



Financial Education & Development  
PO Box 1780, Helena, MT 59624  
Phone: 406-442-2585  
Fax: 406-442-2357  
[support@financialedinc.com](mailto:support@financialedinc.com)

## 2024 Webinar Schedule by Category

Revised 11/2/2023

All webinars will be held at 10:00 a.m. Central.

### Auditing & Accounting

- 1/9/2024      **Call Report Series:**  
Call Report Update 2024  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 4/9/2024      **Call Report Series:**  
Call Report Lending Schedule Preparation  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 6/25/2024      Troubled Loan Modifications: Evaluating, Tracking & Reporting  
Stephen J.M. Schiltz, CLA
- 8/1/2024      **Call Report Series:**  
Understanding Call Report Regulatory Capital  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 10/8/2024      **Call Report Series:**  
Auditing Call Reports: Compliance, Regulator Expectations & Best Practices  
Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC
- 10/16/2024      Auditing Consumer Real Estate Files  
Dawn Kincaid, Brode Consulting Services, Inc.

### Collections

- 2/20/2024      Exercising the Right of Setoff Against Deposit Accounts  
Elizabeth Fast, Spencer Fane LLP
- 2/21/2024      Advanced Collection Concepts  
David A. Reed, Reed & Jolly, PLLC
- 4/4/2024      Maximizing Recoveries on Charged-Off Loans  
David A. Reed, Reed & Jolly, PLLC

- 4/18/2024 Reducing Mortgage Delinquency: Being Proactive While Protecting the Bottom Line  
David A. Reed, Reed & Jolly, PLLC
- 7/23/2024 Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA  
Molly Stull, Brode Consulting Services, Inc.
- 9/24/2024 Common Mistakes in Consumer Collection  
David A. Reed, Reed & Jolly, PLLC
- 10/17/2024 Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks  
Elizabeth Fast, Spencer Fane LLP

## Compliance

- 1/10/2024 Updating Business Account Procedures: CIP & Beneficial Ownership  
Deborah L. Crawford, Gettechnical Inc. **Title Amended 10/24/23**
- 1/18/2024 BSA Risks in 2024: What's New & in the News?  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 1/23/2024 2024 Compliance Outlook: What's on the Horizon?  
David A. Reed, Reed & Jolly, PLLC
- 1/25/2024 2023 HMDA Submission Due March 1, 2024: Updates, Top Issues & Real-Life Examples  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 1/31/2024 Updating BSA Policy & Procedures, Including Beneficial Ownership Rules  
Deborah L. Crawford, Gettechnical Inc. **Title Amended 10/24/23**
- 2/28/2024 New Beneficial Ownership Rule: Lessons Learned  
Deborah L. Crawford, Gettechnical Inc.
- 4/2/2024 Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment  
Elizabeth Fast, Spencer Fane LLP
- 4/16/2024 The New CRA Final Rule: Preparing Your Program, Systems & Staff  
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 11/2/23**
- 5/30/2024 Avoiding Liability Under the Bank Secrecy Act  
David A. Reed, Reed & Jolly, PLLC
- 6/27/2024 Successful Compliance Auditing & Monitoring  
Molly Stull, Brode Consulting Services, Inc.
- 7/10/2024 CIP & CDD: Regulations, Exam Procedures & FAQs  
Deborah L. Crawford, Gettechnical Inc.
- 7/11/2024 Internal Compliance Monitoring & Risk Assessment  
Emily Dent, Mauldin & Jenkins, LLC

- 7/17/2024 Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D  
Mary-Lou Heighes, Compliance Plus, Inc.
- 8/14/2024 Breaking Down OFAC for Staff: Sanctions, Penalties, Risks  
Deborah L. Crawford, Gettechnical Inc.
- 8/21/2024 Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?  
Elizabeth Fast, Spencer Fane LLP
- 9/5/2024 Confidential & Sensitive Information Policy:  
Safeguarding the Privacy & Integrity of NPI, PII & Business Records  
Nancy Flynn, The ePolicy Institute
- 9/25/2024 Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination  
Molly Stull, Brode Consulting Services, Inc.
- 10/1/2024 Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls  
Marcia Malzahn, Malzahn Strategic
- 12/4/2024 No-Nonsense Notary Legal Perspective  
Elizabeth Fast, Spencer Fane LLP
- 12/11/2024 Opening Nonresident Alien Accounts  
Deborah L. Crawford, Gettechnical Inc.
- 12/12/2024 Compliance with E-Statements, E-Disclosures & E-SIGN  
Nancy Flynn, The ePolicy Institute
- 12/18/2024 ECOA & Fair Lending: Examiner Hot Buttons  
David A. Reed, Reed & Jolly, PLLC

## Directors

- 5/1/2024 BSA for the Boardroom: Annual Training Made Understandable  
David A. Reed, Reed & Jolly, PLLC
- 5/8/2024 Board Approved Policies: Tips & Samples to Streamline Your Process  
60 Minutes Molly Stull, Brode Consulting Services, Inc.
- 10/29/2024 The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes  
Dawn Kincaid, Brode Consulting Services, Inc.

