



Financial Education & Development
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2024 Webinar Schedule by Category

Revised 3/28/2024

All webinars will be held at 10:00 a.m. Central.

Auditing & Accounting

- 1/9/2024 **Call Report Series:**
Call Report Update 2024
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 4/9/2024 **Call Report Series:**
Call Report Lending Schedule Preparation
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 6/25/2024 Troubled Loan Modifications: Evaluating, Tracking & Reporting
Stephen J.M. Schiltz, CLA
- 8/1/2024 **Call Report Series:**
Understanding Call Report Regulatory Capital
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 10/8/2024 **Call Report Series:**
Auditing Call Reports: Compliance, Regulator Expectations & Best Practices
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 10/16/2024 Auditing Consumer Real Estate Files
Dawn Kincaid, Brode Consulting Services, Inc.

Collections

- 2/20/2024 Exercising the Right of Setoff Against Deposit Accounts
Elizabeth Fast, Spencer Fane LLP
- 2/21/2024 Advanced Collection Concepts
David A. Reed, Reed & Jolly, PLLC
- 3/7/2024 Commercial Bankruptcies
Eric L. Johnson, Spencer Fane LLP

Added Hot Topic 1/10/24

- 4/4/2024 Maximizing Recoveries on Charged-Off Loans
David A. Reed, Reed & Jolly, PLLC
- 4/18/2024 Reducing Mortgage Delinquency: Being Proactive While Protecting the Bottom Line
David A. Reed, Reed & Jolly, PLLC
- 7/23/2024 Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA
Molly Stull, Brode Consulting Services, Inc.
- 9/24/2024 Common Mistakes in Consumer Collection
David A. Reed, Reed & Jolly, PLLC
- 10/17/2024 Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
Elizabeth Fast, Spencer Fane LLP

Compliance

- 1/10/2024 Updating Business Account Procedures: CIP & Beneficial Ownership
Deborah L. Crawford, Gettechnical Inc. **Title Amended 10/24/23**
- 1/18/2024 BSA Risks in 2024: What's New & in the News?
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 1/23/2024 2024 Compliance Outlook: What's on the Horizon?
David A. Reed, Reed & Jolly, PLLC
- 1/25/2024 2023 HMDA Submission Due March 1, 2024: Updates, Top Issues & Real-Life Examples
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 1/31/2024 Updating BSA Policy & Procedures, Including Beneficial Ownership Rules
Deborah L. Crawford, Gettechnical Inc. **Title Amended 10/24/23**
- 2/28/2024 Breaking Down OFAC for Staff: Sanctions, Penalties, Risks
Deborah L. Crawford, Gettechnical Inc. **Moved from 8/14/24 on 11/13/23**
- 4/2/2024 Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment
Elizabeth Fast, Spencer Fane LLP
- 4/16/2024 The New CRA Final Rule: Preparing Your Program, Systems & Staff
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 11/2/23**
- 5/30/2024 Avoiding Liability Under the Bank Secrecy Act
David A. Reed, Reed & Jolly, PLLC
- 6/3/2024 Dissecting Beneficial Ownership Access: Final Part II Regulation & Compliance Guide
Monday Deborah L. Crawford, Gettechnical Inc. **Added Hot Topic 2/21/24**
- 6/27/2024 Successful Compliance Auditing & Monitoring
Molly Stull, Brode Consulting Services, Inc.

