



Financial Education & Development  
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## 2024 Webinar Schedule

Revised 3/28/2024

All webinars will be held at 10:00 a.m. Central.

- 1/3/2024 The Top 10 Credit Risks in Agricultural Lending  
Robert L. Viering, RiverPointUSA LLC **Title Amended 11/1/23**
- 1/4/2024 Consumer Lending Collateral Considerations & Documentation  
Elizabeth Fast, Spencer Fane LLP
- 1/9/2024 **Call Report Series:**  
Call Report Update 2024  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 1/10/2024 Updating Business Account Procedures: CIP & Beneficial Ownership  
Deborah L. Crawford, Gettechnical Inc. **Title Amended 10/24/23**
- 1/11/2024 Critical Timing Requirements in the Mortgage Loan Origination Process  
Molly Stull, Brode Consulting Services, Inc.
- 1/16/2024 Advanced SAR Training: Reporting Beyond the Basics  
Dawn Kincaid, Brode Consulting Services, Inc.
- 1/17/2024 **IRA Series:**  
IRA/HSA Update: Including New 2024 Penalty-Free IRA Distribution Options  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 1/18/2024 BSA Risks in 2024: What's New & in the News?  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 1/23/2024 2024 Compliance Outlook: What's on the Horizon?  
David A. Reed, Reed & Jolly, PLLC
- 1/24/2024 **ACH Specialist Series:**  
Regulations Affecting Instant Payments  
Emily Nelson, EPCOR
- 1/25/2024 2023 HMDA Submission Due March 1, 2024: Updates, Top Issues & Real-Life Examples  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions

- 1/30/2024 The Beginning Security Officer  
Barry Thompson, Thompson Consulting Group, LLC
- 1/31/2024 Updating BSA Policy & Procedures, Including Beneficial Ownership Rules  
Deborah L. Crawford, Gettechnical Inc. **Title Amended 10/24/23**
- 2/1/2024 ACH WSUD vs. Stop Payment: Which Is It?  
Jennifer Miller, UMACHA
- 2/6/2024 **Account & Loan Documentation Series:** **Series Title Amended 11/9/23**  
Consumer Loan Documentation  
Molly Stull, Brode Consulting Services, Inc.
- 2/7/2024 Are You Liable? Forgeries, Remotely Created/Deposited Items,  
Fraudulent ACH, Unauthorized Electronic Withdrawals & More  
Elizabeth Fast, Spencer Fane LLP
- 2/8/2024 **Credit Analyst Series:**  
Regulatory Update for the Credit Analyst  
Robert L. Viering, RiverPointUSA LLC
- 2/13/2024 Job-Specific BSA Training for Lenders & Mortgage Loan Officers  
Dawn Kincaid, Brode Consulting Services, Inc.
- 2/14/2024 Writing Teller Training  
Deborah L. Crawford, Gettechnical Inc.
- 2/15/2024 ACH Tax Refund Exceptions, Posting & Liabilities  
60 Minutes Michele Barlow, Macha/PAR
- 2/20/2024 Exercising the Right of Setoff Against Deposit Accounts  
Elizabeth Fast, Spencer Fane LLP
- 2/21/2024 Advanced Collection Concepts  
David A. Reed, Reed & Jolly, PLLC
- 2/22/2024 Cracking the Personal Tax Return Code Part 1: Form 1040, Schedules B & C  
Timothy P. Harrington, TEAM Resources
- 2/27/2024 How to Handle & Respond to Subpoenas, Summonses, Garnishments & Levies  
Elizabeth Fast, Spencer Fane LLP
- 2/28/2024 Breaking Down OFAC for Staff: Sanctions, Penalties, Risks  
Deborah L. Crawford, Gettechnical Inc. **Moved from 8/14/24 on 11/13/23**
- 2/29/2024 Diving Deep into Force-Placed Flood Insurance  
60 Minutes Molly Stull, Brode Consulting Services, Inc.

