



Financial Education & Development  
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## 2024 Webinar Schedule by Category

Revised 9/25/2024

All webinars will be held at 10:00 a.m. Central unless otherwise indicated.

### Auditing & Accounting

- |                     |  |                               |
|---------------------|--|-------------------------------|
| 1/9/2024            | <b>Call Report Series:</b><br>Call Report Update 2024<br>Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC                                    |                               |
| 4/9/2024            | <b>Call Report Series:</b><br>Call Report Lending Schedule Preparation<br>Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC                   |                               |
| 6/25/2024           | Troubled Loan Modifications: Evaluating, Tracking & Reporting<br>Stephen J.M. Schiltz, CLA   |                               |
| 8/1/2024            | <b>Call Report Series:</b><br>Understanding Call Report Regulatory Capital<br>Michael Gordon, Mauldin & Jenkins, LLC                               | <b>Speaker Change 8/1/24</b>  |
| 9/16/2024<br>Monday | Conducting a BSA Audit<br>Deborah L. Crawford, Gettechnical Inc.   | <b>Added Hot Topic 5/6/24</b> |
| 10/8/2024           | <b>Call Report Series:</b><br>Auditing Call Reports: Compliance, Regulator Expectations & Best Practices<br>Michael Gordon, Mauldin & Jenkins, LLC | <b>Speaker Change 8/1/24</b>  |
| 10/16/2024          | Auditing Consumer Real Estate Files<br>Dawn Kincaid, Brode Consulting Services, Inc.   |                               |

### Collections

- |           |   |
|-----------|---|
| 2/20/2024 | Exercising the Right of Setoff Against Deposit Accounts<br>Elizabeth Fast, Spencer Fane LLP |
| 2/21/2024 | Advanced Collection Concepts<br>David A. Reed, Reed & Jolly, PLLC                           |

3/7/2024	Commercial Bankruptcies Eric L. Johnson, Spencer Fane LLP	<b>Added Hot Topic 1/10/24</b>
4/4/2024	Maximizing Recoveries on Charged-Off Loans David A. Reed, Reed & Jolly, PLLC	
4/18/2024	Reducing Mortgage Delinquency: Being Proactive While Protecting the Bottom Line David A. Reed, Reed & Jolly, PLLC	
7/23/2024	Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA Molly Stull, Brode Consulting Services, Inc.	
9/24/2024	Common Mistakes in Consumer Collection David A. Reed, Reed & Jolly, PLLC	
10/17/2024	Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks Elizabeth Fast, Spencer Fane LLP	

## Compliance

1/10/2024	Updating Business Account Procedures: CIP & Beneficial Ownership Deborah L. Crawford, Gettechnical Inc.	<b>Title Amended 10/24/23</b>
1/18/2024 60 Minutes	BSA Risks in 2024: What's New & in the News? Susan Costonis, Compliance Consulting & Training for Financial Institutions	
1/23/2024	2024 Compliance Outlook: What's on the Horizon? David A. Reed, Reed & Jolly, PLLC	
1/25/2024 60 Minutes	2023 HMDA Submission Due March 1, 2024: Updates, Top Issues & Real-Life Examples Susan Costonis, Compliance Consulting & Training for Financial Institutions	
1/31/2024	Updating BSA Policy & Procedures, Including Beneficial Ownership Rules Deborah L. Crawford, Gettechnical Inc.	<b>Title Amended 10/24/23</b>
2/28/2024	Breaking Down OFAC for Staff: Sanctions, Penalties, Risks Deborah L. Crawford, Gettechnical Inc.	<b>Moved from 8/14/24 on 11/13/23</b>
4/2/2024	Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment Elizabeth Fast, Spencer Fane LLP	
4/16/2024	The New CRA Final Rule: Preparing Your Program, Systems & Staff Dawn Kincaid, Brode Consulting Services, Inc.	<b>Added Hot Topic 11/2/23</b>
5/30/2024	Avoiding Liability Under the Bank Secrecy Act David A. Reed, Reed & Jolly, PLLC	
6/3/2024 Monday	Dissecting Beneficial Ownership Access: Final Part II Regulation & Compliance Guide Deborah L. Crawford, Gettechnical Inc.	<b>Added Hot Topic 2/21/24</b>

