



Financial Education & Development  
PO Box 1780, Helena, MT 59624  
Phone: 406-442-2585  
Fax: 406-442-2357  
[support@financialedinc.com](mailto:support@financialedinc.com)

## 2022 Webinar Schedule by Category

Revised 5/18/2022

### Audit & Accounting

- 1/10/2022 **Call Report Series:**  
Monday Call Report Update 2022  
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC
- 4/14/2022 **Call Report Series:**  
Call Reporting Basics  
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC
- 7/14/2022 **Call Report Series:**  
Understanding Call Report Regulatory Capital: Standards, Ratios, Risk Weighting  
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC
- 9/15/2022 Troubled Debt Restructuring: What Qualifies & Accounting for TDRs as Credit Improves  
Todd A. Sprang, CLA
- 10/11/2022 **Call Report Series:**  
Call Report Loan Classifications  
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC

### Collections

- 3/24/2022 20 Common Mistakes in Consumer Collections  
Morning Elizabeth Fast, Spencer Fane LLP
- 5/10/2022 Reducing Mortgage Delinquency: Proactive Protection of the Bottom Line  
David A. Reed, Reed & Jolly, PLLC
- 8/24/2022 Maximizing Recoveries on Charged-Off Loans  
David A. Reed, Reed & Jolly, PLLC
- 10/4/2022 Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks  
Morning Elizabeth Fast, Spencer Fane LLP

## Compliance

|                         |   |  |
|-------------------------|---|--|
| 1/6/2022<br>Morning     | A Year in the Life of a Compliance Officer<br>Dawn Kincaid, Brode Consulting Services, Inc.   |  |
| 1/25/2022<br>Morning    | Lending Regulatory Roundup: Avoiding Violations & Preparing for Changes<br>Dawn Kincaid, Brode Consulting Services, Inc.                    |  |
| 2/8/2022<br>Morning     | BSA Officer Reports to the Board<br>Dawn Kincaid, Brode Consulting Services, Inc.   |  |
| 2/17/2022<br>Morning    | High-Risk Cash-Intensive Businesses: Managing & Monitoring<br>Dawn Kincaid, Brode Consulting Services, Inc.                                 |  |
| 3/2/2022<br>Morning     | BSA Exam Manual Update: Identifying & Mitigating BSA Risks<br>Susan Costonis, Compliance Training and Consulting for Financial Institutions |  |
| 3/22/2022<br>Morning    | Breaking Down the Anti-Money Laundering Act & Preparing for Impact<br>Dawn Kincaid, Brode Consulting Services, Inc.                         |  |
| 3/29/2022               | Top 25 Safe Deposit Compliance Issues<br>David McGuinn, Safe Deposit Specialists  |  |
| 4/4/2022<br>Mon. a.m.   | Proposed New Beneficial Ownership Rules: Update & Implications<br>Deborah L. Crawford, Gettechnical Inc.                                    | <b>Added Hot Topic 12/20/21; Title Amended 3/10/22</b> |
| 4/12/2022<br>Morning    | Surviving a BSA Exam: Recent Hot Spots<br>Dawn Kincaid, Brode Consulting Services, Inc.   |  |
| 4/26/2022<br>Morning    | Compliance Training for the Frontline<br>Dawn Kincaid, Brode Consulting Services, Inc.  |  |
| 5/4/2022                | BSA Compliance for Commercial Accounts: Beneficial Ownership & Beyond<br>David A. Reed, Reed & Jolly, PLLC                                  |  |
| 5/24/2022               | Community Reinvestment Act: Preparing for Regulatory Changes<br>Dawn Kincaid, Brode Consulting Services, Inc.                               |  |
| 6/13/2022<br>Monday     | BSA: Russian Sanctions & National Risk Assessments<br>Deborah L. Crawford, Gettechnical Inc.  | <b>Added Hot Topic 4/11/22</b>                         |
| 6/14/2022<br>60 Minutes | New UDAAP Exam Parameters: Beyond Fair Lending<br>Molly Stull, Brode Consulting Services, Inc.  | <b>Added Hot Topic 3/23/22</b>                         |
| 6/16/2022               | Decoding the Examination Process: 10 Essential Techniques to Thrive During Your Next Exam<br>David A. Reed, Reed & Jolly, PLLC              |  |
| 6/29/2022<br>Morning    | Flood Alert! Revised Interagency Q&As<br>Molly Stull, Brode Consulting Services, Inc.   | <b>Added Hot Topic 5/17/22</b>                         |

6/30/2022  
Morning Overdrafts Under Fire: Clarifying the Confusion  
Dawn Kincaid, Brode Consulting Services, Inc.

