

2024 Webinar Schedule

Revised 10/29/2024

All webinars will be held at 10:00 a.m. Central unless otherwise indicated.

1/3/2024	The Top 10 Credit Risks in Agricultural Lending Robert L. Viering, RiverPointUSA LLC	Title Amended 11/1/23
1/4/2024	Consumer Lending Collateral Considerations & Documentation Elizabeth Fast, Spencer Fane LLP	
1/9/2024	Call Report Series: Call Report Update 2024 Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC	
1/10/2024	Updating Business Account Procedures: CIP & Beneficial Ownership Deborah L. Crawford, Gettechnical Inc.	Title Amended 10/24/23
1/11/2024	Critical Timing Requirements in the Mortgage Loan Origination Proce Molly Stull, Brode Consulting Services, Inc.	ess
1/16/2024	Advanced SAR Training: Reporting Beyond the Basics Dawn Kincaid, Brode Consulting Services, Inc.	
1/17/2024	IRA Series: IRA/HSA Update: Including New 2024 Penalty-Free IRA Distribution Frank J. Laloggia, LaLoggia Consulting, Inc.	n Options
1/18/2024 60 Minutes	BSA Risks in 2024: What's New & in the News? Susan Costonis, Compliance Consulting & Training for Financial Inst	itutions
1/23/2024	2024 Compliance Outlook: What's on the Horizon? David A. Reed, Reed & Jolly, PLLC	
1/24/2024	ACH Specialist Series: Regulations Affecting Instant Payments Emily Nelson, EPCOR	
1/25/2024 60 Minutes	2023 HMDA Submission Due March 1, 2024: Updates, Top Issues & Susan Costonis, Compliance Consulting & Training for Financial Inst	

1/30/2024	The Beginning Security Officer Barry Thompson, Thompson Consulting Group, LLC
1/31/2024	Updating BSA Policy & Procedures, Including Beneficial Ownership Rules Deborah L. Crawford, Gettechnical Inc. Title Amended 10/24/23
2/1/2024	ACH WSUD vs. Stop Payment: Which Is It? Jennifer Miller, UMACHA
2/6/2024	Account & Loan Documentation Series: Consumer Loan Documentation Molly Stull, Brode Consulting Services, Inc.Series Title Amended 11/9/23
2/7/2024	Are You Liable? Forgeries, Remotely Created/Deposited Items, Fraudulent ACH, Unauthorized Electronic Withdrawals & More Elizabeth Fast, Spencer Fane LLP
2/8/2024	Credit Analyst Series: Regulatory Update for the Credit Analyst Robert L. Viering, RiverPointUSA LLC
2/13/2024	Job-Specific BSA Training for Lenders & Mortgage Loan Officers Dawn Kincaid, Brode Consulting Services, Inc.
2/14/2024	Writing Teller Training Deborah L. Crawford, Gettechnical Inc.
2/15/2024 60 Minutes	ACH Tax Refund Exceptions, Posting & Liabilities Michele Barlow, Macha/PAR
2/20/2024	Exercising the Right of Setoff Against Deposit Accounts Elizabeth Fast, Spencer Fane LLP
2/21/2024	Advanced Collection Concepts David A. Reed, Reed & Jolly, PLLC
2/22/2024	Cracking the Personal Tax Return Code Part 1: Form 1040, Schedules B & C Timothy P. Harrington, TEAM Resources
2/27/2024	How to Handle & Respond to Subpoenas, Summonses, Garnishments & Levies Elizabeth Fast, Spencer Fane LLP
2/28/2024	Breaking Down OFAC for Staff: Sanctions, Penalties, Risks Deborah L. Crawford, Gettechnical Inc. Moved from 8/14/24 on 11/13/23
2/29/2024 60 Minutes	Diving Deep into Force-Placed Flood Insurance Molly Stull, Brode Consulting Services, Inc.