6/27/2024	Successful Compliance Auditing & Monitoring Molly Stull, Brode Consulting Services, Inc.	
7/10/2024	CIP & CDD: Regulations, Exam Procedures & FAQs Deborah L. Crawford, Gettechnical Inc.	
7/17/2024	Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D Mary-Lou Heighes, Compliance Plus, Inc.	
<del>8/14/2024</del>	<del>New Beneficial Ownership Rule: Lessons Learned Deborah L. Crawford, Gettechnical Inc.</del>	<b>Cancelled 5/20/24 – Rule Not Finalized</b>
8/14/2024	New Reg CC Threshold Changes Effective July 1, 2025 Deborah L. Crawford, Gettechnical Inc.	<b>Added Hot Topic 6/5/24</b>
8/19/2024 Monday	10 Junk Fee Mistakes to Avoid Deborah L. Crawford, Gettechnical Inc.	<b>Added Hot Topic 5/6/24</b>
8/21/2024	Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court? Elizabeth Fast, Spencer Fane LLP	
8/30/2024 Friday	FDIC Updates: Signage, Trust Account Insurance & Advertising Requirements Deborah L. Crawford, Gettechnical Inc.	<b>Added Hot Topic 5/6/24</b>
9/5/2024	Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Business Records Nancy Flynn, The ePolicy Institute	
9/25/2024	Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination Molly Stull, Brode Consulting Services, Inc.	
10/1/2024	Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls Marcia Malzahn, Malzahn Strategic	
10/21/2024 Monday	BSA Officer & Staff Year-End Wrap-Up Deborah L. Crawford, Gettechnical Inc.	<b>Added Hot Topic 5/6/24</b>
11/15/2024 Friday	Beneficial Ownership Outreach Toolkit: Action Steps Deborah L. Crawford, Gettechnical Inc.	<b>Added Hot Topic 9/24/24</b>
11/25/2024 Mon. 60 Min.	What Are the UDAAP Risks in 2025? Susan Costonis, Compliance Consulting & Training for Financial Institutions	<b>Added Hot Topic 8/22/24</b>
12/4/2024	No-Nonsense Notary Legal Perspective Elizabeth Fast, Spencer Fane LLP	
12/5/2024	Internal Compliance Monitoring & Risk Assessment Emily Dent, Mauldin & Jenkins, LLC	<b>Moved from 7/11 on 4/23</b>

- 12/11/2024 Opening Nonresident Alien Accounts  
Deborah L. Crawford, Gettechnical Inc.
- 12/12/2024 Compliance with E-Statements, E-Disclosures & E-SIGN  
Nancy Flynn, The ePolicy Institute
- 12/18/2024 ECOA & Fair Lending: Examiner Hot Buttons  
David A. Reed, Reed & Jolly, PLLC

## Directors

- 5/1/2024 BSA for the Boardroom: Annual Training Made Understandable  
David A. Reed, Reed & Jolly, PLLC
- 5/8/2024 Board Approved Policies: Tips & Samples to Streamline Your Process  
60 Minutes Molly Stull, Brode Consulting Services, Inc.
- 10/29/2024 The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes  
Dawn Kincaid, Brode Consulting Services, Inc.

