



2021 Webinar Schedule by Category

Revised 4/27/2021

Audit & Accounting

- 1/21/2021 Call Report Update 2021
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC
- 4/28/2021 Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance
Susan Sabo, CLA
- 6/8/2021 **Collection Series:**
Troubled Debt Restructuring in the COVID Economy
Nicholas Meyer & Travis Whiting, CLA
- 6/10/2021 Supporting Documentation for the ALLL
Aaron Lewis, Young & Associates, Inc.
- 6/22/2021 Call Report Preparation: Schedule RC-R, Regulatory Capital
Susan Sabo, CLA
- 8/19/2021 Improving Call Report Efficiency: Documentation, Accuracy & Common Errors
Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC

Collections

- 4/15/2021 **Collection Series:**
Regulatory Alphabet for Collections Compliance
Louis Ursini & Amy Hanna Keeney, Adams and Reese, LLP
- 5/12/2021 **Collection Series:**
Your Borrower Is Threatening Bankruptcy, Now What?
Elizabeth Fast, Spencer Fane LLP
- 5/26/2021 **Collection Series:**
The Virtual World of Collections
David A. Reed, Reed & Jolly, PLLC
- 6/24/2021 **Collection Series:**
Managing Mortgage Delinquency
David A. Reed, Reed & Jolly, PLLC

- 7/22/2021 **Collection Series:**
Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
Elizabeth Fast, Spencer Fane LLP
- 9/20/2021 Foreclosure & Repossession Compliance & Limitations
Mon. a.m. Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 2/26/2021**

Compliance

- 1/13/2021 2020 HMDA Submission Due March 1, 2021: Challenges & Best Practices
Susan Costonis, Compliance Training & Consulting for Financial Institutions
- 1/28/2021 Beginning BSA Officer: What You Need to Know on Day 1
David A. Reed, Reed & Jolly, PLLC
- 1/29/2021 **Alphabet Soup Series for Lenders** (Six 60-Minute Recorded Webinars; May be purchased separately)
Recorded Michael Christians, Michael Christians Consulting, LLC **Added 12/22/20**
- Reg Z & TILA – Non-Real Estate
 - Reg Z & TILA – Real Estate
 - Reg X & RESPA
 - Reg V & FCRA
 - Reg B & ECOA
 - Reg C & HMDA
- 2/9/2021 **Remote Workforce Series:**
Work from Home Risks: How Compliance Can Limit Liability
Phillip Buffington, Adams and Reese, LLP
- 2/12/2021 New ATR & QM Rule Changes Effective July 1, 2021
Morning Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 12/22/20**
- 2/26/2021 FDCPA Changes Round 2: 12/18/2020 Final Rule on Fair Debt Collection Practices Act
Morning Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 1/11/2021**
- 3/2/2021 Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations
Bill Elliott, Young & Associates, Inc.
- 3/16/2021 **E-SIGN Series:**
Virtual Loan Document Delivery & E-SIGN Compliance
Molly Stull, Brode Consulting Services, Inc.
- 3/29/2021 New Anti-Money Laundering Act: Key Provisions & BSA Implications
Morning Deborah Crawford, Gettechnical Inc. **Added Hot Topic 2/4/2021**
- 4/6/2021 **E-SIGN Series:**
60 Minutes The E-SIGN, BSA & CIP Compliance Trifecta
Susan Costonis, Compliance Training & Consulting for Financial Institutions
- 4/26/2021 2021 Cannabis Update: Legalization, Banking Issues & More
Mon. a.m. Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 2/26/2021**

- 6/16/2021 UDAAP & Consumer Protection: Heightened Scrutiny Under a New Administration
David A. Reed, Reed & Jolly, PLLC **Added Hot Topic 3/24/2021**
- 6/29/2021 e-Everything: Compliance in an Online Environment
Mary-Lou Heighes, Compliance Plus, Inc.
- 7/13/2021 Navigating Compliance Issues for Promotions, Bonuses, Contests & Sweepstakes
Steven Van Beek, Howard & Howard Attorneys PLLC
- 7/16/2021 Fair Credit Reporting Compliance
Morning David A. Reed, Reed & Jolly, PLLC **Added Hot Topic 2/26/2021**
- 7/20/2021 Regulation E Compliance with ACH Payments
Michele L. Barlow, Macha/PAR
- 10/13/2021 Notary Compliance, Including Virtual Notarization
Elizabeth Fast, Spencer Fane LLP
- 11/8/2021 The FFIEC's 13 Exam Objectives for Business Continuity & Resilience
Monday Molly Stull, Brode Consulting Services, Inc. **Added Hot Topic 2/26/2021**

