



Financial Education & Development
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2025 Webinar Schedule by Category

Revised 10/29/2025

All webinars will be held at 10:00 a.m. Central unless otherwise indicated.

Auditing & Accounting

- | | |
|---------------------|---|
| 1/14/2025 | Call Report Series:
2025 Call Report Update & Avoiding Costly Mistakes
Michael Gordon, Mauldin & Jenkins, LLC |
| 3/6/2025 | TRID: Auditing the LE & CD for Compliance
Molly Stull, Brode Consulting Services, Inc. |
| 4/1/2025 | Flood: Auditing for FDPA Compliance
Molly Stull, Brode Consulting Services, Inc. |
| 4/2/2025 | Liquidity & ALM Audit Issues
David Heneke, CLA |
| 4/21/2025
Monday | Call Report Series:
Call Report Fundamentals for New Preparers & Reviewers
Michael Gordon, Mauldin & Jenkins, LLC |
| 5/6/2025 | CECL: What Auditors & Regulators Will Expect
Stephen J.M. Schiltz, CLA |
| 7/15/2025 | Call Report Series:
Loan Reporting Part 1: Loan Coding Basics
Harrison Powers, CLA |
| 7/24/2025 | Troubled Loan Modifications: Evaluation, Tracking & Reporting
Stephen J.M. Schiltz, CLA |
| 10/7/2025 | Conducting Your Annual ACH Audit
Eric Wester, UMACHA |
| 10/16/2025 | Call Report Series:
Loan Reporting Part 2: Risk Weighting, Modifications & Multiple Schedules
Harrison Powers, CLA |

Title Amended 10/15/24

Collections

2/27/2025	Beginning Collector: What to Know on Day 1 & Beyond David A. Reed, Reed & Jolly, PLLC	
3/10/2025 Monday	Commercial Loans: Foreclosing on Your Security Interest in Collateral Shelli Clarkston, Spencer Fane LLP	
3/18/2025	Intermediate Collector: Refining Skills Beyond the Basics David A. Reed, Reed & Jolly, PLLC	
4/24/2025	Defaults on Consumer Mortgage Loans: Next Steps, Mitigation, Foreclosure Alternatives & More David A. Reed, Reed & Jolly, PLLC	Moved to 6/6 on 4/15/25
5/22/2025	Navigating Collection Risks & Recent Regulatory Challenges David A. Reed, Reed & Jolly, PLLC	Added Hot Topic 3/6/25
6/6/2025 Friday	Defaults on Consumer Mortgage Loans: Next Steps, Mitigation, Foreclosure Alternatives & More David A. Reed, Reed & Jolly, PLLC	Moved from 4/24 on 4/15/25
7/8/2025	Managing the Repossession Process, Including Notice & Sale David A. Reed, Reed & Jolly, PLLC	
9/3/2025	FDCPA: What's Expected as a Debt Collector? Molly Stull, Brode Consulting Services, Inc.	
9/23/2025	20 Common Mistakes in Consumer Collections Shelli Clarkston, Spencer Fane LLP	
10/2/2025	Consumer Bankruptcy – Chapters 7 & 13: Special Rules, Cramdowns & Risks Shelli Clarkston, Spencer Fane LLP	

Compliance

1/7/2025	BSA Officer Part 1: BSA Update for BSA Officers Dawn Kincaid, Brode Consulting Services, Inc.
1/13/2025 Mon. 60 Min.	2024 HMDA Submission Due March 1, 2025: Updates, Challenges & Real-Life Examples Susan Costonis, Compliance Consulting & Training for Financial Institutions
1/16/2025	2025 Compliance Outlook: Regulator Expectations David A. Reed, Reed & Jolly, PLLC
2/4/2025	Simplifying the Compliance Function: Tools & Checklists to Stay on Track Molly Stull, Brode Consulting Services, Inc.