3/5/2024	IRA Series: IRA Beneficiary Designations & Distributions Part A: Proper Handling, Responsibilities & Compliance Frank J. Laloggia, LaLoggia Consulting, Inc.	
3/6/2024	Provisional Credit Under Reg E: Rules, Best Practices & FAQs Elizabeth Fast, Spencer Fane LLP	
3/7/2024	Commercial BankruptciesEric L. Johnson, Spencer Fane LLPAdded Hot Topic 1/10/2	4
3/12/2024	Why Is That Revolving Line of Credit Not Revolving? Carolyn Dormand, Bankers Insight Group, LLCChanged Speaker 3/4/2	4
3/13/2024	SAR Decision-Making Deborah L. Crawford, Gettechnical Inc.	
3/14/2024	Account & Loan Documentation Series:Series Title Amended 11/9/2Advanced Commercial Loan Documentation Dawn Kincaid, Brode Consulting Services, Inc.Series Title Amended 11/9/2	3
3/19/2024	Job-Specific BSA Training for Operations Dawn Kincaid, Brode Consulting Services, Inc.	
3/20/2024	Cracking the Personal Tax Return Code Part 2: Form 1040, Schedules D, E & F Timothy P. Harrington, TEAM Resources Moved from 3/7/24 on 11/16/2	3
3/21/2024 60 Minutes	Handling Reg E Disputes Confidently & Compliantly Elizabeth Fast, Spencer Fane LLP	
3/26/2024	ACH Specialist Series: 2024 ACH Rules Update & Initiatives Shelly Sipple, EPCOR	
3/27/2024	Flood Disaster Protection Act: Avoiding Violations Molly Stull, Brode Consulting Services, Inc.	
3/28/2024	IRA Series: IRA Beneficiary Designations & Distributions Part B: Beneficiary Distribution Options & Considerations Frank J. Laloggia, LaLoggia Consulting, Inc.	
4/2/2024	Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment Elizabeth Fast, Spencer Fane LLP	
4/3/2024 60 Minutes	Check Exceptions: Returns, Adjustments & Claims Kimberly Ellis, UMACHA	
4/4/2024	Maximizing Recoveries on Charged-Off Loans David A. Reed, Reed & Jolly, PLLC	

4/9/2024	Creating the Right Enterprise Risk Management (ERM) Program Marcia Malzahn, Malzahn Strategic
4/9/2024	Call Report Series: Call Report Lending Schedule Preparation Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
4/10/2024	Real Estate Escrow Accounts & Flood Insurance Mary-Lou Heighes, Compliance Plus, Inc.
4/11/2024	Job-Specific BSA Training for the Frontline Dawn Kincaid, Brode Consulting Services, Inc.
4/16/2024	The New CRA Final Rule: Preparing Your Program, Systems & StaffDawn Kincaid, Brode Consulting Services, Inc.Added Hot Topic 11/2/23
4/17/2024	Red Flags for Money Laundering Deborah L. Crawford, Gettechnical Inc.
4/18/2024	Reducing Mortgage Delinquency: Being Proactive While Protecting the Bottom Line David A. Reed, Reed & Jolly, PLLC
4/23/2024 60 Minutes	Comparing Faster Payment Options: Same Day ACH, RTP & FedNow Kevin Olsen, Pidgin/Payments Professor
4/24/2024	CECL: What Auditors & Regulators Will Be Expecting Robert L. Viering, RiverPointUSA LLC
4/25/2024	Real Estate Construction Loans A-Z: Consumer & Commercial Challenges & Common Errors Elizabeth Fast, Spencer Fane LLP
4/30/2024	PCI Credit Card Security Risk, Readiness & Compliance for Financial Institutions Randall J. Romes, CLA Added Hot Topic 2/5/24
5/1/2024	BSA for the Boardroom: Annual Training Made Understandable David A. Reed, Reed & Jolly, PLLC
5/2/2024	20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership Deborah L. Crawford, Gettechnical Inc.
5/6/2024 Monday	New Data Privacy Requirements: More Consumer ProtectionsDr. Kevin F. Streff, American Security and Privacy, LLCAdded Hot Topic 2/23/24
5/7/2024 60 Minutes	ACH Specialist Series: The RDC Duplicate Dilemma Marcy Cauthon, EPCOR
5/8/2024 60 Minutes	Board Approved Policies: Tips & Samples to Streamline Your Process Molly Stull, Brode Consulting Services, Inc.