Directors

- 2/25/2021 The Board's Role in Cyber Security Risk
John Moeller, CLA
- 4/7/2021 Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns
Dawn Kincaid, Brode Consulting Services, Inc.
- 7/15/2021 Capital Adequacy & Risk: Regulator Expectations for the Board
Bob Viering, Young & Associates, Inc.
- 9/15/2021 Fiduciary Responsibilities of New & Experienced Directors
Ann Brode-Harner, Brode Consulting Services, Inc.
- 11/3/2021 Board Secretary Training: Documenting Minutes, Corrections & Disagreements
Dawn Kincaid, Brode Consulting Services, Inc.

Frontline & New Accounts

- 2/11/2021 **E-SIGN Series:**
60 Minutes "No-Contact" Account Opening: E-SIGN Compliance
Susan Costonis, Compliance Training & Consulting for Financial Institutions
- 3/23/2021 Business Accounts: Who is Authorized to Open, Close, Transact?
Mary-Lou Heighes, Compliance Plus, Inc.
- 4/13/2021 Reg CC Compliance & Review: Check Holds, Remote Deposit Capture & Reg D Changes
Mary-Lou Heighes, Compliance Plus, Inc.

- 5/27/2021 Morning Handling W-9s, W-8BENs & IRS Mismatches
Deborah Crawford, Gettechnical Inc.
- 6/15/2021 Morning FinCEN SAR Advisory Update & Handling Increasing Fraud
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 2/26/2021**
- 7/14/2021 Morning Legal Issues of Checks
Deborah Crawford, Gettechnical Inc.
- 8/4/2021 **New Accounts Series:**
Regulatory Alphabet for Deposit Accounts
Michael Christians, Michael Christians Consulting, LLC
- 8/11/2021 Handling POAs & Living Trust Documents on Deposit Accounts & Loans
Elizabeth Fast, Spencer Fane LLP
- 8/24/2021 **Job-Specific BSA Series:**
Job-Specific BSA Training for the Frontline
Mary-Lou Heighes, Compliance Plus, Inc.
- 8/25/2021 Dealing with Difficult Customers: 5 Foolproof Techniques
David A. Reed, Reed & Jolly, PLLC
- 9/8/2021 Morning **New Accounts Series:**
20 Legal Types of Accounts: Ownership, Documentation & CIP
Deborah Crawford, Gettechnical Inc.
- 9/14/2021 Completing the CTR Line-by-Line
Mary-Lou Heighes, Compliance Plus, Inc.
- 9/22/2021 Bankruptcy for Lenders: Chapter 11 & Subchapter V, The Small Business Reorganization Act
Eric Johnson, Spencer Fane LLP
- 9/23/2021 **New Accounts Series:**
Business Account Documentation
Dawn Kincaid, Brode Consulting Services, Inc.
- 10/5/2021 **New Accounts Series:**
Opening Accounts for Nonprofit Organizations
Susan Costonis, Compliance Training & Consulting for Financial Institutions
- 10/26/2021 **New Accounts Series:**
Adverse Action at Account Opening: Reporting & Documentation
Elizabeth Fast, Spencer Fane LLP
- 11/10/2021 Morning **New Accounts Series:**
Opening Accounts for Nonresident Aliens
Deborah Crawford, Gettechnical Inc.
- 11/18/2021 Completing the SAR Line-by-Line
Mary-Lou Heighes, Compliance Plus, Inc.