3/5/2024	<b>IRA Series:</b> IRA Beneficiary Designations & Distributions Part A: Proper Handling, Responsibilities & Compliance Frank J. LaLoggia, LaLoggia Consulting, Inc.	
3/6/2024	Provisional Credit Under Reg E: Rules, Best Practices & FAQs Elizabeth Fast, Spencer Fane LLP	
3/7/2024	Commercial Bankruptcies Eric L. Johnson, Spencer Fane LLP	<b>Added Hot Topic 1/10/24</b>
3/12/2024	Why Is That Revolving Line of Credit Not Revolving? Carolyn Dormand, Bankers Insight Group, LLC	<b>Changed Speaker 3/4/24</b>
3/13/2024	SAR Decision-Making Deborah L. Crawford, Gettechnical Inc.	
3/14/2024	<b>Account &amp; Loan Documentation Series:</b> Advanced Commercial Loan Documentation Dawn Kincaid, Brode Consulting Services, Inc.	<b>Series Title Amended 11/9/23</b>
3/19/2024	Job-Specific BSA Training for Operations Dawn Kincaid, Brode Consulting Services, Inc.	
3/20/2024	Cracking the Personal Tax Return Code Part 2: Form 1040, Schedules D, E & F Timothy P. Harrington, TEAM Resources	<b>Moved from 3/7/24 on 11/16/23</b>
3/21/2024 60 Minutes	Handling Reg E Disputes Confidently & Compliantly Elizabeth Fast, Spencer Fane LLP	
3/26/2024	<b>ACH Specialist Series:</b> 2024 ACH Rules Update & Initiatives Shelly Sipple, EPCOR	
3/27/2024	Flood Disaster Protection Act: Avoiding Violations Molly Stull, Brode Consulting Services, Inc.	
3/28/2024	<b>IRA Series:</b> IRA Beneficiary Designations & Distributions Part B: Beneficiary Distribution Options & Considerations Frank J. LaLoggia, LaLoggia Consulting, Inc.	
4/2/2024	Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment Elizabeth Fast, Spencer Fane LLP	
4/3/2024 60 Minutes	Check Exceptions: Returns, Adjustments & Claims Kimberly Ellis, UMACHA	
4/4/2024	Maximizing Recoveries on Charged-Off Loans David A. Reed, Reed & Jolly, PLLC	

- 4/9/2024 Creating the Right Enterprise Risk Management (ERM) Program  
Marcia Malzahn, Malzahn Strategic
- 4/9/2024 **Call Report Series:**  
Call Report Lending Schedule Preparation  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 4/10/2024 Real Estate Escrow Accounts & Flood Insurance  
Mary-Lou Heighes, Compliance Plus, Inc.
- 4/11/2024 Job-Specific BSA Training for the Frontline  
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/16/2024 The New CRA Final Rule: Preparing Your Program, Systems & Staff  
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 11/2/23**
- 4/17/2024 Red Flags for Money Laundering  
Deborah L. Crawford, Gettechnical Inc.
- 4/18/2024 Reducing Mortgage Delinquency: Being Proactive While Protecting the Bottom Line  
David A. Reed, Reed & Jolly, PLLC
- 4/23/2024 Comparing Faster Payment Options: Same Day ACH, RTP & FedNow  
60 Minutes Kevin Olsen, Pidgin/Payments Professor
- 4/24/2024 CECL: What Auditors & Regulators Will Be Expecting  
Robert L. Viering, RiverPointUSA LLC
- 4/25/2024 Real Estate Construction Loans A-Z: Consumer & Commercial Challenges & Common Errors  
Elizabeth Fast, Spencer Fane LLP
- 4/30/2024 PCI Credit Card Security Risk, Readiness & Compliance for Financial Institutions  
Randall J. Romes, CLA **Added Hot Topic 2/5/24**
- 5/1/2024 BSA for the Boardroom: Annual Training Made Understandable  
David A. Reed, Reed & Jolly, PLLC
- 5/2/2024 20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership  
Deborah L. Crawford, Gettechnical Inc.
- 5/6/2024 New Data Privacy Requirements: More Consumer Protections  
Monday Dr. Kevin F. Streff, American Security and Privacy, LLC **Added Hot Topic 2/23/24**
- 5/7/2024 **ACH Specialist Series:**  
60 Minutes The RDC Duplicate Dilemma  
Marcy Cauthon, EPCOR
- 5/8/2024 Board Approved Policies: Tips & Samples to Streamline Your Process  
60 Minutes Molly Stull, Brode Consulting Services, Inc.

