



Financial Education & Development
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2022 Webinar Schedule

Revised 9/20/22

- 1/4/2022 Head Teller Development: Improving Teller Performance
Molly Stull, Brode Consulting Services, Inc.
- 1/5/2022 **ACH Series:**
Quick Start Guide to ACH for the Frontline
Michele L. Barlow, Macha/PAR
- 1/6/2022 A Year in the Life of a Compliance Officer
Morning Dawn Kincaid, Brode Consulting Services, Inc.
- 1/10/2022 **Call Report Series:**
Monday Call Report Update 2022
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC
- 1/11/2022 A Cookie Diet: Privacy, Restricted Data Access & Building Online Visibility Beyond 2022
Eric C. Cook, WSI Internet Consulting
- 1/12/2022 **Deposit Ops Series:**
Morning Interest Reporting for Nonresident Aliens: Foreign & US Taxpayer ID Numbers
Deborah L. Crawford, Gettechnical Inc.
- 1/13/2022 New Employee Required Training
Molly Stull, Brode Consulting Services, Inc.
- 1/18/2022 2022 IRA & HSA Update: Staying Compliant
Morning Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 1/19/2022 Provisional Credit Under Reg E: Rules, Best Practices & FAQs
Morning Elizabeth Fast, Spencer Fane LLP
- 1/19/2022 Dealing with ACH Tax Refunds: Exceptions, Posting & Liabilities
60 Minutes Michele L. Barlow, Macha/PAR
- 1/20/2022 Understanding the Current M&A Market for Community Banks
60 Minutes Philip K. Smith, Gerrish Smith Tuck
- 1/25/2022 Lending Regulatory Roundup: Avoiding Violations & Preparing for Changes
Morning Dawn Kincaid, Brode Consulting Services, Inc.

- 1/25/2022 New 36-Hour Deadline for Reporting Cyber Security & Ransomware Incidents
60 Minutes Molly Stull, Brode Consulting Services, Inc. **Added Hot Topic 11/29/21**
- 1/26/2022 2021 HMDA Submission Due March 1, 2022: Updates & Challenges
60 Min. a.m. Susan Costonis, Compliance Training and Consulting for Financial Institutions
- 1/27/2022 Loan Documentation for All Legal Entities
Morning Elizabeth Fast, Spencer Fane LLP
- 2/1/2022 New Resources for Fighting Synthetic Identity Fraud
Morning Dawn Kincaid, Brode Consulting Services, Inc.
- 2/2/2022 Converting a 1040 Personal Return to Cash Flow Part 1: Schedules B & C
Timothy P. Harrington, TEAM Resources
- 2/3/2022 The Impact of Evolving Marijuana Laws on Your Institution
David A. Reed, Reed & Jolly, PLLC
- 2/8/2022 BSA Officer Reports to the Board
Morning Dawn Kincaid, Brode Consulting Services, Inc.
- 2/8/2022 **ACH Series:**
The Green Book & Government Payments Explained
Jason Johnson, UMACHA
- 2/9/2022 Onboarding: The New Normal
Diane Pape Reed, HR Doc
- 2/15/2022 Lending on Low-Income Housing Tax Credit Projects
Elizabeth Fast, Spencer Fane LLP
- 2/16/2022 **Deposit Ops Series:**
Morning Writing New Account Procedures
Deborah L. Crawford, Gettechnical Inc.
- 2/17/2022 High-Risk Cash-Intensive Businesses: Managing & Monitoring
Morning Dawn Kincaid, Brode Consulting Services, Inc.
- 2/17/2022 Deep Dive into Force-Placed Flood Insurance
60 Minutes Molly Stull, Brode Consulting Services, Inc.
- 2/22/2022 Lending to Tenants-in-Common Projects
Morning Elizabeth Fast, Spencer Fane LLP
- 2/23/2022 Converting a 1040 Personal Return to Cash Flow Part 2: Schedules D, E & F
Timothy P. Harrington, TEAM Resources
- 2/24/2022 Advertising Compliance
Mary-Lou Heighes, Compliance Plus, Inc.