## Frontline & New Accounts

- 1/16/2024 Advanced SAR Training: Reporting Beyond the Basics  
Dawn Kincaid, Brode Consulting Services, Inc.
- 2/14/2024 Writing Teller Training  
Deborah L. Crawford, Gettechnical Inc.
- 3/13/2024 SAR Decision-Making  
Deborah L. Crawford, Gettechnical Inc.
- 3/21/2024 Handling Reg E Disputes Confidently & Compliantly  
60 Minutes Elizabeth Fast, Spencer Fane LLP
- 4/11/2024 Job-Specific BSA Training for the Frontline  
Dawn Kincaid, Brode Consulting Services, Inc.
- 5/2/2024 20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership  
Deborah L. Crawford, Gettechnical Inc.
- 5/14/2024 Minor Accounts In-Depth  
Mary-Lou Heighes, Compliance Plus, Inc.
- 5/15/2024 Writing New Account Procedures  
Deborah L. Crawford, Gettechnical Inc.
- 5/23/2024 **Account & Loan Documentation Series:** **Series Title Amended 11/9/23**  
Opening Business Accounts: Entities, Setup, Authority & More  
Mary-Lou Heighes, Compliance Plus, Inc.



- 7/15/2024  
Monday AI Policy Design & Implementation  
Diane Reed, HR Doc **Added Hot Topic 4/26/24**
- 8/22/2024 Recognizing Employment Law Red Flags: Supervisor Training  
Diane Reed, HR Doc
- 9/12/2024 Banking Ethics, Conflicts of Interest & Compliance for Staff  
Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 5/6/24**

## IRA

- 1/17/2024 **IRA Series:**  
IRA/HSA Update: Including New 2024 Penalty-Free IRA Distribution Options  
Frank J. Laloggia, LaLoggia Consulting, Inc.
- 3/5/2024 **IRA Series:**  
IRA Beneficiary Designations & Distributions Part A:  
Proper Handling, Responsibilities & Compliance  
Frank J. Laloggia, LaLoggia Consulting, Inc.
- 3/28/2024 **IRA Series:**  
IRA Beneficiary Designations & Distributions Part B:  
Beneficiary Distribution Options & Considerations  
Frank J. Laloggia, LaLoggia Consulting, Inc.
- 9/17/2024 New Required Minimum Distribution Regulations, Effective January 1, 2025  
**2:00 p.m. Central** Frank J. Laloggia, LaLoggia Consulting, Inc. **Added Hot Topic 7/25/24**  
Ben Norquist & Loni Porta, Convergent Retirement Plan Solutions, LLC
- 9/18/2024 **IRA Series:**  
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers  
Frank J. Laloggia, LaLoggia Consulting, Inc.
- 10/15/2024 **IRA Series:**  
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties  
Frank J. Laloggia, LaLoggia Consulting, Inc.
- 11/12/2024 **IRA Series:**  
Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions  
Frank J. Laloggia, LaLoggia Consulting, Inc.  
Loni Porta, Convergent Retirement Plan Solutions, LLC **Added Speaker 8/13/24**

## IT

- 5/6/2024  
Monday New Data Privacy Requirements: More Consumer Protections  
Dr. Kevin F. Streff, American Security and Privacy, LLC **Added Hot Topic 2/23/24**

5/22/2024 Fraud, Forensics & Incident Response: Managing & Mitigating Data Breaches  
John Moeller, CLA