2/5/2025	BSA Exam Manual Series: History, Risk Assessments, Training, Audits, Internal Controls & BSA Officers Deborah L. Crawford, Gettechnical Inc.	
2/12/2025	New Interagency Guidance on Reconsiderations of Value Molly Stull, Brode Consulting Services, Inc.	
3/4/2025	BSA Exam Manual Series: CIP, CDD & High-Risk Customers Deborah L. Crawford, Gettechnical Inc.	
3/13/2025	BSA Officer Part 2: BSA Reporting to the Board Dawn Kincaid, Brode Consulting Services, Inc.	
3/24/2025 Monday	Open Banking, Banking as a Service & Lessons from Recent Enforcement Actions Shelli Clarkston, Spencer Fane LLP	
4/9/2025	BSA Exam Manual Series: SARs & CTRs: Program Management & Exemptions Deborah L. Crawford, Gettechnical Inc.	
4/17/2025	Compliance Management System Overview & Best Practices Michael Christians, Michael Christians Consulting, LLC	
5/7/2025	BSA Exam Manual Series: Monetary Instrument Records, Funds Transfers, 314a, 314b & OFAC & Special Measures Deborah L. Crawford, Gettechnical Inc.	
5/15/2025	Effective Management of Credit Report Disputes David A. Reed, Reed & Jolly, PLLC	
5/20/2025	BSA Officer Part 3: BSA/AML Deep Dive for the New BSA Officer Dawn Kincaid, Brode Consulting Services, Inc.	
7/2/2025	Fair Lending Audits & Risk Assessments Molly Stull, Brode Consulting Services, Inc.	Added Hot Topic 3/21/25
7/10/2025	AI/ChatGPT, Email, Social, E-Collaboration, Web & Mobile Policies Nancy Flynn, The ePolicy Institute	
7/16/2025	Dormant Accounts & the Unclaimed Funds Process: Best Practices for Overcoming Challenges Dawn Kincaid, Brode Consulting Services, Inc.	
7/23/2025	BSA & Beneficial Ownership Update for Your Business Customers Deborah L. Crawford, Gettechnical Inc.	Amended Title 3/3/25
7/30/2025	Deposit Reg Series: Regulation DD – Truth in Savings Act Deborah L. Crawford, Gettechnical Inc.	

8/6/2025 60 Minutes	BSA Training for Board & Senior Management Mary-Lou Heighes, Compliance Plus, Inc.	
8/19/2025	Record Retention Policy & Timeframes Shelli Clarkston, Spencer Fane LLP	
8/21/2025	CRA Today: Enhancing Your Policy, Procedures & Program Dawn Kincaid, Brode Consulting Services, Inc.	Revised Title 6/2/25
8/27/2025	Deposit Reg Series: Regulation CC Deborah L. Crawford, Gettechnical Inc.	
9/12/2025 Friday	Dissecting the One Big Beautiful Bill Act & the Genius Act Framework for Stablecoins Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 7/7/25; Amended Title 7/23
9/17/2025	CFPB's Rescinded Guidance: Deposit & Operations Implications Deborah L. Crawford, Gettechnical Inc.	Amended Title 7/31
9/24/2025	Deposit Reg Series: Regulation E Deborah L. Crawford, Gettechnical Inc.	
9/29/2025 Monday	Flood Protection for Complex Structures Molly Stull, Brode Consulting Services, Inc.	Added Hot Topic 3/21/25
10/1/2025	Unpacking Adverse Action Requirements Molly Stull, Brode Consulting Services, Inc.	
10/17/2025 Friday	BSA Referrals: From Business Lines to the BSA Dept. Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 5/30/25
10/24/2025 Friday	OFAC Exam Preparation: New Record Retention Rules & Third-Party Verification Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 7/24/25
10/29/2025	Deposit Reg Series: Regulations D, P & GG Deborah L. Crawford, Gettechnical Inc.	
11/4/2025	ECOA & Fair Lending, Including AI in Lending, Exam Hot Spots & More Shelli Clarkston, Spencer Fane LLP	
11/5/2025	Compliance with E-SIGN, E-Statements & E-Disclosures Nancy Flynn, The ePolicy Institute	
11/6/2025	A Year in the Life of a Compliance Officer Dawn Kincaid, Brode Consulting Services, Inc.	
11/12/2025	When Enhanced Due Diligence Is the Standard: MRBs, MSBs, NRAs, Charities & More Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 3/21/25

11/14/2025 Fair Banking Alert! New Executive Order Ends Debanking
Friday Deborah L. Crawford, Gettechnical Inc.