## Frontline & New Accounts

- 1/16/2024 Advanced SAR Training: Reporting Beyond the Basics  
Dawn Kincaid, Brode Consulting Services, Inc.

2/14/2024 Writing Teller Training  
Deborah L. Crawford, Gettechnical Inc.

3/13/2024 SAR Decision-Making  
Deborah L. Crawford, Gettechnical Inc.

3/21/2024 Handling Reg E Disputes Confidently & Compliantly  
60 Minutes Elizabeth Fast, Spencer Fane LLP

4/11/2024 Job-Specific BSA Training for the Frontline  
Dawn Kincaid, Brode Consulting Services, Inc.

5/2/2024 20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership  
Deborah L. Crawford, Gettechnical Inc.

5/14/2024 Minor Accounts In-Depth  
Mary-Lou Heighes, Compliance Plus, Inc.

5/15/2024 Writing New Account Procedures  
Deborah L. Crawford, Gettechnical Inc.

5/23/2024 **Account Documentation Series:**  
Opening Business Accounts: Entities, Setup, Authority & More  
Mary-Lou Heighes, Compliance Plus, Inc.

6/4/2024 Accepting Powers of Attorney on Deposit Accounts  
Elizabeth Fast, Spencer Fane LLP

6/18/2024 Accurately Completing the CTR Line-By-Line  
Dawn Kincaid, Brode Consulting Services, Inc.

7/30/2024 Handling Trusts & Other Fiduciary Accounts  
Elizabeth Fast, Spencer Fane LLP

8/20/2024 **Account Documentation Series:**  
Opening Deposit Accounts Online: Rules, Risks & Best Practices  
Susan Costonis, Compliance Consulting & Training for Financial Institutions

8/27/2024 Changing or Closing Deposit Accounts for Consumers & Businesses  
Susan Costonis, Compliance Consulting & Training for Financial Institutions

9/4/2024 Deposit Compliance Deep Dive:  
Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More  
Dawn Kincaid, Brode Consulting Services, Inc.

9/11/2024 Check Fraud & Scams  
Deborah L. Crawford, Gettechnical Inc.

9/17/2024 Unpacking E-SIGN Compliance for Loans & Deposit Accounts  
60 Minutes Susan Costonis, Compliance Consulting & Training for Financial Institutions

- 10/3/2024     **Account Documentation Series:**  
Loan Documentation for All Legal Entities  
Elizabeth Fast, Spencer Fane LLP
- 10/9/2024     When a Depositor Dies: Actions to Take, Mistakes to Avoid  
Deborah L. Crawford, Gettechnical Inc.
- 11/13/2024    Legal Issues of Checks  
Deborah L. Crawford, Gettechnical Inc.
- 12/3/2024     Head Tellers & Branch Managers: Handling the Critical Aspects  
Molly Stull, Brode Consulting Services, Inc.

## Human Resources

- 5/21/2024     Annual Anti-Harassment Training  
Diane Reed, HR Doc/CU Doctor
- 6/11/2024     Developing & Enforcing an Effective Social Media Policy  
David A. Reed, Reed & Jolly, PLLC
- 6/20/2024     Hire Right the First Time  
60 Minutes     Tracie Kenyon, Humanidei
- 8/22/2024     Recognizing Employment Law Red Flags: Supervisor Training  
Diane Reed, HR Doc/CU Doctor

## IRA

- 1/17/2024     **IRA Series:**  
IRA/HSA Update: Including New 2024 Penalty-Free IRA Distribution Options  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 3/5/2024     **IRA Series:**  
IRA Beneficiary Designations & Distributions Part A:  
Proper Handling, Responsibilities & Compliance  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 3/28/2024     **IRA Series:**  
IRA Beneficiary Designations & Distributions Part B:  
Beneficiary Distribution Options & Considerations  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 9/18/2024     **IRA Series:**  
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers  
Frank J. LaLoggia, LaLoggia Consulting, Inc.

- 10/15/2024 **IRA Series:**  
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties  
Frank J. Laloggia, LaLoggia Consulting, Inc.
- 11/12/2024 **IRA Series:**  
Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions  
Frank J. Laloggia, LaLoggia Consulting, Inc.