## Lending

- 1/3/2024 The Top 10 Credit Risks in Agricultural Lending  
Robert L. Viering, RiverPointUSA LLC **Title Amended 11/1/23**
- 1/4/2024 Consumer Lending Collateral Considerations & Documentation  
Elizabeth Fast, Spencer Fane LLP
- 1/11/2024 Critical Timing Requirements in the Mortgage Loan Origination Process  
Molly Stull, Brode Consulting Services, Inc.
- 2/6/2024 **Account & Loan Documentation Series:** **Series Title Amended 11/9/23**  
Consumer Loan Documentation  
Molly Stull, Brode Consulting Services, Inc.
- 2/8/2024 **Credit Analyst Series:**  
Regulatory Update for the Credit Analyst  
Robert L. Viering, RiverPointUSA LLC
- 2/13/2024 Job-Specific BSA Training for Lenders & Mortgage Loan Officers  
Dawn Kincaid, Brode Consulting Services, Inc.
- 2/22/2024 Cracking the Personal Tax Return Code Part 1: Form 1040, Schedules B & C  
Timothy P. Harrington, TEAM Resources
- 2/29/2024 Diving Deep into Force-Placed Flood Insurance  
60 Minutes Molly Stull, Brode Consulting Services, Inc.
- 3/12/2024 Why Is That Revolving Line of Credit Not Revolving?  
Carolyn Dormand, Bankers Insight Group, LLC **Changed Speaker 3/4/24**
- 3/14/2024 **Account & Loan Documentation Series:** **Series Title Amended 11/9/23**  
Advanced Commercial Loan Documentation  
Dawn Kincaid, Brode Consulting Services, Inc.
- 3/20/2024 Cracking the Personal Tax Return Code Part 2: Form 1040, Schedules D, E & F  
Timothy P. Harrington, TEAM Resources **Moved from 3/7/24 on 11/16/23**
- 3/27/2024 Flood Disaster Protection Act: Avoiding Violations  
Molly Stull, Brode Consulting Services, Inc.
- 4/25/2024 Real Estate Construction Loans A-Z: Consumer & Commercial Challenges & Common Errors  
Elizabeth Fast, Spencer Fane LLP
- 5/16/2024 **Credit Analyst Series:**  
Writing Concise, Complete & Effective Loan Presentations  
Robert L. Viering, RiverPointUSA LLC

6/13/2024	Consumer Loan Underwriting 101 Robert L. Viering, RiverPointUSA LLC	
7/9/2024	<b>Account 7 Loan Documentation Series:</b> Real Estate Loan Documentation Basics Dawn Kincaid, Brode Consulting Services, Inc.	<b>Series Title Amended 11/9/23</b>
7/24/2024	Commercial Lending: Risks, Rewards, Controls & Common Mistakes Jeffery W. Johnson, Bankers Insight Group, LLC	
7/25/2024	<b>Credit Analyst Series:</b> Five Vital Financial Factors All Credit Analysts & Lenders Must Master Jeffery W. Johnson, Bankers Insight Group, LLC	<b>Speaker Change 10/30/23</b>
8/6/2024	ATR/QM Rules: Documenting Compliance Dawn Kincaid, Brode Consulting Services, Inc.	
8/29/2024	Common Problems in Opening Accounts & Lending to Trusts Elizabeth Fast, Spencer Fane LLP	<b>Title Modified 5/20/24</b>
9/19/2024	<b>Credit Analyst Series:</b> Debt Service Coverage Calculations in Underwriting Robert L. Viering, RiverPointUSA LLC	
9/26/2024	Top 10: Focusing on the TRID Issues that Matter Most Dawn Kincaid, Brode Consulting Services, Inc.	
10/2/2024	Annual MLO Training & SAFE Act Compliance Susan Costonis, Compliance Consulting & Training for Financial Institutions	<b>Title Amended 8/5/24</b>
10/22/2024	Taking the Mystery Out of Loan Stress Testing Robert L. Viering, RiverPointUSA LLC	
11/4/2024 Monday	Managing Loan Concentrations: CRE & More Robert L. Viering, RiverPointUSA LLC	<b>Added Hot Topic 5/6/24</b>
11/6/2024	Lending Exam Targets Locked: Preparing Your TRID, Fair Lending & CRA Programs for Increased Scrutiny Dawn Kincaid, Brode Consulting Services, Inc.	
11/14/2024	Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance Dawn Kincaid, Brode Consulting Services, Inc.	
11/20/2024	When a Borrower Dies: Actions to Take, Mistakes to Avoid Elizabeth Fast, Spencer Fane LLP	
11/21/2024	Corporate Tax Returns: Analysis, Limitations & Red Flags Robert L. Viering, RiverPointUSA LLC	<b>Added Hot Topic 5/6/24</b>



12/17/2024  
60 Minutes

Game Plan for 1071 Rules  
Susan Costonis, Compliance Consulting & Training for Financial Institutions

