2024 Bank Expo Schedule

AUDIENCE	START	END	SESSION	ROOM
All Attendees	9:00AM	9:45AM	Registration and Continental Breakfast with Welcome Remarks	Lobby Foyer, Vermont & New Hampshire
All Attendees	9:45AM	11:00AM	General Session: *Kickoff CEO Town Hall with Blaine Boudreau, Steve deCastro, Mark Jones, and Andrew Silsby; moderated by Jim Roche*	Vermont & New Hampshire
Sales/Relationship Management Professionals	11:00AM	11:45AM	GROW Breakout: *Driving Profitable Sales Through Trust-Based Relationships*	Rhode Island
Human resources/L&D/Training Professionals	11:00AM	11:45AM	DEVELOP Breakout: *Retaining Talent During Economic Uncertainty*	Oxford/Somerset
Cybersecurity and IT Professionals	11:00AM	11:45AM	SECURE Breakout: *Artificial Intelligence: It's impact on Risk, Policy, and Banking Operations*	Massachusetts
Compliance Professionals	11:00AM	11:45AM	COMPLY Breakout: *Artificial Intelligence, Models, and Algorithms: Compliance Implications for the Financial Services Industry*	Connecticut
Branch Operations Professionals	11:00AM	11:45AM	FRONTLINE Breakout: *Active Shooter, the New Robbery, and General Acts of Violence*	Cumberland/Kennebec/Lincoln
All Attendees	11:45AM	1:00PM	Luncheon and General Session: *How Banks Are Preparing for AI and Utilizing AI Tools; introduced by Steve deCastro*	Vermont & New Hampshire
Sales/Relationship Management Professionals	1:00PM	1:45PM	GROW Breakout: *Sales Storytelling and Building Credibility*	Rhode Island
Human resources/L&D/Training Professionals	1:00PM	1:45PM	DEVELOP Breakout: *Banking on Excellence: Unlocking the Keys to Effective FMLA and ADA Leave Management*	Oxford/Somerset
Cybersecurity and IT Professionals	1:00PM	1:45PM	SECURE Breakout: *Access & Authentication: How AIBE's Replacement Issued in 2021 (and the Newest Technologies) Might Affect Your Strategies, Risk Management, and Monitoring Programs*	Massachusetts
Compliance Professionals	1:00PM	1:45PM	COMPLY Breakout: *Open Banking - Compliance Considerations Under CFPB's Rulemaking*	Connecticut
Branch Operations Professionals	1:00PM	1:45PM	FRONTLINE Breakout: *Instant Payment Rails - How Similar Are They and What Governs These Transactions?*	Cumberland/Kennebec/Lincoln
All Attendees	1:45PM	2:00PM	Refresh Break	Ballroom Foyer
Sales/Relationship Management Professionals	2:00PM	2:45PM	GROW Breakout: *Asking The Right Questions To Illuminate Customer Needs*	Rhode Island
Human resources/L&D/Training Professionals	2:00PM	2:45PM	DEVELOP Breakout: *Importance of an Accountability Mindset*	Oxford/Somerset
Cybersecurity and IT Professionals	2:00PM	2:45PM	SECURE Breakout: *Third-Party Relationships Risk Management – Considerations arising from the 2023 Interagency Guidance*	Massachusetts
Compliance Professionals	2:00PM	2:45PM	COMPLY Breakout: *Enhancing Incident Repose Plans to accommodate FIL-74-2021 Computer-Security Incident Notification Final Rule*	Connecticut
Branch Operations Professionals	2:00PM	2:45PM	FRONTLINE Breakout: *Conducting Security Assessments*	Cumberland/Kennebec/Lincoln
All Attendees	2:45PM	3:00PM	Refresh Break	Foyer
Sales/Relationship Management Professionals	3:00PM	3:45PM	GROW Breakout: *Coaching - Supportive and Directive*	Rhode Island
Human resources/L&D/Training Professionals	3:00PM	3:45PM	DEVELOP Breakout: *Ice Breakers, Team Building Activities & Energizers*	Oxford/Somerset
Cybersecurity and IT Professionals	3:00PM	3:45PM	SECURE Breakout: *Cybersecurity Panel Discussion - Primary Topic: Microsoft 365*	Massachusetts
Compliance Professionals	3:00PM	3:45PM	COMPLY Breakout: *BSA/AML & GLBA: Maximizing Compliance Effectiveness Leveraging Risk Management Practices*	Connecticut
Branch Operations Professionals	3:00PM	3:45PM	FRONTLINE Breakout: *Quality Control and Quality Assurances Strategies and Compliance*	Cumberland/Kennebec/Lincoln
All Attendees	3:45PM	5:00PM	General Session and Prize Giveaway: *Kicking Off Community Give-Back Panel: Why it Matters for Employee Purpose, Customer Engagement, and Maine*	Vermont & New Hampshire