5/9/2024	When a Business Owner Dies, Sells, or Delegates Authority Elizabeth Fast, Spencer Fane LLP	
5/14/2024	Minor Accounts In-Depth Mary-Lou Heighes, Compliance Plus, Inc.	
5/15/2024	Writing New Account Procedures Deborah L. Crawford, Gettechnical Inc.	
5/16/2024	<b>Credit Analyst Series:</b> Writing Concise, Complete & Effective Loan Presentations Robert L. Viering, RiverPointUSA LLC	
5/21/2024	Annual Anti-Harassment Training Diane Reed, HR Doc	
5/22/2024	Fraud, Forensics & Incident Response: Managing & Mitigating Data Breaches John Moeller, CLA	
5/23/2024	<b>Account &amp; Loan Documentation Series:</b> Opening Business Accounts: Entities, Setup, Authority & More Mary-Lou Heighes, Compliance Plus, Inc.	<b>Series Title Amended 11/9/23</b>
5/28/2024 60 Minutes	Examiner Expectations for Credit Risk Management Robert L. Viering, RiverPointUSA LLC	<b>Added Hot Topic 2/23/24</b>
5/29/2024	Conducting a Physical Security Review & Risk Assessment Barry Thompson, Thompson Consulting Group, LLC	
5/30/2024	Avoiding Liability Under the Bank Secrecy Act David A. Reed, Reed & Jolly, PLLC	
6/3/2024 Monday	Dissecting Beneficial Ownership Access: Final Part II Regulation & Compliance Guide Deborah L. Crawford, Gettechnical Inc.	<b>Added Hot Topic 2/21/24</b>
6/4/2024	Accepting Powers of Attorney on Deposit Accounts Elizabeth Fast, Spencer Fane LLP	
6/5/2024	Consumer First: Regulation E for Debit Cards Michele Barlow, Macha/PAR	
6/6/2024	Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond Eric C. Cook, WSI & The LinkedBanker	
6/11/2024	Developing & Enforcing an Effective Social Media Policy David A. Reed, Reed & Jolly, PLLC	
6/12/2024	Liquidity Risk Management Dale Sheller, The Baker Group LP	

6/13/2024	Consumer Loan Underwriting 101 Robert L. Viering, RiverPointUSA LLC	
6/18/2024	Accurately Completing the CTR Line-By-Line Dawn Kincaid, Brode Consulting Services, Inc.	
6/20/2024 60 Minutes	Hire Right the First Time Tracie Kenyon, Humanidei	
6/25/2024	Troubled Loan Modifications: Evaluating, Tracking & Reporting Stephen J.M. Schiltz, CLA	
6/26/2024 60 Minutes	Check Breach of Warranty Blues Marcy Cauthon, EPCOR	
6/27/2024	Successful Compliance Auditing & Monitoring Molly Stull, Brode Consulting Services, Inc.	
7/2/2024 60 Minutes	<b>ACH Specialist Series:</b> ACH Warranties & Indemnities Eric Wester, UMACHA	
7/3/2024	Identity Theft Red Flags & FACT Act Compliance David A. Reed, Reed & Jolly, PLLC	
7/9/2024	<b>Account &amp; Loan Documentation Series:</b> Real Estate Loan Documentation Basics Dawn Kincaid, Brode Consulting Services, Inc.	<b>Series Title Amended 11/9/23</b>
7/10/2024	CIP & CDD: Regulations, Exam Procedures & FAQs Deborah L. Crawford, Gettechnical Inc.	
7/11/2024	Internal Compliance Monitoring & Risk Assessment Emily Dent, Mauldin & Jenkins, LLC	
7/16/2024	Wire Transfers: Establishing Strong Internal Controls Dawn Kincaid, Brode Consulting Services, Inc.	
7/17/2024	Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D Mary-Lou Heighes, Compliance Plus, Inc.	
7/18/2024	Advertising Compliance Part 1: Text, Print, TV & Radio Elizabeth Fast, Spencer Fane LLP	
7/23/2024	Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCA Molly Stull, Brode Consulting Services, Inc.	
7/24/2024	Commercial Lending: Risks, Rewards, Controls & Common Mistakes Jeffery W. Johnson, Bankers Insight Group, LLC	