- 7/10/2024 CIP & CDD: Regulations, Exam Procedures & FAQs
Deborah L. Crawford, Gettechnical Inc.
- 7/11/2024 Internal Compliance Monitoring & Risk Assessment
Emily Dent, Mauldin & Jenkins, LLC
- 7/17/2024 Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D
Mary-Lou Heighes, Compliance Plus, Inc.
- 8/14/2024 New Beneficial Ownership Rule: Lessons Learned
Deborah L. Crawford, Gettechnical Inc. **Moved from 2/28/24 on 11/13/23**
- 8/21/2024 Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?
Elizabeth Fast, Spencer Fane LLP
- 9/5/2024 Confidential & Sensitive Information Policy:
Safeguarding the Privacy & Integrity of NPI, PII & Business Records
Nancy Flynn, The ePolicy Institute
- 9/25/2024 Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination
Molly Stull, Brode Consulting Services, Inc.
- 10/1/2024 Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls
Marcia Malzahn, Malzahn Strategic
- 12/4/2024 No-Nonsense Notary Legal Perspective
Elizabeth Fast, Spencer Fane LLP
- 12/11/2024 Opening Nonresident Alien Accounts
Deborah L. Crawford, Gettechnical Inc.
- 12/12/2024 Compliance with E-Statements, E-Disclosures & E-SIGN
Nancy Flynn, The ePolicy Institute
- 12/18/2024 ECOA & Fair Lending: Examiner Hot Buttons
David A. Reed, Reed & Jolly, PLLC

Directors

- 5/1/2024 BSA for the Boardroom: Annual Training Made Understandable
David A. Reed, Reed & Jolly, PLLC
- 5/8/2024 Board Approved Policies: Tips & Samples to Streamline Your Process
60 Minutes Molly Stull, Brode Consulting Services, Inc.
- 10/29/2024 The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes
Dawn Kincaid, Brode Consulting Services, Inc.

Frontline & New Accounts

1/16/2024	Advanced SAR Training: Reporting Beyond the Basics Dawn Kincaid, Brode Consulting Services, Inc.	
2/14/2024	Writing Teller Training Deborah L. Crawford, Gettechnical Inc.	
3/13/2024	SAR Decision-Making Deborah L. Crawford, Gettechnical Inc.	
3/21/2024 60 Minutes	Handling Reg E Disputes Confidently & Compliantly Elizabeth Fast, Spencer Fane LLP	
4/11/2024	Job-Specific BSA Training for the Frontline Dawn Kincaid, Brode Consulting Services, Inc.	
5/2/2024	20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership Deborah L. Crawford, Gettechnical Inc.	
5/14/2024	Minor Accounts In-Depth Mary-Lou Heighes, Compliance Plus, Inc.	
5/15/2024	Writing New Account Procedures Deborah L. Crawford, Gettechnical Inc.	
5/23/2024	Account & Loan Documentation Series: Opening Business Accounts: Entities, Setup, Authority & More Mary-Lou Heighes, Compliance Plus, Inc.	Series Title Amended 11/9/23
6/4/2024	Accepting Powers of Attorney on Deposit Accounts Elizabeth Fast, Spencer Fane LLP	
6/18/2024	Accurately Completing the CTR Line-By-Line Dawn Kincaid, Brode Consulting Services, Inc.	
7/30/2024	Handling Trusts & Other Fiduciary Accounts Elizabeth Fast, Spencer Fane LLP	
8/20/2024	Account & Loan Documentation Series: Opening Deposit Accounts Online: Rules, Risks & Best Practices Susan Costonis, Compliance Consulting & Training for Financial Institutions	Series Title Amended 11/9/23
8/27/2024	Changing or Closing Deposit Accounts for Consumers & Businesses Susan Costonis, Compliance Consulting & Training for Financial Institutions	
9/4/2024	Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More Dawn Kincaid, Brode Consulting Services, Inc.	

- 9/11/2024 Check Fraud & Scams
Deborah L. Crawford, Gettechnical Inc.
- 9/17/2024 Unpacking E-SIGN Compliance for Loans & Deposit Accounts
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 10/3/2024 **Account & Loan Documentation Series:** **Series Title Amended 11/9/23**
Loan Documentation for All Legal Entities
Elizabeth Fast, Spencer Fane LLP
- 10/9/2024 When a Depositor Dies: Actions to Take, Mistakes to Avoid
Deborah L. Crawford, Gettechnical Inc.
- 11/13/2024 Legal Issues of Checks
Deborah L. Crawford, Gettechnical Inc.
- 12/3/2024 Head Tellers & Branch Managers: Handling the Critical Aspects
Molly Stull, Brode Consulting Services, Inc.