Human Resources

- 3/11/2021 **Remote Workforce Series:**
Making Work from Home Effective
Dawn Kincaid, Brode Consulting Services, Inc.
- 5/13/2021 HR Dos & Don'ts in a Virtual World
Diane Pape Reed, HR Doc

IRA

- 1/14/2021 IRA & HSA Update: Key Considerations for 2021
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 4/29/2021 Hot IRA Issues: Divorce, IRS Levies, Creditor Claims & Misunderstood Rules
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 7/27/2021 IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 10/20/2021 Top 10 IRA Rollover Mistakes
Frank J. LaLoggia, LaLoggia Consulting, Inc.
- 11/30/2021 IRA Overview: Traditional, Roth & SEP Plans
Morning Frank J. LaLoggia, LaLoggia Consulting, Inc.

Added Topic 4/27/2021

Information Technology

- 4/8/2021 **Remote Workforce Series:**
Moving to the Cloud: Remote Management of Risks to Customer Data
John Moeller, Mark Shaffer & Shane Hendrix, CLA
- 5/5/2021 Current Trends in Cyber Crime & Payments Fraud
John Moeller & Barbie Housewright, CLA
- 8/17/2021 Maximizing Cyber Security Soundness & Minimizing Incidents
John Moeller, Mark Shaffer & Shane Hendrix, CLA

Lending

- 1/7/2021 Uniform Residential Loan Application (URLA): Deadline March 1, 2021
Molly Stull, Brode Consulting Services, Inc.
- 1/20/2021 **Flood Series:**
Flood Insurance Rules, Best Practices & Liability
Phillip Buffington, Adams and Reese, LLP

- 1/27/2021 Calculating Cash Flow from Corporate Tax Returns
Tim Harrington, TEAM Resources
- 2/2/2021 Red Flags in Residential Appraisal Compliance
Aaron Lewis, Young & Associates, Inc.
- 2/3/2021 **Flood Series:**
Flood Compliance Beyond the Basics
Molly Stull, Brode Consulting Services, Inc.
- 2/4/2021 Calculating Cash Flow from S-Corporation & Partnership Tax Returns
Tim Harrington, TEAM Resources
- 2/18/2021 Determining Cash Flow from Personal Tax Returns Part 1: Form 1040, Schedules B & C
Tim Harrington, TEAM Resources
- 3/3/2021 Determining Cash Flow from Personal Tax Returns Part 2: Schedules D, E & F
Tim Harrington, TEAM Resources
- 3/4/2021 **Flood Series:**
Flood Forms Line-by-Line
Molly Stull, Brode Consulting Services, Inc.
- 3/8/2021 SBA Lending Update 2021: Rule Changes & PPP FAQs
Monday
Kimberly A. Rayer, Starfield & Smith, PC
- 3/18/2021 **Flood Series:**
Commercial Flood Insurance Regulations & Compliance
Susan Costonis, Compliance Training & Consulting for Financial Institutions
- 4/14/2021 Advanced C&I Underwriting: A/R & Inventory Financing
Aaron Lewis, Young & Associates, Inc.
- 4/20/2021 Commercial Loan: Workouts, Restructuring & Loss Mitigation
Elizabeth Fast, Spencer Fane LLP
- 4/22/2021 Global Cash Flow Analysis for Underwriters & Credit Analysts
Jeffery W. Johnson, Bankers Insight Group, LLC
- 5/4/2021 Advanced Commercial Loan Documentation
Dawn Kincaid, Brode Consulting Services, Inc.
- 5/6/2021 **Credit Analyst Series:**
Loan Stress Testing for the Credit Analyst
Aaron Lewis, Young & Associates, Inc.
- 5/18/2021 Surviving a TRID Compliance Exam
Steven Van Beek, Howard & Howard Attorneys PLLC
- 5/20/2021 Residential Appraisal Reviews from Start to Finish
Morning
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 2/26/2021**