Added Hot Topic 10/2/25

12/2/2025 Payment Apps, Disputes & Reg E
60 Minutes Emily Nelson, EPCOR

12/18/2025 Overdraft Litigation: Trends & Accepted Procedures
Shelli Clarkston, Spencer Fane LLP

Added Hot Topic 3/21/25

Directors

5/29/2025 Building the Best Board Meeting: From Agenda to Action Steps
David A. Reed, Reed & Jolly, PLLC

10/23/2025 The Board Secretary Role:
Organizing, Planning, Tracking & Maintaining Accurate Board Meeting Records
Dawn Kincaid, Brode Consulting Services, Inc.

Frontline & New Accounts

1/15/2025 **Frontline Series:**
Comprehensive Teller Training: Checks, Compliance, Security & BSA
Deborah L. Crawford, Gettechnical Inc.

2/6/2025 **Frontline Series:**
Opening Deposit Accounts for Nonprofit Organizations
Deborah L. Crawford, Gettechnical Inc.

2/19/2025 10 Ways to Prevent New Account Fraud
Deborah L. Crawford, Gettechnical Inc.

2/26/2025 Business Accounts Beyond Basics: Multi-Tiered, Beneficial Ownership, CIP & CDD
Deborah L. Crawford, Gettechnical Inc.

3/5/2025 Writing a Teller Training Program
Deborah L. Crawford, Gettechnical Inc.

3/12/2025 **Frontline Series:**
Opening & Maintaining Consumer Accounts
Deborah L. Crawford, Gettechnical Inc.

3/17/2025 New Funds Availability Limit Update: Preparing for Reg CC Changes Effective July 1, 2025
Monday Dawn Kincaid, Brode Consulting Services, Inc.

3/31/2025 ACH Origination for the Frontline
Monday Michele Barlow, PaymentsFirst

Added Hot Topic 11/18/24

4/23/2025	Frontline Series: Minor Accounts: Ownership, CIP, Access, Changes & Transactions Deborah L. Crawford, Gettechnical Inc.	
5/21/2025	Frontline Series: Opening & Maintaining Business Accounts Deborah L. Crawford, Gettechnical Inc.	
6/11/2025	Medallion & Signature Guarantee Risks, Rules & Best Practices Shelli Clarkston, Spencer Fane LLP	
6/12/2025	Safe Deposit Box Disclosures, Due Diligence & Drilling Dawn Kincaid, Brode Consulting Services, Inc.	
7/7/2025 Monday	Handling Court-Ordered Accounts: Estates, Guardianships, Conservatorships & Bankruptcies Deborah L. Crawford, Gettechnical Inc.	
7/9/2025	A to Z on Endorsements Deborah L. Crawford, Gettechnical Inc.	
7/14/2025 Monday	Advanced CTR Completion: Beyond Basic Transactions Dawn Kincaid, Brode Consulting Services, Inc.	
7/18/2025 Friday	How Artificial Intelligence Changes Customer Service Jonathan Conradt, VersionX	Added Hot Topic 4/9/25
7/29/2025	Powers of Attorney: Reviewing, Accepting, Scams & Red Flags Shelli Clarkston, Spencer Fane LLP	
8/5/2025	Determining When to File a SAR David A. Reed, Reed & Jolly, PLLC	
8/11/2025 Monday	Frontline Impact on Sales Culture Lisa Miller, L A Miller Coaching	Added Hot Topic 3/5/25
8/13/2025	SARs: Line-by-Line & Writing a Good Narrative Deborah L. Crawford, Gettechnical Inc.	
8/20/2025 60 Minutes	Opening Deposit Accounts Online: Risks, E-SIGN, Compliance Susan Costonis, Compliance Consulting & Training for Financial Institutions	
9/4/2025	Dealing with Difficult Customers: 5 Foolproof Techniques David A. Reed, Reed & Jolly, PLLC	
9/26/2025 Friday	Closing Deposit Accounts: Reasons, Rights, Responsibilities Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 5/30/25
10/15/2025	Checks, Mobile Deposits, Substitute Checks: Indemnities, Endorsements & Timeframes Deborah L. Crawford, Gettechnical Inc.	

