



2025 Webinar Schedule

Revised 10/2/2024

All webinars will be held at 10:00 a.m. Central unless otherwise indicated.

Auditing & Accounting

- 1/14/2025 **Call Report Series:**
2025 Call Report Update & Avoiding Costly Mistakes
Michael Gordon, Mauldin & Jenkins, LLC
- 3/6/2025 TRID: Auditing the LE & CD for Compliance
Molly Stull, Brode Consulting Services, Inc.
- 4/1/2025 Flood: Auditing for FDPA Compliance
Molly Stull, Brode Consulting Services, Inc.
- 4/2/2025 Liquidity & ALM Audit Issues
David Heneke, CLA
- 4/21/2025 **Call Report Series:**
Monday Call Report Fundamentals for New Preparers & Reviewers
Michael Gordon, Mauldin & Jenkins, LLC
- 5/6/2025 CECL: What Auditors & Regulators Will Expect
Stephen J.M. Schiltz, CLA
- 7/15/2025 **Call Report Series:**
Loan Reporting Part 1: Loan Coding Basics
Harrison Powers, CLA
- 7/24/2025 Troubled Loan Modifications: Evaluation, Tracking & Reporting
Stephen J.M. Schiltz, CLA
- 10/7/2025 Conducting Your Annual ACH Audit
Eric Wester, UMACHA
- 10/16/2025 **Call Report Series:**
Loan Reporting Part 2: Risk Weighting, TDRs & Multiple Schedules
Harrison Powers, CLA

Collections

- 2/27/2025 Beginning Collector: What to Know on Day 1 & Beyond
David A. Reed, Reed & Jolly, PLLC
- 3/10/2025 Commercial Loans: Foreclosing on Your Security Interest in Collateral
Monday Shelli Clarkston, Spencer Fane LLP
- 3/18/2025 Intermediate Collector: Refining Skills Beyond the Basics
David A. Reed, Reed & Jolly, PLLC
- 4/24/2025 Defaults on Consumer Mortgage Loans:
Next Steps, Mitigation, Foreclosure Alternatives & More
David A. Reed, Reed & Jolly, PLLC
- 7/8/2025 Managing the Repossession Process, Including Notice & Sale
David A. Reed, Reed & Jolly, PLLC
- 9/3/2025 FDCPA: What's Expected as a Debt Collector?
Molly Stull, Brode Consulting Services, Inc.
- 9/23/2025 20 Common Mistakes in Consumer Collections
Shelli Clarkston, Spencer Fane LLP
- 10/2/2025 Consumer Bankruptcy – Chapters 7 & 13: Special Rules, Cramdowns & Risks
Shelli Clarkston, Spencer Fane LLP

Compliance

- 1/7/2025 BSA Officer Part 1: BSA Update for BSA Officers
Dawn Kincaid, Brode Consulting Services, Inc.
- 1/13/2025 2024 HMDA Submission Due March 1, 2025: Updates, Challenges & Real-Life Examples
Mon. 60 Min. Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 1/16/2025 2025 Compliance Outlook: Regulator Expectations
David A. Reed, Reed & Jolly, PLLC
- 2/4/2025 Simplifying the Compliance Function: Tools & Checklists to Stay on Track
Molly Stull, Brode Consulting Services, Inc.
- 2/5/2025 **BSA Exam Manual Series:**
History, Risk Assessments, Training, Audits, Internal Controls & BSA Officers
Deborah L. Crawford, Gettechnical Inc.
- 2/12/2025 New Interagency Guidance on Reconsiderations of Value
Molly Stull, Brode Consulting Services, Inc.