- 3/1/2022 2022 Supervisory Priorities Explained
David A. Reed, Reed & Jolly, PLLC
- 3/2/2022 BSA Exam Manual Update: Identifying & Mitigating BSA Risks
Morning Susan Costonis, Compliance Training and Consulting for Financial Institutions
- 3/3/2022 Appraisal Requirements: A Comprehensive Regulatory Summary
Mary-Lou Heighes, Compliance Plus, Inc.
- 3/8/2022 Board-Approved Policies: Managing, Updating, Record Retention & More
60 Minutes Molly Stull, Brode Consulting Services, Inc. **Title Amended 1/4/22**
- 3/9/2022 **Deposit Ops Series:**
Morning Opening Accounts Online: CIP, CDD, Documentation & More
Susan Costonis, Compliance Training and Consulting for Financial Institutions
- 3/9/2022 **ACH Series:**
2022 ACH Rules Update, Including Faster Payments
Shelly Sipple, EPCOR
- 3/15/2022 Real Estate Escrow Accounts & Flood Insurance
Mary-Lou Heighes, Compliance Plus, Inc.
- 3/16/2022 Writing Teller Procedures
Morning Deborah L. Crawford, Gettechnical Inc.
- 3/17/2022 ACH for P2P Transfers: Perils & Protections
Michele L. Barlow, Macha/PAR
- 3/22/2022 Breaking Down the Anti-Money Laundering Act & Preparing for Impact
Morning Dawn Kincaid, Brode Consulting Services, Inc.
- 3/23/2022 An In-Depth Look at Regulation Z's Amended Qualified Mortgage (QM) Rule
Michael Christians, Michael Christians Consulting, LLC
- 3/24/2022 20 Common Mistakes in Consumer Collections
Morning Elizabeth Fast, Spencer Fane LLP
- 3/24/2022 Fair Lending Cornerstones: Best Practices & Current Agency Guidance
Molly Stull, Brode Consulting Services, Inc.
- 3/29/2022 Top 25 Safe Deposit Compliance Issues
David McGuinn, Safe Deposit Specialists
- 3/30/2022 Medallion & Signature Guarantee Risks, Rules & Best Practices
Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 12/27/21**
- 4/4/2022 Proposed New Beneficial Ownership Rules: Update & Implications
Mon. a.m. Deborah L. Crawford, Gettechnical Inc. **Added Hot Topic 12/20/21; Title Amended 3/10/22**

- 4/5/2022 **Deposit Ops Series:**
Payment Systems Bootcamp
Kimberly Ellis, UMACHA
- 4/6/2022 **Frontline Series:**
Morning Minor Accounts: Ownership, CIP, Access, Changes & Transactions
Deborah L. Crawford, Gettechnical Inc.
- 4/7/2022
Converting Accrual Statements into Cash Flow
Jeffery W. Johnson, Bankers Insight Group, LLC
- 4/12/2022
Morning Surviving a BSA Exam: Recent Hot Spots
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/12/2022 **ACH Series:**
ACH Origination: Internal, Loans, Transfers & More
Michele L. Barlow, Macha/PAR
- 4/13/2022
The Latest in Social Engineering Attacks – How to Protect Against Complex Threats
John Moeller, CLA
- 4/14/2022 **Call Report Series:**
Call Reporting Basics
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC
- 4/19/2022
Morning IRA & HSA: 2022's Hottest Issues & Answers
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 4/20/2022
Morning Writing Effective Credit Memos & Loan Narratives
Molly Stull, Brode Consulting Services, Inc.
- 4/20/2022
Board-Level Policies: What Is Required & Why
David A. Reed, Reed & Jolly, PLLC
- 4/22/2022
Friday a.m. New FDIC Rule Changes for Trusts & Mortgage Servicing Accounts
Deborah L. Crawford, Gettechnical Inc. **Added Hot Topic 1/27/22**
- 4/26/2022
Morning Compliance Training for the Frontline
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/27/2022
Ag Lending Compliance
Molly Stull, Brode Consulting Services, Inc.
- 4/28/2022
60 Minutes DEI: Keeping It Compliant
Diane Pape Reed, HR Doc
- 5/4/2022
BSA Compliance for Commercial Accounts: Beneficial Ownership & Beyond
David A. Reed, Reed & Jolly, PLLC