7/6/2022  
Morning Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?  
Elizabeth Fast, Spencer Fane LLP

7/20/2022  
Morning Powers of Attorney In-Depth: Good Faith, Fraud & Fiduciary Capacity  
Elizabeth Fast, Spencer Fane LLP

7/26/2022 Record Retention Rules for Zoom, Microsoft Teams, Slack & Other E-Collaboration Platforms  
Nancy Flynn, The ePolicy Institute

8/3/2022  
Morning CDD: Creating an Effective Program from the Frontline to the Backroom  
Dawn Kincaid, Brode Consulting Services, Inc.

8/11/2022 Compliance with E-SIGN, E-Statements & E-Disclosures  
Nancy Flynn, The ePolicy Institute

8/16/2022  
Morning Mission TRID: Overcoming Examiner-Cited Mistakes  
Dawn Kincaid, Brode Consulting Services, Inc.

8/17/2022 Managing Zoom, Microsoft Teams, Slack &  
Other Collaboration Platforms with Effective E-Policies  
Nancy Flynn, The ePolicy Institute

9/28/2022 Avoiding UDAAP Claims, Errors & Penalties  
Mary-Lou Heighes, Compliance Plus, Inc.

11/3/2022  
Morning SAR Filing Requirements: When, How & Why  
Dawn Kincaid, Brode Consulting Services, Inc.

12/6/2022 Reg E Requirements for Debit Card Error Resolution  
Michele L. Barlow, Macha/PAR

12/14/2022  
60 Min. a.m. FedNow Risk Assessments & Fraud Controls  
Kevin Olsen, VSoft Corporation

## Directors

4/20/2022 Board-Level Policies: What Is Required & Why  
David A. Reed, Reed & Jolly, PLLC

6/2/2022 Interpreting Call Reports for the Board  
Kira Sexton, CLA

6/8/2022  
60 Minutes Building a Better Board  
Philip K. Smith, Gerrish Smith Tuck

7/20/2022 Things That Keep Boards Up at Night  
David A. Reed, Reed & Jolly, PLLC

- 11/17/2022 BSA Essentials for the Board & Senior Management  
Morning Dawn Kincaid, Brode Consulting Services, Inc.
- 12/1/2022 Board Secretary Procedural & Compliance Responsibilities  
Morning Dawn Kincaid, Brode Consulting Services, Inc.

## Frontline & New Accounts

- 1/4/2022 Head Teller Development: Improving Teller Performance  
Molly Stull, Brode Consulting Services, Inc.
- 3/16/2022 Writing Teller Procedures  
Morning Deborah L. Crawford, Gettechnical Inc.
- 3/30/2022 Medallion & Signature Guarantee Risks, Rules & Best Practices  
Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 12/27/21**
- 4/6/2022 **Frontline Series:**  
Morning Minor Accounts: Ownership, CIP, Access, Changes & Transactions  
Deborah L. Crawford, Gettechnical Inc.
- 5/5/2022 **Frontline Series:**  
Morning Maintaining Consumer Accounts:  
Adding Names, Changing Names, Removing Owners, Changing Product Types & More  
Deborah L. Crawford, Gettechnical Inc.
- 6/15/2022 **Frontline Series:**  
Morning Maintaining Business Accounts:  
Changing Principals, Changing Signers, Resolutions, Changing Products & More  
Deborah L. Crawford, Gettechnical Inc.
- 7/28/2022 **Frontline Series:**  
Morning Checking Account Signature Cards: CIP, IRS & Disclosures  
Deborah L. Crawford, Gettechnical Inc.
- 8/25/2022 **Frontline Series:**  
Morning Reg CC Check Hold Requirements & Funds Availability  
Deborah L. Crawford, Gettechnical Inc.
- 9/7/2022 Job-Specific BSA Training for Frontline  
Morning Susan Costonis, Compliance Training and Consulting for Financial Institutions
- 9/29/2022 **Frontline Series:**  
Morning Checks, Mobile Deposits, Substitute Checks: Indemnities, Endorsements & Timeframes  
Deborah L. Crawford, Gettechnical Inc.
- 10/19/2022 Handling Reg E Disputes Confidently & Compliantly  
60 Min. a.m. Elizabeth Fast, Spencer Fane LLP