- 3/4/2025 **BSA Exam Manual Series:**
CIP, CDD & High-Risk Customers
Deborah L. Crawford, Gettechnical Inc.
- 3/13/2025 BSA Officer Part 2: BSA Reporting to the Board
Dawn Kincaid, Brode Consulting Services, Inc.
- 3/24/2025 Open Banking, Banking as a Service & Lessons from Recent Enforcement Actions
Monday Shelli Clarkston, Spencer Fane LLP
- 4/9/2025 **BSA Exam Manual Series:**
SARs & CTRs: Program Management & Exemptions
Deborah L. Crawford, Gettechnical Inc.
- 4/17/2025 Compliance Management System Overview & Best Practices
Michael Christians, Michael Christians Consulting, LLC
- 5/7/2025 **BSA Exam Manual Series:**
Monetary Instrument Records, Funds Transfers, 314a, 314b & OFAC & Special Measures
Deborah L. Crawford, Gettechnical Inc.
- 5/15/2025 Effective Management of Credit Report Disputes
David A. Reed, Reed & Jolly, PLLC
- 5/20/2025 BSA Officer Part 3: BSA/AML Deep Dive for the New BSA Officer
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/10/2025 AI/ChatGPT, Email, Social, E-Collaboration, Web & Mobile Policies
Nancy Flynn, The ePolicy Institute
- 7/16/2025 Dormant Accounts & the Unclaimed Funds Process: Best Practices for Overcoming Challenges
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/23/2025 Beneficial Ownership: An Action Plan for Your Business Customers
Deborah L. Crawford, Gettechnical Inc.
- 7/30/2025 **Deposit Reg Series:**
Regulation DD – Truth in Savings Act
Deborah L. Crawford, Gettechnical Inc.
- 8/6/2025 BSA Training for Board & Senior Management
60 Minutes Mary-Lou Heighes, Compliance Plus, Inc.
- 8/19/2025 Record Retention Policy & Timeframes
Shelli Clarkston, Spencer Fane LLP
- 8/21/2025 Community Reinvestment Act: Preparing for Upcoming Changes
Dawn Kincaid, Brode Consulting Services, Inc.

- 8/27/2025 **Deposit Reg Series:**
Regulation CC
Deborah L. Crawford, Gettechnical Inc.
- 9/17/2025 The CFPB on Overdrafts, Junk Fees & Other Depository Issues
Deborah L. Crawford, Gettechnical Inc.
- 9/24/2025 **Deposit Reg Series:**
Regulation E
Deborah L. Crawford, Gettechnical Inc.
- 10/1/2025 Unpacking Adverse Action Requirements
Molly Stull, Brode Consulting Services, Inc.
- 10/29/2025 **Deposit Reg Series:**
Regulations D, P & GG
Deborah L. Crawford, Gettechnical Inc.
- 11/4/2025 ECOA & Fair Lending, Including AI in Lending, Exam Hot Spots & More
Shelli Clarkston, Spencer Fane LLP
- 11/5/2025 Compliance with E-SIGN, E-Statements & E-Disclosures
Nancy Flynn, The ePolicy Institute
- 11/6/2025 A Year in the Life of a Compliance Officer
Dawn Kincaid, Brode Consulting Services, Inc.
- 12/2/2025 Payment Apps, Disputes & Reg E
60 Minutes Emily Nelson, EPCOR

Directors

- 5/29/2025 Building the Best Board Meeting: From Agenda to Action Steps
David A. Reed, Reed & Jolly, PLLC
- 10/23/2025 The Board Secretary Role:
Organizing, Planning, Tracking & Maintaining Accurate Board Meeting Records
Dawn Kincaid, Brode Consulting Services, Inc.

Frontline & New Accounts

- 1/15/2025 **Frontline Series:**
Comprehensive Teller Training: Checks, Compliance, Security & BSA
Deborah L. Crawford, Gettechnical Inc.
- 2/6/2025 **Frontline Series:**
Opening Deposit Accounts for Nonprofit Organizations
Deborah L. Crawford, Gettechnical Inc.