- 5/20/2021 Residential Construction-Only & Construction-to-Permanent Lending: Compliance & FAQs
Bill Elliott, Young & Associates, Inc.
- 5/27/2021 Protecting the SBA Guaranty Start to Finish
Jessica Conn, Starfield & Smith, PC
- 6/15/2021 **Credit Analyst Series:**
Advanced Financial Statement Analysis
Jeffery W. Johnson, Bankers Insight Group, LLC
- 7/8/2021 Avoiding the Top 10 HELOC Compliance Mistakes
Elizabeth Fast, Spencer Fane LLP
- 7/28/2021 **Credit Analyst Series:**
Credit Fundamentals for the New Credit Analyst
Jeffery W. Johnson, Bankers Insight Group, LLC
- 8/4/2021 Morning The TRID Dirty Dozen: Navigating the Landmines
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 2/26/2021**
- 8/10/2021 **Credit Analyst Series:**
Debt Service Coverage Calculations in Underwriting
Aaron Lewis, Young & Associates, Inc.
- 8/23/2021 Monday Credit Risk Management First Aid Kit
Jeffery W. Johnson, Bankers Insight Group, LLC **Added Hot Topic 2/26/2021**
- 8/31/2021 Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B
Aaron Lewis, Young & Associates, Inc.
- 9/16/2021 **Job-Specific BSA Series:**
Job-Specific BSA Training for Lenders
Susan Costonis, Compliance Training & Consulting for Financial Institutions
- 9/27/2021 HMDA Reporting Part 1: Application Basics
Mon. 60 Min. Susan Costonis, Compliance Training & Consulting for Financial Institutions
- 9/28/2021 Conducting In-House Evaluations: Guidance, Rules & Technological Tools
Aaron Lewis, Young & Associates, Inc.
- 9/30/2021 Understanding TRID Tolerance Cures
Steven Van Beek, Howard & Howard Attorneys PLLC
- 10/14/2021 Denied Loan Requirements A to Z
Molly Stull, Brode Consulting Services, Inc.
- 10/15/2021 Morning Required Compliance for Commercial Loans Secured by Real Estate **Added Topic 2/26/2021**
Susan Costonis, Compliance Training & Consulting for Financial Institutions
- 10/27/2021 HMDA Reporting Part 2: Collecting Demographic Information
60 Minutes Susan Costonis, Compliance Training & Consulting for Financial Institutions

- 11/9/2021 60 Minutes HMDA Reporting Part 3: Commercial Lending Issues
Susan Costonis, Compliance Training & Consulting for Financial Institutions
- 11/16/2021 Regulator Issues & Update for the Credit Analyst
Aaron Lewis, Young & Associates, Inc.
- 12/14/2021 Commercial Loan Annual Credit Review
Aaron Lewis, Young & Associates, Inc.

Marketing

- 3/15/2021 Monday The Top 10 Reasons Consumers Leave Their Bank
Bruce Paul, Rivel, Inc.
- 3/17/2021 Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
Steven Van Beek, Howard & Howard Attorneys PLLC
- 5/25/2021 Marketing in 2021: Virtual Relationships & the New Customer
Eric C. Cook, WSI Internet Consulting
- 8/26/2021 Survey Says! The Top 10 Reasons Businesses Move Their Accounts
Bruce Paul, Rivel, Inc.
- 9/21/2021 Hot Topics in Social Media Engagement for Community Banks
Eric C. Cook, WSI Internet Consulting

Operations

- 1/6/2021 Providing Provisional Credit Under Reg E
Elizabeth Fast, Spencer Fane LLP
- 1/12/2021 **Remote Workforce Series:**
Creating or Revising Work from Home Policies
Diane Pape Reed, HR Doc
- 1/26/2021 **Remote Workforce Series:**
Work from Home Record Retention Rules
Nancy Flynn, The ePolicy Institute™
- 2/10/2021 Morning Overdraft Hotspots Including Regulations, Lawsuits & Guidance
Deborah Crawford, Gettechnical Inc.
- 2/24/2021 The Top 10 ACH Exception Handling Questions
Michele L. Barlow, Macha/PAR
- 3/9/2021 ACH Rules Update 2021
Shelly Sipple, EPCOR
- 3/10/2021 Safe Deposit Issues: Delinquency, Death & Abandonment
Elizabeth Fast, Spencer Fane LLP

3/24/2021 Deposit Operations Update 2021
Morning Deborah Crawford, Gettechnical Inc.