- 11/10/2025 Opening Trusts & Fiduciary Accounts
Monday Mary-Lou Heighes, Compliance Plus, Inc.
- 11/19/2025 When a Depositor Dies: Actions to Take, Mistakes to Avoid
Deborah L. Crawford, Gettechnical Inc.
- 12/3/2025 10 Common Errors on Nonresident Alien Accounts
Deborah L. Crawford, Gettechnical Inc.
- 12/10/2025 SAR Fraud Narrative Templates & New FAQs: Check Fraud, Elder Fraud, Cyber Crimes & More
Deborah L. Crawford, Gettechnical Inc. **Added Hot Topic 5/30/25; Title Revised 10/16/25**

Human Resources

- 1/6/2025 Wisdom Gained from the EEOC's Biggest Rulings of 2024
Monday Diane Reed, HR Doc
- 2/20/2025 Dealing with Employee Discipline, Complaints, Performance Issues & More
Diane Reed, HR Doc
- 3/19/2025 Comprehensive Employee Onboarding Using Innovative Techniques
Diane Reed, HR Doc
- 4/3/2025 Succession Planning for Leadership Continuity
60 Minutes Tamra Gaines, Tamra Gaines & Associates
- 4/30/2025 Business Writing Boot Camp, Including Critique of Your Own Writing Sample
Nancy Flynn, The ePolicy Institute
- 7/21/2025 Competing for Frontline Talent in Today's Marketplace
Monday Diane Reed, HR Doc **Added Hot Topic 3/21/25**
- 8/1/2025 Performance Reviews: Practicalities, Best Practices & Landmines
Friday Diane Reed, HR Doc **Added Hot Topic 4/9/25**
- 12/16/2025 Branch Manager & Head Teller Training:
Developing, Motivating & Onboarding Team Members
Molly Stull, Brode Consulting Services, Inc. **Added Hot Topic 11/18/24**

IRA

- 1/21/2025 **IRA Series:**
Final IRA RMD Regulations, Deadlines, Calculations, Reporting & More
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 1/27/2025 **IRA Series:**
Monday IRA & HSA Update: The Latest Changes & Issues
Loni Porta, Convergent Retirement Plan Solutions, LLC

- 3/11/2025 **IRA Series:**
IRA Beneficiary Designations & Distributions: Options, Best Practices & Compliance
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 4/8/2025 Health Savings Accounts 101: Basic Operations, Plan Establishment, Eligibility & Contributions
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 7/28/2025 Inherited IRAs: Rules Update & Thorough Policy Review
Monday Ben Norquist, Convergent Retirement Plan Solutions **Added Hot Topic 3/21/25**
- 9/18/2025 **IRA Series:**
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 10/21/2025 **IRA Series:**
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 11/17/2025 **IRA Series:**
Monday IRA Year-End Wrap Up: Hottest Issues, Compliance & Reporting Responsibilities
Loni Porta, Convergent Retirement Plan Solutions, LLC

IT

- 1/29/2025 Simplifying the FFIEC's Architecture, Infrastructure & Operations (AIO) IT Booklet
60 Minutes Sundeep Bablani, CLA **Changed Speaker 12/2/24**

Lending

- 1/8/2025 Consumer Lending Regulatory Compliance
Mary-Lou Heighes, Compliance Plus, Inc.
- 1/9/2025 Regulatory Update for the Credit Analyst
Robert L. Vierung, RiverPointUSA LLC
- 1/28/2025 Consumer Loan Documentation: Developing a Comprehensive Checklist
Dawn Kincaid, Brode Consulting Services, Inc.
- 1/30/2025 1071 Rule FAQs: Are You IN or OUT in 2025?
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 2/3/2025 UCC Financing Statements: Completing, Filing, Amending & Renewing
Monday Shelli Clarkston, Spencer Fane LLP
- 2/10/2025 Troubled Agricultural Borrowers: Identifying & Managing
Monday Robert L. Vierung, RiverPointUSA LLC **Added Hot Topic 11/18/24**