- 10/25/2022 Morning Handling Court-Ordered Accounts: Estates, Guardianships, Conservatorships & Bankruptcy  
Deborah L. Crawford, Gettechnical Inc.
- 12/7/2022 Morning When a Depositor Dies  
Elizabeth Fast, Spencer Fane LLP
- 12/13/2022 Morning Consumer Account Documentation: Best Practices  
Dawn Kincaid, Brode Consulting Services, Inc.

## Human Resources

- 1/13/2022 New Employee Required Training  
Molly Stull, Brode Consulting Services, Inc.
- 2/9/2022 Onboarding: The New Normal  
Diane Pape Reed, HR Doc
- 4/28/2022 60 Minutes DEI: Keeping It Compliant  
Diane Pape Reed, HR Doc
- 8/30/2022 60 Minutes The Way Forward to MORE Time: How to Manage Your Time, Instead of It Managing You  
Debbie Peterson, Getting to Clarity, LLC

## IRA

- 1/18/2022 Morning 2022 IRA & HSA Update: Staying Compliant  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 4/19/2022 Morning IRA & HSA: 2022's Hottest Issues & Answers  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 7/19/2022 Morning Advanced Beneficiary & RMD Considerations  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 9/13/2022 Morning Traditional & Roth IRA Part 1:  
Eligibility, Contributions, Rollovers & Transfers  
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 10/18/2022 Morning Traditional & Roth IRA Part 2:  
Distributions, Taxation, Withholding & Penalties  
Frank J. LaLoggia, LaLoggia Consulting, Inc.

## Information Technology

- 1/11/2022 A Cookie Diet: Privacy, Restricted Data Access & Building Online Visibility Beyond 2022  
Eric C. Cook, WSI Internet Consulting

- 6/7/2022 Measure It to Manage It: Understanding Analytics & How to Determine Online Success  
Eric C. Cook, WSI Internet Consulting
- 9/14/2022 Top 10 IT Frauds: Risks & Protection Strategies for Financial Institutions  
John Moeller, CLA

## Lending

- 1/26/2022 2021 HMDA Submission Due March 1, 2022: Updates & Challenges  
60 Min. a.m. Susan Costonis, Compliance Training and Consulting for Financial Institutions
- 1/27/2022 Loan Documentation for All Legal Entities  
Morning Elizabeth Fast, Spencer Fane LLP
- 2/2/2022 Converting a 1040 Personal Return to Cash Flow Part 1: Schedules B & C  
Timothy P. Harrington, TEAM Resources
- 2/15/2022 Lending on Low-Income Housing Tax Credit Projects  
Elizabeth Fast, Spencer Fane LLP
- 2/17/2022 Deep Dive into Force-Placed Flood Insurance  
60 Minutes Molly Stull, Brode Consulting Services, Inc.
- 2/22/2022 Lending to Tenants-in-Common Projects  
Morning Elizabeth Fast, Spencer Fane LLP
- 2/23/2022 Converting a 1040 Personal Return to Cash Flow Part 2: Schedules D, E & F  
Timothy P. Harrington, TEAM Resources
- 3/3/2022 Appraisal Requirements: A Comprehensive Regulatory Summary  
Mary-Lou Heighes, Compliance Plus, Inc.
- 3/15/2022 Real Estate Escrow Accounts & Flood Insurance  
Mary-Lou Heighes, Compliance Plus, Inc.
- 3/23/2022 An In-Depth Look at Regulation Z's Amended Qualified Mortgage (QM) Rule  
Michael Christians, Michael Christians Consulting, LLC
- 3/24/2022 Fair Lending Cornerstones: Best Practices & Current Agency Guidance  
Molly Stull, Brode Consulting Services, Inc.
- 4/7/2022 Converting Accrual Statements into Cash Flow  
Jeffery W. Johnson, Bankers Insight Group, LLC
- 4/20/2022 Writing Effective Credit Memos & Loan Narratives  
Morning Molly Stull, Brode Consulting Services, Inc.
- 4/27/2022 Ag Lending Compliance  
Molly Stull, Brode Consulting Services, Inc.

