monday Capital Planning & Adequacy Under Regulatory Relief: Preparation Strategies  
Gary J. Young, Young & Associates, Inc.
- 9/20/2018 Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight  
Branan Cooper, Venminder
- 11/15/2018 **SPECIAL EDITION** **Added 8/6/2018**  
Cash Management:  
How Sales, Operations & Technology Can Collaborate to Generate More Fee Income  
Marcia Malzahn, Malzahn Strategic

**Director Series webinars are scheduled from 10:00-11:30 AM Central Time**

**Most webinars are scheduled from 2:00-3:30 PM Central Time unless otherwise indicated.**

**Please check the brochure copy to confirm the time.**