5/9/2024	When a Business Owner Dies, Sells, or Delegates Authority Elizabeth Fast, Spencer Fane LLP
5/14/2024	Minor Accounts In-Depth Mary-Lou Heighes, Compliance Plus, Inc.
5/15/2024	Writing New Account Procedures Deborah L. Crawford, Gettechnical Inc.
5/16/2024	Credit Analyst Series: Writing Concise, Complete & Effective Loan Presentations Robert L. Viering, RiverPointUSA LLC
5/21/2024	Annual Anti-Harassment Training Diane Reed, HR Doc
5/22/2024	Fraud, Forensics & Incident Response: Managing & Mitigating Data Breaches John Moeller, CLA
5/23/2024	Account & Loan Documentation Series: Series Title Amended 11/9/23 Opening Business Accounts: Entities, Setup, Authority & More Mary-Lou Heighes, Compliance Plus, Inc.
5/28/2024 60 Minutes	Examiner Expectations for Credit Risk Management Robert L. Viering, RiverPointUSA LLC Added Hot Topic 2/23/24
5/29/2024	Conducting a Physical Security Review & Risk Assessment Barry Thompson, Thompson Consulting Group, LLC
5/30/2024	Avoiding Liability Under the Bank Secrecy Act David A. Reed, Reed & Jolly, PLLC
6/3/2024 Monday	Dissecting Beneficial Ownership Access: Final Part II Regulation & Compliance Guide Deborah L. Crawford, Gettechnical Inc. Added Hot Topic 2/21/24
6/4/2024	Accepting Powers of Attorney on Deposit Accounts Elizabeth Fast, Spencer Fane LLP
6/5/2024	Consumer First: Regulation E for Debit CardsKari Kronberg, Macha/PARSpeaker Change 6/5/24
6/6/2024	Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond Eric C. Cook, WSI & The LinkedBanker
6/11/2024	Developing & Enforcing an Effective Social Media Policy David A. Reed, Reed & Jolly, PLLC
6/12/2024	Liquidity Risk Management Dale Sheller, The Baker Group LP

6/13/2024	Consumer Loan Underwriting 101 Robert L. Viering, RiverPointUSA LLC	
6/18/2024	Accurately Completing the CTR Line-By-Line Dawn Kincaid, Brode Consulting Services, Inc.	
6/20/2024 60 Minutes	Hire Right the First Time Tracie Kenyon, Humanidei	
6/25/2024	Troubled Loan Modifications: Evaluating, Tracking & Reporting Stephen J.M. Schiltz, CLA	
6/26/2024 60 Minutes	Check Breach of Warranty Blues Marcy Cauthon, EPCOR	
6/27/2024	Successful Compliance Auditing & Monitoring Molly Stull, Brode Consulting Services, Inc.	
7/2/2024 60 Minutes	ACH Specialist Series: ACH Warranties & Indemnities Eric Wester, UMACHA	
7/3/2024	Identity Theft Red Flags & FACT Act Compliance David A. Reed, Reed & Jolly, PLLC	
7/9/2024	Account & Loan Documentation Series:Series Title Amended 11/9/23Real Estate Loan Documentation Basics Dawn Kincaid, Brode Consulting Services, Inc.Series Title Amended 11/9/23	
7/10/2024	CIP & CDD: Regulations, Exam Procedures & FAQs Deborah L. Crawford, Gettechnical Inc.	
7/15/2024 Monday	AI Policy Design & Implementation Diane Reed, HR Doc Added Hot Topic 4/26/24	
7/16/2024	Wire Transfers: Establishing Strong Internal Controls Dawn Kincaid, Brode Consulting Services, Inc.	
7/17/2024	Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D Mary-Lou Heighes, Compliance Plus, Inc.	
7/18/2024	Advertising Compliance Part 1: Text, Print, TV & Radio Elizabeth Fast, Spencer Fane LLP	
7/23/2024	Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA Molly Stull, Brode Consulting Services, Inc.	
7/24/2024	Commercial Lending: Risks, Rewards, Controls & Common Mistakes	