5/5/2022 Morning	Frontline Series: Maintaining Consumer Accounts: Adding Names, Changing Names, Removing Owners, Changing Product Types & More Deborah L. Crawford, Gettechnical Inc.	
5/10/2022	Reducing Mortgage Delinquency: Proactive Protection of the Bottom Line David A. Reed, Reed & Jolly, PLLC	
5/11/2022 Morning	ACH Series: Decoding ACH Return Reason Codes Michele L. Barlow, Macha/PAR	
5/17/2022 Morning	Construction Loan Nuts & Bolts: Documentation, Sample Scenarios & Avoiding Errors Dawn Kincaid, Brode Consulting Services, Inc.	
5/17/2022	Consumer Lending Series: Consumer Underwriting 101: From Application to Approval Jeffery W. Johnson, Bankers Insight Group, LLC	
5/18/2022 Morning	Deposit Ops Series: Handling Trusts & Other Fiduciary Accounts Elizabeth Fast, Spencer Fane LLP	
5/19/2022 60 Min. a.m.	The New ACH Rules on Prenotification & Micro-Entries Michele L. Barlow, Macha/PAR	Added Hot Topic 2/2/22
5/19/2022	Building a Successful Cross-Selling Platform Tim Tivis, Pinnacle Training Group	
5/24/2022	Community Reinvestment Act: Preparing for Regulatory Changes Dawn Kincaid, Brode Consulting Services, Inc.	
5/25/2022 Morning	Enhanced Due Diligence & Risk Assessment of ACH Customers Elizabeth Fast, Spencer Fane LLP	
6/1/2022 Morning	When a Business Owner Dies, Sells, or Delegates Authority Elizabeth Fast, Spencer Fane LLP	
6/1/2022 60 Minutes	Faster Payments Basics Kimberly Ellis, UMACHA	
6/2/2022	Interpreting Call Reports for the Board Kira Sexton, CLA	
6/6/2022 Mon. a.m.	HMDA Bootcamp Basics Susan Costonis, Compliance Training and Consulting for Financial Institutions	Added Hot Topic 3/23/22
6/7/2022	Measure It to Manage It: Understanding Analytics & How to Determine Online Success Eric C. Cook, WSI Internet Consulting	

6/8/2022 60 Minutes	Building a Better Board Philip K. Smith, Gerrish Smith Tuck	
6/9/2022 Morning	ACH Series: Electronic Payment Fraud: When Is Your Institution Liable? Elizabeth Fast, Spencer Fane LLP	
6/13/2022 Monday	BSA: Russian Sanctions & National Risk Assessments Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 4/11/22
6/14/2022 60 Minutes	New UDAAP Exam Parameters: Beyond Fair Lending Molly Stull, Brode Consulting Services, Inc.	Added Hot Topic 3/23/22
6/15/2022 Morning	Frontline Series: Maintaining Business Accounts: Changing Principals, Changing Signers, Resolutions, Changing Products & More Deborah L. Crawford, Gettechnical Inc.	
6/16/2022	Decoding the Examination Process: 10 Essential Techniques to Thrive During Your Next Exam David A. Reed, Reed & Jolly, PLLC	
6/21/2022 Morning	Consumer Lending Series: Consumer Lending Collateral Considerations & Documentation Elizabeth Fast, Spencer Fane LLP	
6/22/2022	Commercial Lending: Risks, Rewards, Controls & Common Mistakes Jeffery W. Johnson, Bankers Insight Group, LLC	
6/23/2022	Identity Theft Red Flags & FACT Act Compliance David A. Reed, Reed & Jolly, PLLC	
6/28/2022	Mortgage Loan Origination: Critical Timing Requirements Molly Stull, Brode Consulting Services, Inc.	
6/29/2022 Morning	Flood Alert! Revised Interagency Q&As Molly Stull, Brode Consulting Services, Inc.	Added Hot Topic 5/17/22
6/30/2022 Morning	Overdrafts Under Fire: Clarifying the Confusion Dawn Kincaid, Brode Consulting Services, Inc.	
7/6/2022 Morning	Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court? Elizabeth Fast, Spencer Fane LLP	
7/7/2022 Morning	Countdown to ATR/QM Changes Effective October 1, 2022: Preparing Policies & Processes Dawn Kincaid, Brode Consulting Services, Inc.	
7/12/2022	Deposit Ops Series: Deposit Operations Comprehensive Compliance, Including BSA Mary-Lou Heighes, Compliance Plus, Inc.	