5/17/2022 Morning Construction Loan Nuts & Bolts: Documentation, Sample Scenarios & Avoiding Errors  
Dawn Kincaid, Brode Consulting Services, Inc.

5/17/2022 **Consumer Lending Series:**  
Consumer Underwriting 101: From Application to Approval  
Jeffery W. Johnson, Bankers Insight Group, LLC

6/6/2022 Mon. a.m. HMDA Bootcamp Basics **Added Hot Topic 3/23/22**  
Susan Costonis, Compliance Training and Consulting for Financial Institutions

6/21/2022 Morning **Consumer Lending Series:**  
Consumer Lending Collateral Considerations & Documentation  
Elizabeth Fast, Spencer Fane LLP

6/22/2022 Commercial Lending: Risks, Rewards, Controls & Common Mistakes  
Jeffery W. Johnson, Bankers Insight Group, LLC

6/28/2022 Mortgage Loan Origination: Critical Timing Requirements  
Molly Stull, Brode Consulting Services, Inc.

7/7/2022 Morning Countdown to ATR/QM Changes Effective October 1, 2022: Preparing Policies & Processes  
Dawn Kincaid, Brode Consulting Services, Inc.

7/14/2022 Morning **Consumer Lending Series:**  
Proper Repossession, Notice & Sale of Non-Real Estate Collateral  
Elizabeth Fast, Spencer Fane LLP

8/4/2022 Morning Securing Collateral Part 1:  
Forms UCC-1 & 3: Filing, Perfection, Amending & Terminating  
Elizabeth Fast, Spencer Fane LLP

8/9/2022 Managing a Borrower's Business Through a Loan Agreement  
Jeffery W. Johnson, Bankers Insight Group, LLC

8/10/2022 Morning E-SIGN Act: Electronic Loan Document Delivery  
Elizabeth Fast, Spencer Fane LLP

8/23/2022 Adding the "Wow Factor" to Credit Analysis  
Jeffery W. Johnson, Bankers Insight Group, LLC

9/1/2022 Morning **Consumer Lending Series:**  
Consumer Lending Regulatory Essentials: Fair Lending, UDAAP, Privacy & More  
Elizabeth Fast, Spencer Fane LLP

9/8/2022 Morning When a Borrower Dies  
Elizabeth Fast, Spencer Fane LLP

9/20/2022 Morning Securing Collateral Part 2:  
Purchase Money Security Interests: Taking Priority Over a Perfected Creditor  
Elizabeth Fast, Spencer Fane LLP

- 9/21/2022  
Morning Appraisal Reviews: Do You Know What to Look For?  
Dawn Kincaid, Brode Consulting Services, Inc.
- 9/27/2022  
60 Minutes TRID: Recognizing a Changed Circumstance & Issuing a Revised Loan Estimate  
Molly Stull, Brode Consulting Services, Inc.
- 10/13/2022 Preparing for Examination Under the Mortgage Servicing Rules  
David A. Reed, Reed & Jolly, PLLC
- 10/26/2022 Ability to Repay: Qualified Mortgages & TILA RESPA Disclosures  
Mary-Lou Heighes, Compliance Plus, Inc.
- 11/2/2022  
Morning Job-Specific BSA Training for Lenders  
Susan Costonis, Compliance Training and Consulting for Financial Institutions
- 11/15/2022 Mortgage Lending Compliance Overview  
Mary-Lou Heighes, Compliance Plus, Inc.