7/25/2024	Credit Analyst Series: Five Vital Financial Factors All Credit Analysts & Lenders Must Ma Jeffery W. Johnson, Bankers Insight Group, LLC	aster Speaker Change 10/30/23
7/30/2024	Handling Trusts & Other Fiduciary Accounts Elizabeth Fast, Spencer Fane LLP	
7/31/2024 60 Minutes	Managing Instant Payment Risk & Fraud in the FedNow & RTP Ne Kevin Olsen, Pidgin/Payments Professor	tworks
8/1/2024	Call Report Series: Understanding Call Report Regulatory Capital Michael Gordon, Mauldin & Jenkins, LLC	Speaker Change 8/1/24
8/2/2024 On-Demand Only	Active Shooter & Workplace Violence: Avoiding Deadly Mistakes William Gage, Old Dominion Resources Group	Added Hot Topic 3/26/24
8/6/2024	ATR/QM Rules: Documenting Compliance Dawn Kincaid, Brode Consulting Services, Inc.	
8/7/2024	The Business Banking Blues: Handling Business ACH Exceptions Michele Barlow, Macha/PAR	
8/8/2024	Advertising Compliance Part 2: Electronic Advertising, Including Social Media, Internet & Texting Elizabeth Fast, Spencer Fane LLP	
8/12/2024 Monday	Credit Reporting on Delinquent Loans David A. Reed, Reed & Jolly, PLLC	Added Hot Topic 4/26/24
8/13/2024	Vendor Due Diligence & Effective Vendor Management David A. Reed, Reed & Jolly, PLLC	
8/14/2024	New Beneficial Ownership Rule: Lessons LearnedDeborah L. Crawford, Gettechnical Inc.Cancelled 5/2	20/24 – Rule Not Finalized
8/14/2024	New Reg CC Threshold Changes Effective July 1, 2025 Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 6/5/24
8/15/2024	Managing & Monitoring High-Risk Accountholders Dawn Kincaid, Brode Consulting Services, Inc.	
8/19/2024 Monday	10 Junk Fee Mistakes to Avoid Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 5/6/24
8/20/2024	Account & Loan Documentation Series: Ser Opening Deposit Accounts Online: Rules, Risks & Best Practices Susan Costonis, Compliance Consulting & Training for Financial In	ies Title Amended 11/9/23 astitutions
8/21/2024	Record Retention in the Digital Age: What to Keep, When to Destro Elizabeth Fast, Spencer Fane LLP	oy, What Holds Up in Court?