- 2/19/2025 10 Ways to Prevent New Account Fraud
Deborah L. Crawford, Gettechnical Inc.
- 2/26/2025 Business Accounts Beyond Basics: Multi-Tiered, Beneficial Ownership, CIP & CDD
Deborah L. Crawford, Gettechnical Inc.
- 3/5/2025 Writing a Teller Training Program
Deborah L. Crawford, Gettechnical Inc.
- 3/12/2025 **Frontline Series:**
Opening & Maintaining Consumer Accounts
Deborah L. Crawford, Gettechnical Inc.
- 3/17/2025 New Funds Availability Limit Update: Preparing for Reg CC Changes Effective July 1, 2025
Monday Dawn Kincaid, Brode Consulting Services, Inc.
- 4/23/2025 **Frontline Series:**
Minor Accounts: Ownership, CIP, Access, Changes & Transactions
Deborah L. Crawford, Gettechnical Inc.
- 5/21/2025 **Frontline Series:**
Opening & Maintaining Business Accounts
Deborah L. Crawford, Gettechnical Inc.
- 6/11/2025 Medallion & Signature Guarantee Risks, Rules & Best Practices
Shelli Clarkston, Spencer Fane LLP
- 6/12/2025 Safe Deposit Box Disclosures, Due Diligence & Drilling
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/7/2025 Handling Court-Ordered Accounts: Estates, Guardianships, Conservatorships & Bankruptcies
Monday Deborah L. Crawford, Gettechnical Inc.
- 7/9/2025 A to Z on Endorsements
Deborah L. Crawford, Gettechnical Inc.
- 7/14/2025 Advanced CTR Completion: Beyond Basic Transactions
Monday Dawn Kincaid, Brode Consulting Services, Inc.
- 7/29/2025 Powers of Attorney: Reviewing, Accepting, Scams & Red Flags
Shelli Clarkston, Spencer Fane LLP
- 8/5/2025 Determining When to File a SAR
David A. Reed, Reed & Jolly, PLLC
- 8/13/2025 SARs: Line-by-Line & Writing a Good Narrative
Deborah L. Crawford, Gettechnical Inc.
- 8/20/2025 Opening Deposit Accounts Online: Risks, E-SIGN, Compliance
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions

- 9/4/2025 Dealing with Difficult Customers: 5 Foolproof Techniques
David A. Reed, Reed & Jolly, PLLC
- 10/15/2025 Checks, Mobile Deposits, Substitute Checks: Indemnities, Endorsements & Timeframes
Deborah L. Crawford, Gettechnical Inc.
- 11/10/2025 Opening Trusts & Fiduciary Accounts
Monday Mary-Lou Heighes, Compliance Plus, Inc.
- 11/19/2025 When a Depositor Dies: Actions to Take, Mistakes to Avoid
Deborah L. Crawford, Gettechnical Inc.
- 12/3/2025 10 Common Errors on Nonresident Alien Accounts
Deborah L. Crawford, Gettechnical Inc.

Human Resources

- 1/6/2025 Wisdom Gained from the EEOC's Biggest Rulings of 2024
Monday Diane Reed, HR Doc
- 2/20/2025 Dealing with Employee Discipline, Complaints, Performance Issues & More
Diane Reed, HR Doc
- 3/19/2025 Comprehensive Employee Onboarding Using Innovative Techniques
Diane Reed, HR Doc
- 4/3/2025 Succession Planning for Leadership Continuity
60 Minutes Tamra Gaines, Tamra Gaines & Associates
- 4/30/2025 Business Writing Boot Camp, Including Critique of Your Own Writing Sample
Nancy Flynn, The ePolicy Institute

IRA

- 1/21/2025 **IRA Series:**
Final IRA RMD Regulations, Deadlines, Calculations, Reporting & More
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 1/27/2025 **IRA Series:**
Monday IRA & HSA Update: The Latest Changes & Issues
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 3/11/2025 **IRA Series:**
IRA Beneficiary Designations & Distributions: Options, Best Practices & Compliance
Loni Porta, Convergent Retirement Plan Solutions, LLC

- 4/8/2025 Health Savings Accounts 101: Basic Operations, Plan Establishment, Eligibility & Contributions
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 9/18/2025 **IRA Series:**
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 10/21/2025 **IRA Series:**
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 11/17/2025 **IRA Series:**
Monday IRA Year-End Wrap Up: Hottest Issues, Compliance & Reporting Responsibilities
Loni Porta, Convergent Retirement Plan Solutions, LLC

IT

- 1/29/2025 Simplifying the FFIEC's Architecture, Infrastructure & Operations (AIO) IT Booklet
60 Minutes John Moeller, CLA