2/11/2025	Deciphering Tax Returns Part 1: Form 1040, Schedules B & C Timothy P. Harrington, TEAM Resources	
2/18/2025	Agricultural Lending Update Robert L. Viering, RiverPointUSA LLC	
2/25/2025	Deciphering Tax Returns Part 2: Form 1040, Schedules D, E & F Timothy P. Harrington, TEAM Resources	
3/25/2025 60 Minutes	Job-Specific BSA Training for Lenders Mary-Lou Heighes, Compliance Plus, Inc.	
4/7/2025 Monday	SBA Update, Including Lessons Learned from 7(a) Loan Program Changes Kimberly A. Rayer, Starfield & Smith, PC	
4/10/2025	Construction Loans: Framing a Strong Compliance Program Dawn Kincaid, Brode Consulting Services, Inc.	
4/14/2025 Monday	Loan Participation Agreements Shelli Clarkston, Spencer Fane LLP	
4/16/2025	HELOC Compliance: Disclosures, Documentation, Advertising, Amending & More Shelli Clarkston, Spencer Fane LLP	
4/29/2025	Commercial Loan Documentation: Developing a Thorough Checklist Dawn Kincaid, Brode Consulting Services, Inc.	
5/12/2025 Monday	Force-Placed Flood Insurance: Timing, Monitoring & Documenting Dawn Kincaid, Brode Consulting Services, Inc.	
5/27/2025	Military Lending Act & Servicemembers Civil Relief Act Shelli Clarkston, Spencer Fane LLP	
6/2/2025 Monday	Advanced C&I Lending: Optimize & Expand Your Portfolio Robert L. Viering, RiverPointUSA LLC	Added Hot Topic 11/18/24
6/4/2025	Proven Steps to Successful Business Development in Any Economic Environment Tim Tivis, Pinnacle Training Group	
6/10/2025	Writing Concise, Complete & Effective Loan Presentations Robert L. Viering, RiverPointUSA LLC	
6/17/2025	Volatile Lending: Navigating Tariffs, Immigration Shifts & Inflation Robert L. Viering, RiverPointUSA LLC	Added Hot Topic 4/14/25
6/18/2025 60 Minutes	TRID: Changed Circumstances & Revised Loan Estimates Molly Stull, Brode Consulting Services, Inc.	
6/23/2025 Monday	Unpacking Credit Reports for Mortgage & Consumer Lenders David A. Reed, Reed & Jolly, PLLC	Added Hot Topic 2/24/24

8/12/2025	Credit Analysis & Lending Series: Cash Flow Analysis: Debt Service Coverage, Global Cash Flow & More Robert L. Vierung, RiverPointUSA LLC	
8/14/2025	Escrow Excellence: From Loan Estimate to Annual Analysis Molly Stull, Brode Consulting Services, Inc.	
8/26/2025	Mastering the CRE Appraisal Process from A to Z: Analysis & Best Practices for Lenders Robert L. Vierung, RiverPointUSA LLC	Added Hot Topic 12/16/24
9/16/2025	Credit Analysis & Lending Series: Deeper Cash Flow Analysis, Balance Sheet & External Factors Robert L. Vierung, RiverPointUSA LLC	
9/25/2025	TRID Basics for Lenders & Processors Dawn Kincaid, Brode Consulting Services, Inc.	
9/30/2025	Mortgage Lending Compliance Overview Mary-Lou Heighes, Compliance Plus, Inc.	
10/6/2025 Monday	CFPB's Rescinded Guidance: Lending Implications Shelli Clarkston, Spencer Fane LLP	Added Hot Topic 7/31/25
10/8/2025 60 Minutes	HMDA Part 1: Application Basics Susan Costonis, Compliance Consulting & Training for Financial Institutions	
10/14/2025	Credit Analysis & Lending Series: C&I Lending for CRE Lenders Robert L. Vierung, RiverPointUSA LLC	
10/20/2025 Monday	Right of Rescission Deep Dive: Tips & Tripwires Carl Pry	Added Hot Topic 8/5/25
10/28/2025 60 Minutes	HMDA Part 2: Demographic Collection Susan Costonis, Compliance Consulting & Training for Financial Institutions	
11/13/2025	Credit Analysis & Lending Series: Collateral Analysis: Evaluation, Weaknesses & Monitoring Values Robert L. Vierung, RiverPointUSA LLC	
11/20/2025 60 Minutes	HMDA Part 3: Commercial Loans Susan Costonis, Compliance Consulting & Training for Financial Institutions	
11/24/2025 Monday	AI in Credit Analysis for CRE, C&I & Ag Loans Robert L. Vierung, RiverPointUSA LLC	Added Hot Topic 5/19/25
12/8/2025 Monday	Where the Money Is: TRID Landmines That Could Cost Your Institution Carl Pry	Added Hot Topic 8/5/25; Title Change 10/7/25
12/9/2025	When a Borrower Dies: Actions to Take, Mistakes to Avoid Shelli Clarkston, Spencer Fane LLP	