Human Resources

- 5/21/2024 Annual Anti-Harassment Training
Diane Reed, HR Doc/CU Doctor
- 6/11/2024 Developing & Enforcing an Effective Social Media Policy
David A. Reed, Reed & Jolly, PLLC
- 6/20/2024 Hire Right the First Time
60 Minutes Tracie Kenyon, Humanidei
- 8/22/2024 Recognizing Employment Law Red Flags: Supervisor Training
Diane Reed, HR Doc/CU Doctor

IRA

- 1/17/2024 **IRA Series:**
IRA/HSA Update: Including New 2024 Penalty-Free IRA Distribution Options
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 3/5/2024 **IRA Series:**
IRA Beneficiary Designations & Distributions Part A:
Proper Handling, Responsibilities & Compliance
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 3/28/2024 **IRA Series:**
IRA Beneficiary Designations & Distributions Part B:
Beneficiary Distribution Options & Considerations
Frank J. LaLoggia, LaLoggia Consulting, Inc.

- 9/18/2024 **IRA Series:**
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 10/15/2024 **IRA Series:**
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 11/12/2024 **IRA Series:**
Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions
Frank J. LaLoggia, LaLoggia Consulting, Inc.

IT

- 5/6/2024 New Data Privacy Requirements: More Consumer Protections
Monday Dr. Kevin F. Streff, American Security and Privacy, LLC **Added Hot Topic 2/23/24**
- 5/22/2024 Fraud, Forensics & Incident Response: Managing & Mitigating Data Breaches
John Moeller, CLA

Lending

- 1/3/2024 The Top 10 Credit Risks in Agricultural Lending
Robert L. Viering, RiverPointUSA LLC **Title Amended 11/1/23**
- 1/4/2024 Consumer Lending Collateral Considerations & Documentation
Elizabeth Fast, Spencer Fane LLP
- 1/11/2024 Critical Timing Requirements in the Mortgage Loan Origination Process
Molly Stull, Brode Consulting Services, Inc.
- 2/6/2024 **Account & Loan Documentation Series:** **Series Title Amended 11/9/23**
Consumer Loan Documentation
Molly Stull, Brode Consulting Services, Inc.
- 2/8/2024 **Credit Analyst Series:**
Regulatory Update for the Credit Analyst
Robert L. Viering, RiverPointUSA LLC
- 2/13/2024 Job-Specific BSA Training for Lenders & Mortgage Loan Officers
Dawn Kincaid, Brode Consulting Services, Inc.
- 2/22/2024 Cracking the Personal Tax Return Code Part 1: Form 1040, Schedules B & C
Timothy P. Harrington, TEAM Resources
- 2/29/2024 Diving Deep into Force-Placed Flood Insurance
60 Minutes Molly Stull, Brode Consulting Services, Inc.