## Marketing

- 2/24/2022 Advertising Compliance  
Mary-Lou Heighes, Compliance Plus, Inc.
- 5/19/2022 Building a Successful Cross-Selling Platform  
Tim Tivis, Pinnacle Training Group
- 10/12/2022 Images, Video, Audio: What's New & Next for Social Media Platforms?  
Eric C. Cook, WSI Internet Consulting
- 11/16/2022 Social Media: Paid, Owned, Earned  
Patrick W. Dix, SHAZAM, Inc.

## Operations

- 1/5/2022 **ACH Series:**  
Quick Start Guide to ACH for the Frontline  
Michele L. Barlow, Macha/PAR
- 1/12/2022  
Morning **Deposit Ops Series:**  
Interest Reporting for Nonresident Aliens: Foreign & US Taxpayer ID Numbers  
Deborah L. Crawford, Gettechnical Inc.
- 1/19/2022  
Morning Provisional Credit Under Reg E: Rules, Best Practices & FAQs  
Elizabeth Fast, Spencer Fane LLP
- 1/19/2022  
60 Minutes Dealing with ACH Tax Refunds: Exceptions, Posting & Liabilities  
Michele L. Barlow, Macha/PAR



- 2/8/2022 **ACH Series:**  
The Green Book & Government Payments Explained  
Jason Johnson, UMACHA
- 2/16/2022 **Deposit Ops Series:**  
Morning Writing New Account Procedures  
Deborah L. Crawford, Gettechnical Inc.
- 3/8/2022 Board-Approved Policies: Managing, Updating, Record Retention & More  
60 Minutes Molly Stull, Brode Consulting Services, Inc. **Title Amended 1/4/22**
- 3/9/2022 **Deposit Ops Series:**  
Morning Opening Accounts Online: CIP, CDD, Documentation & More  
Susan Costonis, Compliance Training and Consulting for Financial Institutions
- 3/9/2022 **ACH Series:**  
2022 ACH Rules Update, Including Faster Payments  
Shelly Sipple, EPCOR
- 3/17/2022 ACH for P2P Transfers: Perils & Protections  
Michele L. Barlow, Macha/PAR
- 4/5/2022 **Deposit Ops Series:**  
Payment Systems Bootcamp  
Kimberly Ellis, UMACHA
- 4/12/2022 **ACH Series:**  
ACH Origination: Internal, Loans, Transfers & More  
Michele L. Barlow, Macha/PAR
- 4/22/2022 New FDIC Rule Changes for Trusts & Mortgage Servicing Accounts  
Friday a.m. Deborah L. Crawford, Gettechnical Inc. **Added Hot Topic 1/27/22**
- 5/11/2022 **ACH Series:**  
Morning Decoding ACH Return Reason Codes  
Michele L. Barlow, Macha/PAR
- 5/18/2022 **Deposit Ops Series:**  
Morning Handling Trusts & Other Fiduciary Accounts  
Elizabeth Fast, Spencer Fane LLP
- 5/19/2022 The New ACH Rules on Prenotification & Micro-Entries  
60 Min. a.m. Michele L. Barlow, Macha/PAR **Added Hot Topic 2/2/22**
- 5/25/2022 Enhanced Due Diligence & Risk Assessment of ACH Customers  
Morning Elizabeth Fast, Spencer Fane LLP
- 6/1/2022 When a Business Owner Dies, Sells, or Delegates Authority  
Morning Elizabeth Fast, Spencer Fane LLP