12/15/2025 New IRS Auto Loan Rules Effective January 31, 2026: Vehicle Qualification & Interest Reporting Details
Monday David A. Reed, JD, Reed & Jolly, PLLC **Added Hot Topic 10/29/25**
2 PM Central

Marketing

2/13/2025 Website Compliance: ADA Requirements, Common Issues & Best Practices
Dawn Kincaid, Brode Consulting Services, Inc.

4/28/2025 Ways to Optimize & Maximize Your Website
Monday Eric Cook, WSI & The LinkedBanker

5/8/2025 Strategic Marketing: Connecting with Diverse Generations
60 Minutes Ali Mandell, MadAve Communications

7/22/2025 Using Data to Enhance Accountholder Relationships
60 Minutes Tim Dively, CLA **Added Hot Topic 11/18/24**

8/18/2025 Harness the Power of AI in Your Marketing Strategy
Monday Eric Cook, WSI & The LinkedBanker **Moved from 8/26 on 12/9/24**

9/10/2025 Advertising Compliance: Web, Text, Print, TV & Radio
Shelli Clarkston, Spencer Fane LLP

Operations

1/22/2025 Marijuana Update: On-Boarding, Payments, Monitoring & Schedule III Change Implications
Deborah L. Crawford, Gettechnical Inc. **Revised Title 10/29/24**

1/23/2025 Speeding Ahead: Instant Payments for Tomorrow's Transactions
Jessica Lelii, PaymentsFirst **Added Hot Topic 11/18/24**

2/24/2025 Treasury Management: A Powerful Tool to Increase Deposits & Fee Income
Monday Marcia Malzahn, Malzahn Strategic, LLC

3/20/2025 2025 ACH Rules Update
Shelly Sipple, EPCOR

3/27/2025 FedNow Beyond Basics: Getting the Most Out of Instant Payments
60 Minutes Sharon Hallmark, EPCOR

5/1/2025 Credit Push Scams: Return Requests & Reversals
Jessica Lelii, PaymentsFirst

5/5/2025 Mortgage Servicing Rules for Small Servicers
Monday Dawn Kincaid, Brode Consulting Services, Inc.

5/13/2025	Timely & Accurate Check Adjustments: Reducing Risk & Loss Kari Kronberg, PaymentsFirst	Changed Speaker 5/5/25
5/29/2025 60 Minutes	Prepare for ISO 20022 Standard Adoption: Deadline July 14, 2025 Sharon Hallmark & Trevor Witchey, EPCOR	Added Hot Topic 3/6/25
6/3/2025	ACH Fundamentals & Best Practices Kari Kronberg, PaymentsFirst	Added Hot Topic 11/18/24
6/5/2025	Mastercard Debit Card Chargebacks: Rules, Rights & Challenges Diana Kern, SHAZAM, Inc.	
6/9/2025 Monday	Identifying ACH Third-Party Senders Jessica Lelii, PaymentsFirst	Added Hot Topic 11/18/24
6/24/2025	ACH Boomerang: Exceptions from the ODFI Perspective Shelly Sipple, EPCOR	
6/25/2025	ACH WSUDs vs. Stop Payments: Clarifying the Confusion Kari Kronberg, PaymentsFirst	
7/1/2025	Are You Liable? Forgeries, Remotely Created/Deposited Items, Fraudulent ACH, Unauthorized Electronic Withdrawals & More Shelli Clarkston, Spencer Fane LLP	
7/17/2025	Visa Debit Card Chargebacks: Rules, Rights & Challenges Diana Kern, SHAZAM, Inc.	
7/31/2025	Check Warranties & Indemnities: Understanding UCC 3 & 4 Michele Barlow, PaymentsFirst	
8/4/2025 Monday	Debit Card Fraud: Tips, Tools & Tested Procedures Molly Stull, Brode Consulting Services, Inc.	Added Hot Topic 3/21/25
8/25/2025 Monday	Negotiating Vendor Contracts: Key Provisions, Market Terms & Due Diligence Shelli Clarkston, Spencer Fane LLP	Added Hot Topic 3/21/25
8/28/2025	Dishonored, Corrected & Contested ACH Returns Kari Kronberg, PaymentsFirst	Added Hot Topic 11/18/24
9/9/2025	Remote Deposit Capture 360: Efficiencies & Management Kari Kronberg, PaymentsFirst	Added Hot Topic 11/18/24
9/11/2025	Job-Specific BSA Training for Operations Staff Dawn Kincaid, Brode Consulting Services, Inc.	
9/15/2025 Monday	Provisional Credit Under Reg E: Rules, Best Practices & FAQs Shelli Clarkston, Spencer Fane LLP	Added Hot Topic 5/14/25
9/22/2025 Monday	ACH Reclamations & Garnishments Shelly Sipple, EPCOR	