- 3/12/2024 Why Is That Revolving Line of Credit Not Revolving?
Carolyn Dormand, Bankers Insight Group, LLC **Changed Speaker 3/4/24**
- 3/14/2024 **Account & Loan Documentation Series:** **Series Title Amended 11/9/23**
Advanced Commercial Loan Documentation
Dawn Kincaid, Brode Consulting Services, Inc.
- 3/20/2024 Cracking the Personal Tax Return Code Part 2: Form 1040, Schedules D, E & F
Timothy P. Harrington, TEAM Resources **Moved from 3/7/24 on 11/16/23**
- 3/27/2024 Flood Disaster Protection Act: Avoiding Violations
Molly Stull, Brode Consulting Services, Inc.
- 4/25/2024 Real Estate Construction Loans A-Z: Consumer & Commercial Challenges & Common Errors
Elizabeth Fast, Spencer Fane LLP
- 5/16/2024 **Credit Analyst Series:**
Writing Concise, Complete & Effective Loan Presentations
Robert L. Viering, RiverPointUSA LLC
- 6/13/2024 Consumer Loan Underwriting 101
Robert L. Viering, RiverPointUSA LLC
- 7/9/2024 **Account 7 Loan Documentation Series:** **Series Title Amended 11/9/23**
Real Estate Loan Documentation Basics
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/24/2024 Commercial Lending: Risks, Rewards, Controls & Common Mistakes
Jeffery W. Johnson, Bankers Insight Group, LLC
- 7/25/2024 **Credit Analyst Series:**
Five Vital Financial Factors All Credit Analysts & Lenders Must Master
Jeffery W. Johnson, Bankers Insight Group, LLC **Speaker Change 10/30/23**
- 8/6/2024 ATR/QM Rules: Documenting Compliance
Dawn Kincaid, Brode Consulting Services, Inc.
- 8/29/2024 Common Problems in Opening & Lending to Trusts
Elizabeth Fast, Spencer Fane LLP
- 9/19/2024 **Credit Analyst Series:**
Debt Service Coverage Calculations in Underwriting
Robert L. Viering, RiverPointUSA LLC
- 9/26/2024 Top 10: Focusing on the TRID Issues that Matter Most
Dawn Kincaid, Brode Consulting Services, Inc.
- 10/2/2024 Five Steps to Annual MLO & SAFE Act Compliance
Susan Costonis, Compliance Consulting & Training for Financial Institutions

- 10/22/2024 Taking the Mystery Out of Loan Stress Testing
Robert L. Viering, RiverPointUSA LLC
- 11/6/2024 Lending Exam Targets Locked:
Preparing Your TRID, Fair Lending & CRA Programs for Increased Scrutiny
Dawn Kincaid, Brode Consulting Services, Inc.
- 11/14/2024 Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance
Dawn Kincaid, Brode Consulting Services, Inc.
- 11/20/2024 When a Borrower Dies: Actions to Take, Mistakes to Avoid
Elizabeth Fast, Spencer Fane LLP

Marketing

- 6/6/2024 Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond
Eric C. Cook, WSI & The LinkedBanker
- 7/18/2024 Advertising Compliance Part 1: Text, Print, TV & Radio
Elizabeth Fast, Spencer Fane LLP
- 8/8/2024 Advertising Compliance Part 2:
Electronic Advertising, Including Social Media, Internet & Texting
Elizabeth Fast, Spencer Fane LLP
- 10/1/2024 Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy
Eric C. Cook, WSI & The LinkedBanker

Operations

- 1/24/2024 **ACH Specialist Series:**
Regulations Affecting Instant Payments
Emily Nelson, EPCOR
- 2/1/2024 ACH WSUD vs. Stop Payment: Which Is It?
Jennifer Miller, UMACHA
- 2/7/2024 Are You Liable? Forgeries, Remotely Created/Deposited Items,
Fraudulent ACH, Unauthorized Electronic Withdrawals & More
Elizabeth Fast, Spencer Fane LLP
- 2/15/2024 ACH Tax Refund Exceptions, Posting & Liabilities
60 Minutes Michele Barlow, Macha/PAR
- 2/27/2024 How to Handle & Respond to Subpoenas, Summonses, Garnishments & Levies
Elizabeth Fast, Spencer Fane LLP

3/6/2024 Provisional Credit Under Reg E: Rules, Best Practices & FAQs
Elizabeth Fast, Spencer Fane LLP

3/19/2024 Job-Specific BSA Training for Operations
Dawn Kincaid, Brode Consulting Services, Inc.

3/26/2024 **ACH Specialist Series:**
2024 ACH Rules Update & Initiatives
Shelly Sipple, EPCOR

4/3/2024 Check Exceptions: Returns, Adjustments & Claims
60 Minutes Kimberly Ellis, UMACHA

4/10/2024 Real Estate Escrow Accounts & Flood Insurance
Mary-Lou Heighes, Compliance Plus, Inc.