8/22/2024	Recognizing Employment Law Red Flags: Supervisor Training Diane Reed, HR Doc	
8/27/2024	Changing or Closing Deposit Accounts for Consumers & Businesser Susan Costonis, Compliance Consulting & Training for Financial In	
8/28/2024	Capital Planning in Uncertain Times Robert L. Viering, RiverPointUSA LLC	Added Hot Topic 3/5/24
8/29/2024	Common Problems in Opening Accounts & Lending to Trusts Elizabeth Fast, Spencer Fane LLP	Title Modified 5/20/24
8/30/2024 Friday	FDIC Updates: Signage, Trust Account Insurance & Advertising Re Deborah L. Crawford, Gettechnical Inc.	equirements Added Hot Topic 5/6/24
9/3/2024	ACH Specialist Series: Proper Handling of Government Reclamations & Garnishments Michele Barlow, Macha/PAR	
9/4/2024	Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More Dawn Kincaid, Brode Consulting Services, Inc.	
9/5/2024	Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Business Record Nancy Flynn, The ePolicy Institute	ls
9/9/2024 Monday	CFPB Enforcement Actions: Lessons Learned David A. Reed, Reed & Jolly, PLLC	Added Hot Topic 5/6/24
9/10/2024 60 Minutes	Managing Workplace Threats: When to Call the Police, a Profession William Gage, Old Dominion Resources Group	nal, an Attorney Added Hot Topic 3/26/24
9/11/2024	Check Fraud & Scams Deborah L. Crawford, Gettechnical Inc.	
9/12/2024	Banking Ethics, Conflicts of Interest & Compliance for Staff Elizabeth Fast, Spencer Fane LLP	Added Hot Topic 5/6/24
9/16/2024 Monday	Conducting a BSA Audit Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 5/6/24
9/17/2024 60 Minutes	Unpacking E-SIGN Compliance for Loans & Deposit Accounts Susan Costonis, Compliance Consulting & Training for Financial In	stitutions
9/17/2024 2:00 p.m. Central	New Required Minimum Distribution Regulations, Effective Januar Frank J. Laloggia, LaLoggia Consulting, Inc. Ben Norquist & Loni Porta, Convergent Retirement Plan Solutions,	Added Hot Topic 7/25/24

9/18/2024	IRA Series: Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers Frank J. Laloggia, LaLoggia Consulting, Inc.	
9/19/2024	Credit Analyst Series: Debt Service Coverage Calculations in Underwriting Robert L. Viering, RiverPointUSA LLC	
9/23/2024 Monday	Preventing & Addressing Crime: Cyber, Human Trafficking & Disaster Relief Deborah L. Crawford, Gettechnical Inc. Added Hot Topic 5/6/24	
9/24/2024	Common Mistakes in Consumer Collection David A. Reed, Reed & Jolly, PLLC	
9/25/2024	Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination Molly Stull, Brode Consulting Services, Inc.	
9/26/2024	Top 10: Focusing on the TRID Issues that Matter Most Dawn Kincaid, Brode Consulting Services, Inc.	
10/1/2024	Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls Marcia Malzahn, Malzahn Strategic	
10/1/2024	Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy Eric C. Cook, WSI & The LinkedBanker	
10/2/2024	Annual MLO Training & SAFE Act ComplianceTitle Amended 8/5/24Susan Costonis, Compliance Consulting & Training for Financial Institutions	
10/3/2024	Account & Loan Documentation Series:Series Title Amended 11/9/23Loan Documentation for All Legal EntitiesShelli Clarkston, Spencer Fane LLPSpeaker Change 9/11/24	
10/7/2024 Monday	Deposit Operations Year-End Wrap-Up & Update Deborah L. Crawford, Gettechnical Inc. Added Hot Topic 5/6/24	
10/8/2024	Call Report Series:Auditing Call Reports: Compliance, Regulator Expectations & Best PracticesMichael Gordon, Mauldin & Jenkins, LLCSpeaker Change 8/1/24	
10/9/2024	When a Depositor Dies: Actions to Take, Mistakes to Avoid Deborah L. Crawford, Gettechnical Inc.	
10/10/2024 60 Minutes	Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors Michael Blanchard & Jeff Fairchild, Blanchard Consulting Group Added Speaker 7/30/24	
10/15/2024	IRA Series: Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties Frank J. Laloggia, LaLoggia Consulting, Inc.	