10/9/2025	Responding to Subpoenas, Garnishments & Levies David A. Reed, Reed & Jolly, PLLC	
10/22/2025	1099 Reporting: Foreclosures, Repossessions & Debt Settlements Shelli Clarkston, Spencer Fane LLP	
10/27/2025 Mon. 60 Min.	Debit Card Disputes & Reg E Requirements Emily Nelson & Trevor Witchey, EPCOR	Added Hot Topic 3/21/25
11/25/2025	ACH Return Reason Codes Explained Kimberly Ellis, UMACHA	Speaker Change 10/8/24
12/4/2025	Domestic Wires: Navigating the U.S. Payment System Jessica Lelii, PaymentsFirst	Added Hot Topic 11/18/24
12/17/2025	Real-Time Payments (RTP) Unveiled Jessica Lelii, PaymentsFirst	Added Hot Topic 11/18/24

Security & Fraud

1/10/2025 Friday	Crisis Management in the 24-Hour News Cycle David A. Reed, Reed & Jolly, PLLC	Added Hot Topic 10/31/24
3/3/2025 Monday	Beginning Security Officer: Dos, Don'ts & Compliance Barry Thompson, Thompson Consulting Group, LLC	
4/22/2025	Security Officer Reports to the Board: Timing, Contents & Requirements Barry Thompson, Thompson Consulting Group, LLC	
5/19/2025 Monday	Sunset of FFIEC Cybersecurity Assessment Tool: What Now? Shelli Clarkston, Spencer Fane LLP	Added Hot Topic 3/21/25
5/28/2025	Internal Fraud: A Look at the Thieves from Within Barry Thompson, Thompson Consulting Group, LLC	
6/26/2025	Frontline Series: Identifying Fraud on the Frontline Dawn Kincaid, Brode Consulting Services, Inc.	
6/30/2025 Monday	Cybersecurity Incident Response & Mitigation Strategies Shelli Clarkston & Shawn Tuma, Spencer Fane LLP	Added Hot Topic 3/21/25 Added Speaker 3/31/25
8/7/2025	Effectively Managing Wire Transfer Fraud Dawn Kincaid, Brode Consulting Services, Inc.	
9/2/2025	AI & Ransomware: Can You Outsmart the Next Big Hit? John Moeller, CyberAssurance	Added Hot Topic 3/21/25
11/18/2025	Elder Exploitation: Warning Signs & Safe Harbor	

12/11/2025 Preparation, Risk & Critical Robbery Training
Barry Thompson, Thompson Consulting Group, LLC

Senior Management

5/14/2025 Risk Management & Artificial Intelligence: Innovations, Challenges & Future Trends
Angela Murphy, Pidgin/Payments Elsa

6/16/2025 Creating a Unique Strategic Plan for Your Financial Institution
Monday Marcia Malzahn, Malzahn Strategic, LLC

10/30/2025 Performance-Based Compensation Strategies for Banks
Jeff Fairchild & Mike Blanchard, Blanchard Consulting Group

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