## IT

- 5/22/2024 Fraud, Forensics & Incident Response: Managing & Mitigating Data Breaches  
John Moeller, CLA

## Lending

- 1/3/2024 The Top 10 Credit Risks in Agricultural Lending  
Robert L. Viering, RiverPointUSA LLC **Title Amended 11/1/23**
- 1/4/2024 Consumer Lending Collateral Considerations & Documentation  
Elizabeth Fast, Spencer Fane LLP
- 1/11/2024 Critical Timing Requirements in the Mortgage Loan Origination Process  
Molly Stull, Brode Consulting Services, Inc.
- 2/6/2024 **Account Documentation Series:**  
Consumer Loan Documentation  
Molly Stull, Brode Consulting Services, Inc.
- 2/8/2024 **Credit Analyst Series:**  
Regulatory Update for the Credit Analyst  
Robert L. Viering, RiverPointUSA LLC
- 2/13/2024 Job-Specific BSA Training for Lenders & Mortgage Loan Officers  
Dawn Kincaid, Brode Consulting Services, Inc.
- 2/22/2024 Cracking the Personal Tax Return Code Part 1: Form 1040, Schedules B & C  
Timothy P. Harrington, TEAM Resources
- 2/29/2024 Diving Deep into Force-Placed Flood Insurance  
60 Minutes Molly Stull, Brode Consulting Services, Inc.
- 3/7/2024 Cracking the Personal Tax Return Code Part 2: Form 1040, Schedules D, E & F  
Timothy P. Harrington, TEAM Resources
- 3/12/2024 Why Is That Revolving Line of Credit Not Revolving?  
Jeffery W. Johnson, Bankers Insight Group, LLC

- 3/14/2024 **Account Documentation Series:**  
Advanced Commercial Loan Documentation  
Dawn Kincaid, Brode Consulting Services, Inc.
- 3/27/2024 Flood Disaster Protection Act: Avoiding Violations  
Molly Stull, Brode Consulting Services, Inc.
- 4/25/2024 Real Estate Construction Loans A-Z: Consumer & Commercial Challenges & Common Errors  
Elizabeth Fast, Spencer Fane LLP
- 5/16/2024 **Credit Analyst Series:**  
Writing Concise, Complete & Effective Loan Presentations  
Robert L. Viering, RiverPointUSA LLC
- 6/13/2024 Consumer Loan Underwriting 101  
Robert L. Viering, RiverPointUSA LLC
- 7/9/2024 **Account Documentation Series:**  
Real Estate Loan Documentation Basics  
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/24/2024 Commercial Lending: Risks, Rewards, Controls & Common Mistakes  
Jeffery W. Johnson, Bankers Insight Group, LLC
- 7/25/2024 **Credit Analyst Series:**  
Five Vital Financial Factors All Credit Analysts & Lenders Must Master  
Jeffery W. Johnson, Bankers Insight Group, LLC **Speaker Change 10/30/23**
- 8/6/2024 ATR/QM Rules: Documenting Compliance  
Dawn Kincaid, Brode Consulting Services, Inc.
- 8/29/2024 Common Problems in Opening & Lending to Trusts  
Elizabeth Fast, Spencer Fane LLP
- 9/19/2024 **Credit Analyst Series:**  
Debt Service Coverage Calculations in Underwriting  
Robert L. Viering, RiverPointUSA LLC
- 9/26/2024 Top 10: Focusing on the TRID Issues that Matter Most  
Dawn Kincaid, Brode Consulting Services, Inc.
- 10/2/2024 Five Steps to Annual MLO & SAFE Act Compliance  
Susan Costonis, Compliance Consulting & Training for Financial Institutions
- 10/22/2024 Taking the Mystery Out of Loan Stress Testing  
Robert L. Viering, RiverPointUSA LLC
- 11/6/2024 Lending Exam Targets Locked:  
Preparing Your TRID, Fair Lending & CRA Programs for Increased Scrutiny  
Dawn Kincaid, Brode Consulting Services, Inc.

- 11/14/2024 Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance  
Dawn Kincaid, Brode Consulting Services, Inc.
- 11/20/2024 When a Borrower Dies: Actions to Take, Mistakes to Avoid  
Elizabeth Fast, Spencer Fane LLP

## Marketing

- 6/6/2024 Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond  
Eric C. Cook, WSI & The LinkedBanker
- 7/18/2024 Advertising Compliance Part 1: Text, Print, TV & Radio  
Elizabeth Fast, Spencer Fane LLP
- 8/8/2024 Advertising Compliance Part 2:  
Electronic Advertising, Including Social Media, Internet & Texting  
Elizabeth Fast, Spencer Fane LLP
- 10/1/2024 Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy  
Eric C. Cook, WSI & The LinkedBanker