10/16/2024	Auditing Consumer Real Estate Files Dawn Kincaid, Brode Consulting Services, Inc.	
10/17/2024	Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns Elizabeth Fast, Spencer Fane LLP	& Risks
10/21/2024 Monday	BSA Officer & Staff Year-End Wrap-Up Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 5/6/24
10/22/2024	Taking the Mystery Out of Loan Stress Testing Robert L. Viering, RiverPointUSA LLC	
10/23/2024	Harnessing ITMs & VTMs: Risks, Implementation Considerations & Dawn Kincaid, Brode Consulting Services, Inc.	c Compliance Added Hot Topic 4/12/24
10/24/2024 60 Minutes	Robbery: Plan, Prevent, Prevail Carol Dodgen, Dodgen Security Consulting	
10/29/2024	The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes Dawn Kincaid, Brode Consulting Services, Inc.	
10/30/2024	ACH Specialist Series: Electronic Payment Fraud: When Is Your Institution Liable? Shelli Clarkston, Spencer Fane LLP	Speaker Change 9/11/24
10/31/2024	ACH Disputes Part 1: Reg E vs. ACH Rules Before 60 Days Emily Nelson, EPCOR	Added Hot Topic 5/6/24
11/4/2024 Monday	Managing Loan Concentrations: CRE & More Robert L. Viering, RiverPointUSA LLC	Added Hot Topic 5/6/24
11/6/2024	Lending Exam Targets Locked: Preparing Your TRID, Fair Lending & CRA Programs for Increased Dawn Kincaid, Brode Consulting Services, Inc.	Scrutiny
11/7/2024	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More Elizabeth Fast, Spencer Fane LLP	
11/12/2024	IRA Series: Hottest IRA Issues: Reporting, Compliance & Required Minimum D Frank J. Laloggia, LaLoggia Consulting, Inc. Loni Porta, Convergent Retirement Plan Solutions, LLC	Distributions Added Speaker 8/13/24
11/13/2024	Legal Issues of Checks Deborah L. Crawford, Gettechnical Inc.	
11/14/2024	Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP F Dawn Kincaid, Brode Consulting Services, Inc.	Requirements & Compliance
11/15/2024 Friday	Beneficial Ownership Outreach Toolkit: Action Steps Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 9/24/24

11/18/2024 Monday	10 Reg CC Myths Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 5/6/24
11/19/2024	Return to Sender: Selecting Relevant ACH Return Reason Codes Michele Barlow, Macha/PAR	
11/20/2024	When a Borrower Dies: Actions to Take, Mistakes to Avoid Elizabeth Fast, Spencer Fane LLP	
11/21/2024	Corporate Tax Returns: Analysis, Limitations & Red Flags Robert L. Viering, RiverPointUSA LLC	Added Hot Topic 5/6/24
11/25/2024 Mon. 60 Min.	What Are the UDAAP Risks in 2025? Susan Costonis, Compliance Consulting & Training for Financial In	Added Hot Topic 8/22/24 nstitutions
11/26/2024	ACH Disputes Part 2: Reg E vs. ACH Rules After 60 Days Emily Nelson, EPCOR	Added Hot Topic 5/6/24
12/3/2024	Head Tellers & Branch Managers: Handling the Critical Aspects Molly Stull, Brode Consulting Services, Inc.	
12/4/2024	No-Nonsense Notary Legal Perspective Elizabeth Fast, Spencer Fane LLP	
12/5/2024	Internal Compliance Monitoring & Risk Assessment Emily Dent, Mauldin & Jenkins, LLC	Moved from 7/11 on 4/23
12/6/2024 Friday	BSA Consent Orders: Lessons Learned for Smaller Institutions Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 10/28/24
12/10/2024 60 Minutes	Elder & Dependent Adult Financial Abuse Mary-Lou Heighes, Compliance Plus, Inc.	
12/11/2024	Opening Nonresident Alien Accounts Deborah L. Crawford, Gettechnical Inc.	
12/12/2024	Compliance with E-Statements, E-Disclosures & E-SIGN Nancy Flynn, The ePolicy Institute	
12/17/2024 60 Minutes	Game Plan for 1071 Rules Susan Costonis, Compliance Consulting & Training for Financial In	Added Hot Topic 8/22/24 nstitutions
12/18/2024	ECOA & Fair Lending: Examiner Hot Buttons David A. Reed, Reed & Jolly, PLLC	
12/19/2024	Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues Dawn Kincaid, Brode Consulting Services, Inc.	

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