Lending

- 1/8/2025 Consumer Lending Regulatory Compliance
Mary-Lou Heighes, Compliance Plus, Inc.
- 1/9/2025 Regulatory Update for the Credit Analyst
Robert L. Viering, RiverPointUSA LLC
- 1/28/2025 Consumer Loan Documentation: Developing a Comprehensive Checklist
Dawn Kincaid, Brode Consulting Services, Inc.
- 1/30/2025 1071 Rule FAQs: Are You IN or OUT in 2025?
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 2/3/2025 UCC Financing Statements: Completing, Filing, Amending & Renewing
Monday Shelli Clarkston, Spencer Fane LLP
- 2/11/2025 Deciphering Tax Returns Part 1: Form 1040, Schedules B & C
Timothy P. Harrington, TEAM Resources
- 2/18/2025 Agricultural Lending Update
Robert L. Viering, RiverPointUSA LLC
- 2/25/2025 Deciphering Tax Returns Part 2: Form 1040, Schedules D, E & F
Timothy P. Harrington, TEAM Resources
- 3/25/2025 Job-Specific BSA Training for Lenders
60 Minutes Mary-Lou Heighes, Compliance Plus, Inc.

- 4/7/2025
Monday SBA Update, Including Lessons Learned from 7(a) Loan Program Changes
Kimberly A. Rayer, Starfield & Smith, PC
- 4/10/2025 Construction Loans: Framing a Strong Compliance Program
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/14/2025
Monday Loan Participation Agreements
Shelli Clarkston, Spencer Fane LLP
- 4/16/2025 HELOC Compliance: Disclosures, Documentation, Advertising, Amending & More
Shelli Clarkston, Spencer Fane LLP
- 4/29/2025 Commercial Loan Documentation: Developing a Thorough Checklist
Dawn Kincaid, Brode Consulting Services, Inc.
- 5/12/2025
Monday Force-Placed Flood Insurance: Timing, Monitoring & Documenting
Dawn Kincaid, Brode Consulting Services, Inc.
- 5/27/2025 Military Lending Act & Servicemembers Civil Relief Act
Shelli Clarkston, Spencer Fane LLP
- 6/4/2025 Proven Steps to Successful Business Development in Any Economic Environment
Tim Tivis, Pinnacle Training Group
- 6/10/2025 Writing Concise, Complete & Effective Loan Presentations
Robert L. Viering, RiverPointUSA LLC
- 6/18/2025
60 Minutes TRID: Changed Circumstances & Revised Loan Estimates
Molly Stull, Brode Consulting Services, Inc.
- 8/12/2025 **Credit Analysis & Lending Series:**
Cash Flow Analysis: Debt Service Coverage, Global Cash Flow & More
Robert L. Viering, RiverPointUSA LLC
- 8/14/2025 Escrow Excellence: From Loan Estimate to Annual Analysis
Molly Stull, Brode Consulting Services, Inc.
- 9/16/2025 **Credit Analysis & Lending Series:**
Deeper Cash Flow Analysis, Balance Sheet & External Factors
Robert L. Viering, RiverPointUSA LLC
- 9/25/2025 TRID Basics for Lenders & Processors
Dawn Kincaid, Brode Consulting Services, Inc.
- 9/30/2025 Mortgage Lending Compliance Overview
Mary-Lou Heighes, Compliance Plus, Inc.
- 10/8/2025
60 Minutes HMDA Part 1: Application Basics
Susan Costonis, Compliance Consulting & Training for Financial Institutions

- 10/14/2025 **Credit Analysis & Lending Series:**
C&I Lending for CRE Lenders
Robert L. Viering, RiverPointUSA LLC
- 10/28/2025 HMDA Part 2: Demographic Collection
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 11/13/2025 **Credit Analysis & Lending Series:**
Collateral Analysis: Evaluation, Weaknesses & Monitoring Values
Robert L. Viering, RiverPointUSA LLC
- 11/20/2025 HMDA Part 3: Commercial Loans
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 12/9/2025 When a Borrower Dies: Actions to Take, Mistakes to Avoid
Shelli Clarkston, Spencer Fane LLP