7/13/2022 Vendor Due Diligence & Effective Vendor Management
David A. Reed, Reed & Jolly, PLLC

7/14/2022 **Consumer Lending Series:**
Morning Proper Repossession, Notice & Sale of Non-Real Estate Collateral
Elizabeth Fast, Spencer Fane LLP

7/14/2022 **Call Report Series:**
Understanding Call Report Regulatory Capital: Standards, Ratios, Risk Weighting
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC

7/19/2022 Advanced Beneficiary & RMD Considerations
Morning Frank J. LaLoggia, LaLoggia Consulting, Inc.

7/20/2022 Powers of Attorney In-Depth: Good Faith, Fraud & Fiduciary Capacity
Morning Elizabeth Fast, Spencer Fane LLP

7/20/2022 Things That Keep Boards Up at Night
David A. Reed, Reed & Jolly, PLLC

7/26/2022 Record Retention Rules for Zoom, Microsoft Teams, Slack & Other E-Collaboration Platforms
Nancy Flynn, The ePolicy Institute

7/27/2022 New ACH Rules Effective 9/30/22: Nested Third-Party Sender Roles & Risks
Morning Shelly Sipple, EPCOR **Added Hot Topic 3/23/22**

7/27/2022 Elevating Your Fraud Prevention Strategies
Ryan Dutton, SHAZAM, Inc.

7/28/2022 **Frontline Series:**
Morning Checking Account Signature Cards: CIP, IRS & Disclosures
Deborah L. Crawford, Gettechnical Inc.

7/29/2022 Active Shooter Training: REACT ● ESCAPE ● SURVIVE
On-Demand Only William Gage, Old Dominion Resources Group **Added Hot Topic 7/13/22**

8/2/2022 Emerging Payments: Embracing Same Day ACH, RTP & FedNow
Morning Shelly Sipple, EPCOR **Added Hot Topic 3/23/22**

8/3/2022 CDD: Creating an Effective Program from the Frontline to the Backroom
Morning Dawn Kincaid, Brode Consulting Services, Inc.

8/4/2022 Securing Collateral Part 1:
Morning Forms UCC-1 & 3: Filing, Perfection, Amending & Terminating
Elizabeth Fast, Spencer Fane LLP

8/9/2022 Managing a Borrower's Business Through a Loan Agreement
Jeffery W. Johnson, Bankers Insight Group, LLC

8/10/2022 E-SIGN Act: Electronic Loan Document Delivery
Morning Elizabeth Fast, Spencer Fane LLP

- 8/10/2022 Characteristics of Strong Risk Assessments: Tools to Monitor & Report Results
Marcia Malzahn, Malzahn Strategic
- 8/11/2022 CECL Implications for Planners & Procrastinators: Deadline January 1, 2023
Morning Robert L. Viering, RiverPointUSA LLC **Added Hot Topic 4/11/22**
- 8/11/2022 Compliance with E-SIGN, E-Statements & E-Disclosures
Nancy Flynn, The ePolicy Institute
- 8/16/2022 Mission TRID: Overcoming Examiner-Cited Mistakes
Morning Dawn Kincaid, Brode Consulting Services, Inc.
- 8/16/2022 Transitioning Away from LIBOR: Preparation & Practicalities
Michael Christians, Michael Christians Consulting, LLC **Added Hot Topic 4/11/22**
- 8/17/2022 Managing Zoom, Microsoft Teams, Slack &
Other Collaboration Platforms with Effective E-Policies
Nancy Flynn, The ePolicy Institute
- 8/18/2022 WSUD vs. Stop Payment: Definitions, Differences, Compliance
60 Minutes Kimberly Ellis, UMACHA
- 8/23/2022 Adding the "Wow Factor" to Credit Analysis
Jeffery W. Johnson, Bankers Insight Group, LLC
- 8/24/2022 Maximizing Recoveries on Charged-Off Loans
David A. Reed, Reed & Jolly, PLLC
- 8/25/2022 **Frontline Series:**
Morning Reg CC Check Hold Requirements & Funds Availability
Deborah L. Crawford, Gettechnical Inc.
- 8/30/2022 The Way Forward to MORE Time:
60 Min. a.m. How to Manage Your Time, Instead of It Managing You
Debbie Peterson, Getting to Clarity, LLC **Changed to Morning Timeslot 8/4/22**
- 8/31/2022 A Cryptocurrency Primer for Banks: Guidance, Risks & Red Flags
Molly Stull, Brode Consulting Services, Inc. **Added Hot Topic 4/11/22**
- 9/1/2022 **Consumer Lending Series:**
Morning Consumer Lending Regulatory Essentials: Fair Lending, UDAAP, Privacy & More
Elizabeth Fast, Spencer Fane LLP
- 9/7/2022 Job-Specific BSA Training for Frontline
Morning Susan Costonis, Compliance Training and Consulting for Financial Institutions
- 9/8/2022 When a Borrower Dies
Morning Elizabeth Fast, Spencer Fane LLP