- 7/25/2024 **Credit Analyst Series:**  
Five Vital Financial Factors All Credit Analysts & Lenders Must Master  
Jeffery W. Johnson, Bankers Insight Group, LLC **Speaker Change 10/30/23**
- 7/30/2024 Handling Trusts & Other Fiduciary Accounts  
Elizabeth Fast, Spencer Fane LLP
- 7/31/2024 Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks  
60 Minutes Kevin Olsen, Pidgin/Payments Professor
- 8/1/2024 **Call Report Series:**  
Understanding Call Report Regulatory Capital  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 8/2/2024 Active Shooter & Workplace Violence: Avoiding Deadly Mistakes  
**On-Demand Only** William Gage, Old Dominion Resources Group **Added Hot Topic 3/26/24**
- 8/6/2024 ATR/QM Rules: Documenting Compliance  
Dawn Kincaid, Brode Consulting Services, Inc.
- 8/7/2024 The Business Banking Blues: Handling Business ACH Exceptions  
Michele Barlow, Macha/PAR
- 8/8/2024 Advertising Compliance Part 2:  
Electronic Advertising, Including Social Media, Internet & Texting  
Elizabeth Fast, Spencer Fane LLP
- 8/13/2024 Vendor Due Diligence & Effective Vendor Management  
David A. Reed, Reed & Jolly, PLLC
- 8/14/2024 New Beneficial Ownership Rule: Lessons Learned  
Deborah L. Crawford, Gettechnical Inc. **Moved from 2/28/24 on 11/13/23**
- 8/15/2024 Managing & Monitoring High-Risk Account Holders  
Dawn Kincaid, Brode Consulting Services, Inc.
- 8/20/2024 **Account & Loan Documentation Series:** **Series Title Amended 11/9/23**  
Opening Deposit Accounts Online: Rules, Risks & Best Practices  
Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 8/21/2024 Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?  
Elizabeth Fast, Spencer Fane LLP
- 8/22/2024 Recognizing Employment Law Red Flags: Supervisor Training  
Diane Reed, HR Doc
- 8/27/2024 Changing or Closing Deposit Accounts for Consumers & Businesses  
Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 8/28/2024 Capital Planning in Uncertain Times  
Robert L. Viering, RiverPointUSA LLC **Added Hot Topic 3/5/24**

- 8/29/2024 Common Problems in Opening & Lending to Trusts  
Elizabeth Fast, Spencer Fane LLP
- 9/3/2024 **ACH Specialist Series:**  
Proper Handling of Government Reclamations & Garnishments  
Michele Barlow, Macha/PAR
- 9/4/2024 Deposit Compliance Deep Dive:  
Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More  
Dawn Kincaid, Brode Consulting Services, Inc.
- 9/5/2024 Confidential & Sensitive Information Policy:  
Safeguarding the Privacy & Integrity of NPI, PII & Business Records  
Nancy Flynn, The ePolicy Institute
- 9/10/2024 Managing Workplace Threats: When to Call the Police, a Professional, an Attorney  
60 Minutes William Gage, Old Dominion Resources Group **Added Hot Topic 3/26/24**
- 9/11/2024 Check Fraud & Scams  
Deborah L. Crawford, Gettechnical Inc.
- 9/17/2024 Unpacking E-SIGN Compliance for Loans & Deposit Accounts  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 9/18/2024 **IRA Series:**  
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers  
Frank J. Laloggia, LaLoggia Consulting, Inc.
- 9/19/2024 **Credit Analyst Series:**  
Debt Service Coverage Calculations in Underwriting  
Robert L. Viering, RiverPointUSA LLC
- 9/24/2024 Common Mistakes in Consumer Collection  
David A. Reed, Reed & Jolly, PLLC
- 9/25/2024 Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination  
Molly Stull, Brode Consulting Services, Inc.
- 9/26/2024 Top 10: Focusing on the TRID Issues that Matter Most  
Dawn Kincaid, Brode Consulting Services, Inc.
- 10/1/2024 Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls  
Marcia Malzahn, Malzahn Strategic
- 10/1/2024 Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy  
Eric C. Cook, WSI & The LinkedBanker
- 10/2/2024 Five Steps to Annual MLO & SAFE Act Compliance  
Susan Costonis, Compliance Consulting & Training for Financial Institutions