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|--------------------------|---|--------------------------------|
| 6/1/2022<br>60 Minutes   | Faster Payments Basics<br>Kimberly Ellis, UMACHA  |                                |
| 6/9/2022<br>Morning      | <b>ACH Series:</b><br>Electronic Payment Fraud: When Is Your Institution Liable?<br>Elizabeth Fast, Spencer Fane LLP                |                                |
| 7/12/2022                | <b>Deposit Ops Series:</b><br>Deposit Operations Comprehensive Compliance, Including BSA<br>Mary-Lou Heighes, Compliance Plus, Inc. |                                |
| 7/13/2022                | Vendor Due Diligence & Effective Vendor Management<br>David A. Reed, Reed & Jolly, PLLC   |                                |
| 7/27/2022<br>Morning     | New ACH Rules Effective 9/30/22: Nested Third-Party Sender Roles & Risks<br>Shelly Sipple, EPCOR                                    | <b>Added Hot Topic 3/23/22</b> |
| 8/2/2022<br>Morning      | Emerging Payments: Embracing Same Day ACH, RTP & FedNow<br>Shelly Sipple, EPCOR   | <b>Added Hot Topic 3/23/22</b> |
| 8/16/2022                | Transitioning Away from LIBOR: Preparation & Practicalities<br>Michael Christians, Michael Christians Consulting, LLC               | <b>Added Hot Topic 4/11/22</b> |
| 8/18/2022<br>60 Minutes  | WSUD vs. Stop Payment: Definitions, Differences, Compliance<br>Kimberly Ellis, UMACHA   |                                |
| 10/5/2022                | Reg E & the Electronic Fund Transfer Act<br>Mary-Lou Heighes, Compliance Plus, Inc.   |                                |
| 11/8/2022<br>Morning     | Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More<br>Elizabeth Fast, Spencer Fane LLP                 |                                |
| 11/9/2022<br>Morning     | IRS Reporting, B Notices, Fines & Penalty Letters<br>Deborah L. Crawford, Gettechnical Inc.   |                                |
| 11/10/2022<br>60 Minutes | Preparing for FedNow: Technology, Products, Services & More<br>Kevin Olsen, VSoft Corporation                                       |                                |
| 12/8/2022<br>60 Minutes  | Managing Your Mobile RDC Program<br>Kimberly Ellis, UMACHA  |                                |

## Security & Fraud

|                         |  |                                 |
|-------------------------|--|---------------------------------|
| 1/25/2022<br>60 Minutes | New 36-Hour Deadline for Reporting Cyber Security & Ransomware Incidents<br>Molly Stull, Brode Consulting Services, Inc. | <b>Added Hot Topic 11/29/21</b> |
| 2/1/2022<br>Morning     | New Resources for Fighting Synthetic Identity Fraud<br>Dawn Kincaid, Brode Consulting Services, Inc.                     |                                 |

- 4/13/2022 The Latest in Social Engineering Attacks – How to Protect Against Complex Threats  
John Moeller, CLA
- 6/23/2022 Identity Theft Red Flags & FACT Act Compliance  
David A. Reed, Reed & Jolly, PLLC
- 7/27/2022 Elevating Your Fraud Prevention Strategies  
Ryan Dutton, SHAZAM, Inc.
- 9/12/2022 Fraud Channels: Check & Debit Card  
Monday a.m. Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 4/11/22**
- 10/27/2022 Robbery Basics & Beyond  
Carol Dodgen, Dodgen Security Consulting
- 11/9/2022 Financial Exploitation & Elder Fraud  
Barry Thompson, Thompson Consulting Group, LLC

## Senior Management

- 1/20/2022 Understanding the Current M&A Market for Community Banks  
60 Minutes Philip K. Smith, Gerrish Smith Tuck
- 2/3/2022 The Impact of Evolving Marijuana Laws on Your Institution  
David A. Reed, Reed & Jolly, PLLC
- 3/1/2022 2022 Supervisory Priorities Explained  
David A. Reed, Reed & Jolly, PLLC
- 8/10/2022 Characteristics of Strong Risk Assessments: Tools to Monitor & Report Results  
Marcia Malzahn, Malzahn Strategic
- 8/11/2022 CECL Implications for Planners & Procrastinators: Deadline January 1, 2023  
Morning Robert L. Viering, RiverPointUSA LLC **Added Hot Topic 4/11/22**
- 8/31/2022 A Cryptocurrency Primer for Banks: Guidance, Risks & Red Flags  
Molly Stull, Brode Consulting Services, Inc. **Added Hot Topic 4/11/22**
- 10/6/2022 Are Safe Deposit Boxes on the Way Out?  
David McGuinn, Safe Deposit Specialists
- 11/29/2022 Best Practices for Performing Quality-Control Loan Reviews  
Jeffery W. Johnson, Bankers Insight Group, LLC

### **Webinar Times**

Most webinars are held at 2:00 p.m. Central.  
Morning webinars are held at 10:00 a.m. Central.  
Check brochure copy for times.