9/8/2022	CFPB “Junk” Fees Advisory & Impact on Collections David A. Reed, Reed & Jolly, PLLC	Added Hot Topic 7/11/22
9/12/2022 Monday a.m.	Fraud Channels: Check & Debit Card Elizabeth Fast, Spencer Fane LLP	Added Hot Topic 4/11/22
9/13/2022 Morning	Traditional & Roth IRA Part 1: Eligibility, Contributions, Rollovers & Transfers Frank J. LaLoggia, LaLoggia Consulting, Inc.	
9/14/2022	Top 10 IT Frauds: Risks & Protection Strategies for Financial Institutions John Moeller, CLA	
9/15/2022	Troubled Debt Restructuring: What Qualifies & Accounting for TDRs as Credit Improves Todd A. Sprang, CLA	
9/20/2022 Morning	Securing Collateral Part 2: Purchase Money Security Interests: Taking Priority Over a Perfected Creditor Elizabeth Fast, Spencer Fane LLP	
9/21/2022 Morning	Appraisal Reviews: Do You Know What to Look For? Dawn Kincaid, Brode Consulting Services, Inc.	
9/27/2022 60 Minutes	TRID: Recognizing a Changed Circumstance & Issuing a Revised Loan Estimate Molly Stull, Brode Consulting Services, Inc.	
9/28/2022	Avoiding UDAAP Claims, Errors & Penalties Mary-Lou Heighes, Compliance Plus, Inc.	
9/29/2022 Morning	Frontline Series: Checks, Mobile Deposits, Substitute Checks: Indemnities, Endorsements & Timeframes Deborah L. Crawford, Gettechnical Inc.	
10/4/2022 Morning	Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks Elizabeth Fast, Spencer Fane LLP	
10/5/2022	Reg E & the Electronic Fund Transfer Act Mary-Lou Heighes, Compliance Plus, Inc.	
10/6/2022	Are Safe Deposit Boxes on the Way Out? David McGuinn, Safe Deposit Specialists	
10/11/2022	Call Report Series: Call Report Loan Classifications Michael Gordon & Alison Wester, Mauldin & Jenkins, LLC	Updated Speaker 9/20/22
10/12/2022	Images, Video, Audio: What's New & Next for Social Media Platforms? Eric C. Cook, WSI Internet Consulting	
10/13/2022	Preparing for Examination Under the Mortgage Servicing Rules David A. Reed, Reed & Jolly, PLLC	