3/25/2021 Legal Issues for Right of Setoff on Deposit Accounts & Loans
Elizabeth Fast, Spencer Fane LLP

4/19/2021 New Time Limits for ACH Warranty Claims Effective June 30, 2021
Mon. 60 Min. Michele L. Barlow, Macha/PAR

4/21/2021 Debit Cards 101
Diana Kern, SHAZAM, Inc.

5/11/2021 5 Steps to Simplify Reg E Claims
60 Minutes Susan Costonis, Compliance Training & Consulting for Financial Institutions

6/2/2021 Handling Subpoenas, Summonses, Garnishments & Levies
Elizabeth Fast, Spencer Fane LLP

6/17/2021 Wire Transfer Compliance: Domestic & International
Dawn Kincaid, Brode Consulting Services, Inc.

7/21/2021 **Job-Specific BSA Series:**
Morning Job-Specific BSA Training for Operations Staff
Dawn Kincaid, Brode Consulting Services, Inc.

8/5/2021 Comparing Regulation E with Visa & Mastercard Rules
Diana Kern, SHAZAM, Inc.

8/9/2021 New ACH Meaningful Modernization Rules Effective September 17, 2021
Mon. 60 Min. Michele L. Barlow, Macha/PAR

8/12/2021 Record Retention: What to Keep and Why
Phillip Buffington, Adams and Reese, LLP

8/18/2021 Critical CIP & CDD Issues: Compliance, Beneficial Ownership & FAQs
Morning Deborah Crawford, Gettechnical Inc.

9/8/2021 ACH Payment Reclamations & Garnishments
Shelly Sipple, EPCOR

9/9/2021 Dormant Accounts, Unclaimed Property & Escheatment
Elizabeth Fast, Spencer Fane LLP

9/17/2021 Effective Management of Credit Report Disputes: ACDVs, AUDs & Joint Credit
Morning David A. Reed, Reed & Jolly, PLLC **Added Hot Topic 2/26/2021**

10/6/2021 SAR Decision-Making
Morning Deborah Crawford, Gettechnical Inc.

10/21/2021 Reg E Investigation & Requirements for Debit Card Error Resolution
Michele L. Barlow, Macha/PAR

- 11/2/2021 Mastercard Debit Card Chargebacks
Diana Kern, SHAZAM, Inc.

- 11/17/2021 1099 Reporting: Foreclosures, Repossessions & Debt Settlements
Elizabeth Fast, Spencer Fane LLP

- 12/1/2021 Your Depositor Has Died: Actions to Take, Mistakes to Avoid
Morning
Deborah Crawford, Gettechnical Inc.

- 12/2/2021 The Legal Side of Remote Deposit Capture: Risks & Liability
Elizabeth Fast, Spencer Fane LLP

- 12/9/2021 Visa Debit Card Chargebacks
Diana Kern, SHAZAM, Inc.

Security & Fraud

- 2/17/2021 New Security Officer Training: Your Bank Protection Act Responsibilities
Barry Thompson, Thompson Consulting Group, LLC

- 2/23/2021 **Remote Workforce Series:**
Security Compliance for Work from Home Staff
John Moeller & Barbie Housewright, CLA

- 4/27/2021 **E-SIGN Series:**
60 Minutes E-SIGN Security & Fraud Detection
Susan Costonis, Compliance Training & Consulting for Financial Institutions

- 11/4/2021 Robbery Prevention, Response & Resilience
Barry Thompson, Thompson Consulting Group, LLC

- 12/7/2021 Security Officer Reports to the Board: Timing, Contents & Requirements
Barry Thompson, Thompson Consulting Group, LLC

Senior Management

- 5/19/2021 Developments in Bank Mergers & Acquisitions
Phillip Buffington, Adams and Reese, LLP

- 6/3/2021 Treasury Management: How to “Power Up” Deposits & Fee Income
Marcia Malzahn, Malzahn Strategic

- 7/7/2021 Business Writing Boot Camp, Including Critique of Your Own Writing Sample
Nancy Flynn, The ePolicy Institute™

- 9/29/2021 Strategic Planning for Community Banks
Marcia Malzahn, Malzahn Strategic

10/19/2021

Job-Specific BSA Series:

Job-Specific BSA Training for Senior Management & Directors
Mary-Lou Heighes, Compliance Plus, Inc.