**Added Hot Topic 8/22/24**

## Marketing

- 6/6/2024      Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond  
Eric C. Cook, WSI & The LinkedBanker
- 7/18/2024      Advertising Compliance Part 1: Text, Print, TV & Radio  
Elizabeth Fast, Spencer Fane LLP
- 8/8/2024      Advertising Compliance Part 2:  
Electronic Advertising, Including Social Media, Internet & Texting  
Elizabeth Fast, Spencer Fane LLP
- 10/1/2024      Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy  
Eric C. Cook, WSI & The LinkedBanker

## Operations

- 1/24/2024      **ACH Specialist Series:**  
Regulations Affecting Instant Payments  
Emily Nelson, EPCOR
- 2/1/2024      ACH WSUD vs. Stop Payment: Which Is It?  
Jennifer Miller, UMACHA
- 2/7/2024      Are You Liable? Forgeries, Remotely Created/Deposited Items,  
Fraudulent ACH, Unauthorized Electronic Withdrawals & More  
Elizabeth Fast, Spencer Fane LLP
- 2/15/2024      ACH Tax Refund Exceptions, Posting & Liabilities  
60 Minutes      Michele Barlow, Macha/PAR
- 2/27/2024      How to Handle & Respond to Subpoenas, Summonses, Garnishments & Levies  
Elizabeth Fast, Spencer Fane LLP
- 3/6/2024      Provisional Credit Under Reg E: Rules, Best Practices & FAQs  
Elizabeth Fast, Spencer Fane LLP
- 3/19/2024      Job-Specific BSA Training for Operations  
Dawn Kincaid, Brode Consulting Services, Inc.
- 3/26/2024      **ACH Specialist Series:**  
2024 ACH Rules Update & Initiatives  
Shelly Sipple, EPCOR

4/3/2024 60 Minutes	Check Exceptions: Returns, Adjustments & Claims Kimberly Ellis, UMACHA	
4/10/2024	Real Estate Escrow Accounts & Flood Insurance Mary-Lou Heighes, Compliance Plus, Inc.	
4/23/2024 60 Minutes	Comparing Faster Payment Options: Same Day ACH, RTP & FedNow Kevin Olsen, Pidgin/Payments Professor	
5/7/2024 60 Minutes	<b>ACH Specialist Series:</b> The RDC Duplicate Dilemma Marcy Cauthon, EPCOR	
5/9/2024	When a Business Owner Dies, Sells, or Delegates Authority Elizabeth Fast, Spencer Fane LLP	
6/5/2024	Consumer First: Regulation E for Debit Cards Kari Kronberg, Macha/PAR	<b>Speaker Change 6/5/24</b>
6/26/2024 60 Minutes	Check Breach of Warranty Blues Marcy Cauthon, EPCOR	
7/2/2024 60 Minutes	<b>ACH Specialist Series:</b> ACH Warranties & Indemnities Eric Wester, UMACHA	
7/16/2024	Wire Transfers: Establishing Strong Internal Controls Dawn Kincaid, Brode Consulting Services, Inc.	
7/31/2024 60 Minutes	Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks Kevin Olsen, Pidgin/Payments Professor	
8/7/2024	The Business Banking Blues: Handling Business ACH Exceptions Michele Barlow, Macha/PAR	
8/12/2024 Monday	Credit Reporting on Delinquent Loans David A. Reed, Reed & Jolly, PLLC	<b>Added Hot Topic 4/26/24</b>
8/13/2024	Vendor Due Diligence & Effective Vendor Management David A. Reed, Reed & Jolly, PLLC	
8/15/2024	Managing & Monitoring High-Risk Account Holders Dawn Kincaid, Brode Consulting Services, Inc.	
9/3/2024	<b>ACH Specialist Series:</b> Proper Handling of Government Reclamations & Garnishments Michele Barlow, Macha/PAR	
10/7/2024 Monday	Deposit Operations Year-End Wrap-Up & Update Deborah L. Crawford, Gettechnical Inc.	<b>Added Hot Topic 5/6/24</b>