- 10/3/2024 **Account & Loan Documentation Series:** **Series Title Amended 11/9/23**  
 Loan Documentation for All Legal Entities  
 Elizabeth Fast, Spencer Fane LLP
- 10/8/2024 **Call Report Series:**  
 Auditing Call Reports: Compliance, Regulator Expectations & Best Practices  
 Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 10/9/2024 When a Depositor Dies: Actions to Take, Mistakes to Avoid  
 Deborah L. Crawford, Gettechnical Inc.
- 10/10/2024 Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors  
 60 Minutes Jeff Fairchild, Blanchard Consulting Group
- 10/15/2024 **IRA Series:**  
 Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties  
 Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 10/16/2024 Auditing Consumer Real Estate Files  
 Dawn Kincaid, Brode Consulting Services, Inc.
- 10/17/2024 Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks  
 Elizabeth Fast, Spencer Fane LLP
- 10/22/2024 Taking the Mystery Out of Loan Stress Testing  
 Robert L. Viering, RiverPointUSA LLC
- 10/24/2024 Robbery: Plan, Prevent, Prevail  
 60 Minutes Carol Dodgen, Dodgen Security Consulting
- 10/29/2024 The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes  
 Dawn Kincaid, Brode Consulting Services, Inc.
- 10/30/2024 **ACH Specialist Series:**  
 Electronic Payment Fraud: When Is Your Institution Liable?  
 Elizabeth Fast, Spencer Fane LLP
- 11/6/2024 Lending Exam Targets Locked:  
 Preparing Your TRID, Fair Lending & CRA Programs for Increased Scrutiny  
 Dawn Kincaid, Brode Consulting Services, Inc.
- 11/7/2024 Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More  
 Elizabeth Fast, Spencer Fane LLP
- 11/12/2024 **IRA Series:**  
 Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions  
 Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 11/13/2024 Legal Issues of Checks  
 Deborah L. Crawford, Gettechnical Inc.

- 11/14/2024 Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance  
Dawn Kincaid, Brode Consulting Services, Inc.
- 11/19/2024 Return to Sender: Selecting Relevant ACH Return Reason Codes  
Michele Barlow, Macha/PAR
- 11/20/2024 When a Borrower Dies: Actions to Take, Mistakes to Avoid  
Elizabeth Fast, Spencer Fane LLP
- 12/3/2024 Head Tellers & Branch Managers: Handling the Critical Aspects  
Molly Stull, Brode Consulting Services, Inc.
- 12/4/2024 No-Nonsense Notary Legal Perspective  
Elizabeth Fast, Spencer Fane LLP
- 12/10/2024 Elder & Dependent Adult Financial Abuse  
60 Minutes Mary-Lou Heighes, Compliance Plus, Inc.
- 12/11/2024 Opening Nonresident Alien Accounts  
Deborah L. Crawford, Gettechnical Inc.
- 12/12/2024 Compliance with E-Statements, E-Disclosures & E-SIGN  
Nancy Flynn, The ePolicy Institute
- 12/18/2024 ECOA & Fair Lending: Examiner Hot Buttons  
David A. Reed, Reed & Jolly, PLLC
- 12/19/2024 Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues  
Dawn Kincaid, Brode Consulting Services, Inc.

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