4/23/2024 Comparing Faster Payment Options: Same Day ACH, RTP & FedNow
60 Minutes Kevin Olsen, Pidgin/Payments Professor

5/7/2024 **ACH Specialist Series:**
60 Minutes The RDC Duplicate Dilemma
Marcy Cauthon, EPCOR

5/9/2024 When a Business Owner Dies, Sells, or Delegates Authority
Elizabeth Fast, Spencer Fane LLP

6/5/2024 Consumer First: Regulation E for Debit Cards
Michele Barlow, Macha/PAR

6/26/2024 Check Breach of Warranty Blues
60 Minutes Marcy Cauthon, EPCOR

7/2/2024 **ACH Specialist Series:**
60 Minutes ACH Warranties & Indemnities
Eric Wester, UMACHA

7/16/2024 Wire Transfers: Establishing Strong Internal Controls
Dawn Kincaid, Brode Consulting Services, Inc.

7/31/2024 Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks
60 Minutes Kevin Olsen, Pidgin/Payments Professor

8/7/2024 The Business Banking Blues: Handling Business ACH Exceptions
Michele Barlow, Macha/PAR

8/13/2024 Vendor Due Diligence & Effective Vendor Management
David A. Reed, Reed & Jolly, PLLC

8/15/2024 Managing & Monitoring High-Risk Account Holders
Dawn Kincaid, Brode Consulting Services, Inc.

- 9/3/2024 **ACH Specialist Series:**
Proper Handling of Government Reclamations & Garnishments
Michele Barlow, Macha/PAR
- 10/30/2024 **ACH Specialist Series:**
Electronic Payment Fraud: When Is Your Institution Liable?
Elizabeth Fast, Spencer Fane LLP
- 11/7/2024 Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More
Elizabeth Fast, Spencer Fane LLP
- 11/19/2024 Return to Sender: Selecting Relevant ACH Return Reason Codes
Michele Barlow, Macha/PAR
- 12/19/2024 Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues
Dawn Kincaid, Brode Consulting Services, Inc.

Security & Fraud

- 1/30/2024 The Beginning Security Officer
Barry Thompson, Thompson Consulting Group, LLC
- 4/17/2024 Red Flags for Money Laundering
Deborah L. Crawford, Gettechnical Inc.
- 4/30/2024 PCI Credit Card Security Risk, Readiness & Compliance for Financial Institutions
Randall J. Romes, CLA **Added Hot Topic 2/5/24**
- 5/29/2024 Conducting a Physical Security Review & Risk Assessment
Barry Thompson, Thompson Consulting Group, LLC
- 7/3/2024 Identity Theft Red Flags & FACT Act Compliance
David A. Reed, Reed & Jolly, PLLC
- 8/2/2024 Active Shooter & Workplace Violence: Avoiding Deadly Mistakes
On-Demand Only William Gage, Old Dominion Resources Group **Added Hot Topic 3/26/24**
- 9/10/2024 Managing Workplace Threats: When to Call the Police, a Professional, an Attorney
60 Minutes William Gage, Old Dominion Resources Group **Added Hot Topic 3/26/24**
- 10/24/2024 Robbery: Plan, Prevent, Prevail
60 Minutes Carol Dodgen, Dodgen Security Consulting
- 12/10/2024 Elder & Dependent Adult Financial Abuse
60 Minutes Mary-Lou Heighes, Compliance Plus, Inc.

Senior Management

- 4/9/2024 Creating the Right Enterprise Risk Management (ERM) Program
Marcia Malzahn, Malzahn Strategic
- 4/24/2024 CECL: What Auditors & Regulators Will Be Expecting
Robert L. Viering, RiverPointUSA LLC
- 5/28/2024 Examiner Expectations for Credit Risk Management
60 Minutes Robert L. Viering, RiverPointUSA LLC **Added Hot Topic 2/23/24**
- 6/12/2024 Liquidity Risk Management
Dale Sheller, The Baker Group LP
- 8/28/2024 Capital Planning in Uncertain Times
Robert L. Viering, RiverPointUSA LLC **Added Hot Topic 3/5/24**
- 10/10/2024 Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors
60 Minutes Jeff Fairchild, Blanchard Consulting Group

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