Marketing

- 2/13/2025 Website Compliance: ADA Requirements, Common Issues & Best Practices
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/28/2025 Ways to Optimize & Maximize Your Website
Monday Eric Cook, WSI & The LinkedBanker
- 5/8/2025 Strategic Marketing: Connecting with Diverse Generations
60 Minutes Ali Mandell, MadAve Communications
- 8/26/2025 Harness the Power of AI in Your Marketing Strategy
Eric Cook, WSI & The LinkedBanker
- 9/10/2025 Advertising Compliance: Web, Text, Print, TV & Radio
Shelli Clarkston, Spencer Fane LLP

Operations

- 1/22/2025 Marijuana Update: Implications of Schedule III Change, On-Boarding, Payments & Monitoring
Deborah L. Crawford, Gettechnical Inc.
- 2/24/2025 Treasury Management: A Powerful Tool to Increase Deposits & Fee Income
Monday Marcia Malzahn, Malzahn Strategic
- 3/20/2025 2025 ACH Rules Update
Shelly Sipple, EPCOR
- 3/27/2025 FedNow Beyond Basics: Getting the Most Out of Instant Payments
60 Minutes Sharon Hallmark, EPCOR

5/1/2025 Credit Push Scams: Return Requests & Reversals
Jessica Lelii, Macha/PAR

5/5/2025 Mortgage Servicing Rules for Small Servicers
Monday Dawn Kincaid, Brode Consulting Services, Inc.

5/13/2025 Timely & Accurate Check Adjustments: Reducing Risk & Loss
Michele Barlow, Macha/PAR

6/5/2025 Mastercard Debit Card Chargebacks: Rules, Rights & Challenges
Diana Kern, SHAZAM, Inc.

6/24/2025 ACH Boomerang: Exceptions from the ODFI Perspective
Shelly Sipple, EPCOR

6/25/2025 ACH WSUDs vs. Stop Payments: Clarifying the Confusion
Kari Kronberg, Macha/PAR

7/1/2025 Are You Liable? Forgeries, Remotely Created/Deposited Items, Fraudulent ACH,
Unauthorized Electronic Withdrawals & More
Shelli Clarkston, Spencer Fane LLP

7/17/2025 Visa Debit Card Chargebacks: Rules, Rights & Challenges
Diana Kern, SHAZAM, Inc.

7/31/2025 Check Warranties & Indemnities: Understanding UCC 3 & 4
Michele Barlow, Macha/PAR

9/11/2025 Job-Specific BSA Training for Operations Staff
Dawn Kincaid, Brode Consulting Services, Inc.

9/22/2025 ACH Reclamations & Garnishments
Monday Shelly Sipple, EPCOR

10/9/2025 Responding to Subpoenas, Garnishments & Levies
David A. Reed, Reed & Jolly, PLLC

10/22/2025 1099 Reporting: Foreclosures, Repossessions & Debt Settlements
Shelli Clarkston, Spencer Fane LLP

11/25/2025 ACH Return Reason Codes Explained
Eric Wester, UMACHA

Security & Fraud

3/3/2025 Beginning Security Officer: Dos, Don'ts & Compliance
Monday Barry Thompson, Thompson Consulting Group, LLC

4/22/2025 Security Officer Reports to the Board: Timing, Contents & Requirements
Barry Thompson, Thompson Consulting Group, LLC

- 5/28/2025 Internal Fraud: A Look at the Thieves from Within
Barry Thompson, Thompson Consulting Group, LLC
- 6/26/2025 **Frontline Series:**
Identifying Fraud on the Frontline
Dawn Kincaid, Brode Consulting Services, Inc.
- 8/7/2025 Effectively Managing Wire Transfer Fraud
Dawn Kincaid, Brode Consulting Services, Inc.
- 12/11/2025 Preparation, Risk & Critical Robbery Training
Barry Thompson, Thompson Consulting Group, LLC

Senior Management

- 5/14/2025 Risk Management & Artificial Intelligence: Innovations, Challenges & Future Trends
Angela Murphy, Pidgin
- 6/16/2025 Creating a Unique Strategic Plan for Your Financial Institution
Monday
Marcia Malzahn, Malzahn Strategic
- 10/30/2025 Performance-Based Compensation Strategies for Banks
Jeff Fairchild & Mike Blanchard, Blanchard Consulting Group

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