10/18/2022 Morning	Traditional & Roth IRA Part 2: Distributions, Taxation, Withholding & Penalties Frank J. LaLoggia, LaLoggia Consulting, Inc.	
10/18/2022	New Guidance on Overdraft Fees & Defenses Against Class Action Lawsuits Elizabeth Fast & Kersten Holzhueter, Spencer Fane LLP	Added Hot Topic 8/25/22
10/19/2022 60 Min. a.m.	Handling Reg E Disputes Confidently & Compliantly Elizabeth Fast, Spencer Fane LLP	
10/20/2022	New Proposed Regulatory Policy on CRE Loan Accommodations & Workouts Elizabeth Fast, Spencer Fane LLP	Added Hot Topic 8/15/22
10/25/2022 Morning	Handling Court-Ordered Accounts: Estates, Guardianships, Conservatorships & Bankruptcy Deborah L. Crawford, Gettechnical Inc.	
10/26/2022	Ability to Repay: Qualified Mortgages & TILA RESPA Disclosures Mary-Lou Heighes, Compliance Plus, Inc.	
10/27/2022	Robbery Basics & Beyond Carol Dodgen, Dodgen Security Consulting	
11/1/2022	Performance-Based Compensation Strategies for Banks Mike Blanchard & Matt Brei, Blanchard Consulting Group	Added Hot Topic 8/15/22
11/2/2022 Morning	Job-Specific BSA Training for Lenders Susan Costonis, Compliance Training and Consulting for Financial Institutions	
11/3/2022 Morning	SAR Filing Requirements: When, How & Why Dawn Kincaid, Brode Consulting Services, Inc.	
11/8/2022 Morning	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More Elizabeth Fast, Spencer Fane LLP	
11/9/2022 Morning	IRS Reporting, B Notices, Fines & Penalty Letters Deborah L. Crawford, Gettechnical Inc.	
11/9/2022	Financial Exploitation & Elder Fraud Barry Thompson, Thompson Consulting Group, LLC	
11/10/2022 60 Minutes	Preparing for FedNow: Participants, Connection Options, Liquidity Management & More Kevin Olsen, VSoft Corporation	Title Modification 8/23/22
11/15/2022	Mortgage Lending Compliance Overview Mary-Lou Heighes, Compliance Plus, Inc.	
11/16/2022	Social Media: Paid, Owned, Earned Patrick W. Dix, SHAZAM, Inc.	

11/17/2022 Morning	BSA Essentials for the Board & Senior Management Dawn Kincaid, Brode Consulting Services, Inc.	
11/22/2022 Morning	Exercising the Right of Setoff Against Deposit Accounts Elizabeth Fast, Spencer Fane LLP	Added Hot Topic 8/29/22
11/29/2022 Morning	Nonresident Alien Accounts: Opening, Managing, CIP, CDD & Records Dawn Kincaid, Brode Consulting Services, Inc.	Added Hot Topic 8/29/22
11/29/2022	Best Practices for Performing Quality-Control Loan Reviews Jeffery W. Johnson, Bankers Insight Group, LLC	
11/30/2022	HELOC Compliance: Disclosures, Documentation, Advertising, Amending & More Elizabeth Fast, Spencer Fane LLP	Added Hot Topic 8/29/22
12/1/2022 Morning	Board Secretary Procedural & Compliance Responsibilities Dawn Kincaid, Brode Consulting Services, Inc.	
12/1/2022	Who Is Liable? Forgeries, Remotely Created/Deposited Items, Fraudulent ACH, Unauthorized Electronic Withdrawals & More Elizabeth Fast, Spencer Fane LLP	Added Hot Topic 8/29/22
12/6/2022	Reg E Requirements for Debit Card Error Resolution Michele L. Barlow, Macha/PAR	
12/7/2022 Morning	When a Depositor Dies Elizabeth Fast, Spencer Fane LLP	
12/7/2022	Board Reporting Best Practices, Requirements, Delivery, Risk & More Dawn Kincaid, Brode Consulting Services, Inc.	Added Hot Topic 8/29/22
12/8/2022 60 Minutes	Managing Your Mobile RDC Program Kimberly Ellis, UMACHA	
12/13/2022 Morning	Consumer Account Documentation: Best Practices Dawn Kincaid, Brode Consulting Services, Inc.	
12/14/2022 60 Min. a.m.	FedNow Risk Assessments & Fraud Controls Kevin Olsen, VSoft Corporation	
12/14/2022	How to Handle & Respond to Subpoenas, Summonses, Garnishments & Levies Elizabeth Fast, Spencer Fane LLP	Added Hot Topic 8/29/22
12/15/2022 Morning	Consumer Accounts: Opening, Titling, Changing & Documentation Deborah L. Crawford, Gettechnical Inc.	Added Hot Topic 8/29/22

Webinar Times

Most webinars are held at 2:00 p.m. Central.
Morning webinars are held at 10:00 a.m. Central.
Check brochure copy for times.