- 10/23/2024 Harnessing ITMs & VTMs: Risks, Implementation Considerations & Compliance  
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 4/12/24**
- 10/30/2024 **ACH Specialist Series:**  
Electronic Payment Fraud: When Is Your Institution Liable?  
Shelli Clarkston, Spencer Fane LLP **Speaker Change 9/11/24**
- 10/31/2024 ACH Disputes Part 1: Reg E vs. ACH Rules Before 60 Days  
Emily Nelson, EPCOR **Added Hot Topic 5/6/24**
- 11/7/2024 Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More  
Elizabeth Fast, Spencer Fane LLP
- 11/18/2024 10 Reg CC Myths  
Monday Deborah L. Crawford, Gettechnical Inc. **Added Hot Topic 5/6/24**
- 11/19/2024 Return to Sender: Selecting Relevant ACH Return Reason Codes  
Michele Barlow, Macha/PAR
- 11/26/2024 ACH Disputes Part 2: Reg E vs. ACH Rules After 60 Days  
Emily Nelson, EPCOR **Added Hot Topic 5/6/24**
- 12/19/2024 Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues  
Dawn Kincaid, Brode Consulting Services, Inc.

## Security & Fraud

- 1/30/2024 The Beginning Security Officer  
Barry Thompson, Thompson Consulting Group, LLC
- 4/17/2024 Red Flags for Money Laundering  
Deborah L. Crawford, Gettechnical Inc.
- 4/30/2024 PCI Credit Card Security Risk, Readiness & Compliance for Financial Institutions  
Randall J. Romes, CLA **Added Hot Topic 2/5/24**
- 5/29/2024 Conducting a Physical Security Review & Risk Assessment  
Barry Thompson, Thompson Consulting Group, LLC
- 7/3/2024 Identity Theft Red Flags & FACT Act Compliance  
David A. Reed, Reed & Jolly, PLLC
- 8/2/2024 Active Shooter & Workplace Violence: Avoiding Deadly Mistakes  
**On-Demand Only** William Gage, Old Dominion Resources Group **Added Hot Topic 3/26/24**
- 9/10/2024 Managing Workplace Threats: When to Call the Police, a Professional, an Attorney  
60 Minutes William Gage, Old Dominion Resources Group **Added Hot Topic 3/26/24**
- 9/23/2024 Preventing & Addressing Crime: Cyber, Human Trafficking & Disaster Relief  
Monday Deborah L. Crawford, Gettechnical Inc. **Added Hot Topic 5/6/24**

10/24/2024 Robbery: Plan, Prevent, Prevail  
60 Minutes Carol Dodgen, Dodgen Security Consulting

12/10/2024 Elder & Dependent Adult Financial Abuse  
60 Minutes Mary-Lou Heighes, Compliance Plus, Inc.

## Senior Management

4/9/2024 Creating the Right Enterprise Risk Management (ERM) Program  
Marcia Malzahn, Malzahn Strategic

4/24/2024 CECL: What Auditors & Regulators Will Be Expecting  
Robert L. Viering, RiverPointUSA LLC

5/28/2024 Examiner Expectations for Credit Risk Management  
60 Minutes Robert L. Viering, RiverPointUSA LLC **Added Hot Topic 2/23/24**

6/12/2024 Liquidity Risk Management  
Dale Sheller, The Baker Group LP

8/28/2024 Capital Planning in Uncertain Times  
Robert L. Viering, RiverPointUSA LLC **Added Hot Topic 3/5/24**

9/9/2024 CFPB Enforcement Actions: Lessons Learned  
Monday David A. Reed, Reed & Jolly, PLLC **Added Hot Topic 5/6/24**

10/10/2024 Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors  
60 Minutes Michael Blanchard & Jeff Fairchild, Blanchard Consulting Group **Added Speaker 7/30/24**

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