## Operations

- 1/24/2024 **ACH Specialist Series:**  
Regulations Affecting Instant Payments  
Emily Nelson, EPCOR
- 2/1/2024 ACH WSUD vs. Stop Payment: Which Is It?  
Jennifer Miller, UMACHA
- 2/7/2024 Are You Liable? Forgeries, Remotely Created/Deposited Items,  
Fraudulent ACH, Unauthorized Electronic Withdrawals & More  
Elizabeth Fast, Spencer Fane LLP
- 2/15/2024 ACH Tax Refund Exceptions, Posting & Liabilities  
60 Minutes Michele Barlow, Macha/PAR
- 2/27/2024 How to Handle & Respond to Subpoenas, Summonses, Garnishments & Levies  
Elizabeth Fast, Spencer Fane LLP
- 3/6/2024 Provisional Credit Under Reg E: Rules, Best Practices & FAQs  
Elizabeth Fast, Spencer Fane LLP
- 3/19/2024 Job-Specific BSA Training for Operations  
Dawn Kincaid, Brode Consulting Services, Inc.



- 3/26/2024 **ACH Specialist Series:**  
2024 ACH Rules Update & Initiatives  
Shelly Sipple, EPCOR
- 4/3/2024  
60 Minutes Check Exceptions: Returns, Adjustments & Claims  
Kimberly Ellis, UMACHA
- 4/10/2024 Real Estate Escrow Accounts & Flood Insurance  
Mary-Lou Heighes, Compliance Plus, Inc.
- 4/23/2024  
60 Minutes Comparing Faster Payment Options: Same Day ACH, RTP & FedNow  
Kevin Olsen, Pidgin/Payments Professor
- 5/7/2024 **ACH Specialist Series:**  
60 Minutes The RDC Duplicate Dilemma  
Marcy Cauthon, EPCOR
- 5/9/2024 When a Business Owner Dies, Sells, or Delegates Authority  
Elizabeth Fast, Spencer Fane LLP
- 6/5/2024 Consumer First: Regulation E for Debit Cards  
Michele Barlow, Macha/PAR
- 6/26/2024  
60 Minutes Check Breach of Warranty Blues  
Marcy Cauthon, EPCOR
- 7/2/2024 **ACH Specialist Series:**  
60 Minutes ACH Warranties & Indemnities  
Eric Wester, UMACHA
- 7/16/2024 Wire Transfers: Establishing Strong Internal Controls  
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/31/2024  
60 Minutes Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks  
Kevin Olsen, Pidgin/Payments Professor
- 8/7/2024 The Business Banking Blues: Handling Business ACH Exceptions  
Michele Barlow, Macha/PAR
- 8/13/2024 Vendor Due Diligence & Effective Vendor Management  
David A. Reed, Reed & Jolly, PLLC
- 8/15/2024 Managing & Monitoring High-Risk Account Holders  
Dawn Kincaid, Brode Consulting Services, Inc.
- 9/3/2024 **ACH Specialist Series:**  
Proper Handling of Government Reclamations & Garnishments  
Michele Barlow, Macha/PAR

- 10/30/2024 **ACH Specialist Series:**  
Electronic Payment Fraud: When Is Your Institution Liable?  
Elizabeth Fast, Spencer Fane LLP
- 11/7/2024 Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More  
Elizabeth Fast, Spencer Fane LLP
- 11/19/2024 Return to Sender: Selecting Relevant ACH Return Reason Codes  
Michele Barlow, Macha/PAR
- 12/19/2024 Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues  
Dawn Kincaid, Brode Consulting Services, Inc.

## Security & Fraud

- 1/30/2024 The Beginning Security Officer  
Barry Thompson, Thompson Consulting Group, LLC
- 4/17/2024 Red Flags for Money Laundering  
Deborah L. Crawford, Gettechnical Inc.
- 5/29/2024 Conducting a Physical Security Review & Risk Assessment  
Barry Thompson, Thompson Consulting Group, LLC
- 7/3/2024 Identity Theft Red Flags & FACT Act Compliance  
David A. Reed, Reed & Jolly, PLLC
- 10/24/2024 Robbery: Plan, Prevent, Prevail  
60 Minutes Carol Dodgen, Dodgen Security Consulting
- 12/10/2024 Elder & Dependent Adult Financial Abuse  
60 Minutes Mary-Lou Heighes, Compliance Plus, Inc.

## Senior Management

- 4/9/2024 Creating the Right Enterprise Risk Management (ERM) Program  
Marcia Malzahn, Malzahn Strategic
- 4/24/2024 CECL: What Auditors & Regulators Will Be Expecting  
Robert L. Viering, RiverPointUSA LLC
- 6/12/2024 Liquidity Risk Management  
Dale Sheller, The Baker Group LP
- 10/10/2024 Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors  
60 Minutes Jeff Fairchild, Blanchard Consulting Group

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