



Financial Education & Development  
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## 2020 Webinar Schedule by Category

(Revised 10/19/20)

### Audit & Accounting

- |           |   |                                |
|-----------|---|--------------------------------|
| 1/16/2020 | Accounting Nightmares: TDRs, Foreclosed Assets, Investments & More<br>Bryan W. Mogensen, CliftonLarsonAllen LLP             |                                |
| 1/29/2020 | Call Report Update 2020<br>Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC  |                                |
| 3/4/2020  | Call Report Preparation: Avoiding Common Errors<br>Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC                    |                                |
| 6/4/2020  | TDRs: Defining, Examples, Financial Reporting & Best Practices<br>Stephen J.M. Schiltz, CliftonLarsonAllen LLP              |                                |
| 7/14/2020 | Audit and COVID-19: A CFO Roadmap<br>Michael Berman, JD, Founder & CEO, Ncontracts  | <b>Added Hot Topic 5/26/20</b> |
| 7/23/2020 | Call Report Basic Lending Schedules: Coding, Classifications & Loan Loss Allowance<br>Susan D. Sabo, CliftonLarsonAllen LLP | <b>Changed Speaker 6/22/20</b> |
| 9/15/2020 | Call Report Regulatory Capital: Standards, Ratios, Risk Weighting<br>Susan D. Sabo, CliftonLarsonAllen LLP                  | <b>Changed Speaker 6/22/20</b> |
| 11/4/2020 | Call Reports for New Preparers & Reviewers<br>Michael Gordon & Kris Trainor, Mauldin & Jenkins, LLC                         |                                |
| 11/5/2020 | Dissecting Loan Loss Reserves, Including CECL Expectations<br>Bob Viering, Young & Associates, Inc.                         |                                |

### Collections

- |           |   |  |
|-----------|---|--|
| 3/25/2020 | Collecting SBA Loans: Critical Steps in Protecting the SBA Guaranty<br>Elizabeth Fast, Spencer Fane LLP |  |
| 4/29/2020 | Consumer Bankruptcy: Compliance, Cramdowns & More<br>Elizabeth Fast, Spencer Fane LLP                   |  |

- 5/19/2020 Credit Reporting & Delinquent Accounts: Disputes, Revisions & Guidance  
David A. Reed, Reed & Jolly, PLLC
- 6/25/2020 20 Common Mistakes in Consumer Collections  
Elizabeth Fast, Spencer Fane LLP
- 8/4/2020 Maximizing Recoveries on Charged-Off Loans  
David A. Reed, Reed & Jolly, PLLC
- 8/7/2020 Morning Bankruptcy's New Subchapter V: The Small Business Reorganization Act  
Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 7/8/20**
- 8/19/2020 Collections & Right of Set Off in Commercial Lending  
Elizabeth Fast, Spencer Fane LLP
- 9/28/2020 Monday Mortgage Collection & Foreclosure: Best Practices & Tenants' Rights  
Molly Stull, Brode Consulting Services, Inc. **Added Hot Topic 7/8/20**
- 10/9/2020 Morning Navigating the Coming Wave of Bankruptcy: 5 Things You Need to Know Now  
David A. Reed, Reed & Jolly, PLLC **Added Hot Topic 8/26/20**
- 11/19/2020 Avoiding the Top 5 COVID-Related Collection Mistakes  
David A. Reed, Reed & Jolly, PLLC **Added Hot Topic 8/26/20**

## Compliance

- 1/8/2020 BSA High-Risk Customers: Identifying, Enhanced Due Diligence & Monitoring  
Elizabeth Fast, Spencer Fane LLP
- 1/23/2020 Top 10 Issues for the 2019 HMDA Report: Due March 1, 2020  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 4/15/2020 FCRA Compliance: From Delinquent Loans to New Hires  
David A. Reed, Reed & Jolly, PLLC
- 4/24/2020 Morning BSA Compliance Requirements During the COVID-19 Challenge  
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 4/9/20**
- 5/13/2020 Leveraging BSA Controls for More Effective OFAC Compliance  
Carl Goss, Hunton Andrews Kurth LLP
- 5/20/2020 Updating Your CDD Program:  
Beneficial Ownership, Triggering Events & New SSN Verification  
Dawn Kincaid, Brode Consulting Services, Inc.
- 6/9/2020 Debit & Prepaid Card Compliance: Disclosures, Fee Changes & More  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 6/18/2020 Fair Lending Comparative File Review That Meets Regulator Expectations  
Ann Brode-Harner, Brode Consulting Services, Inc.

- 7/24/2020 Morning Effective Now! New FinCEN Guidelines for Banking Hemp-Related Businesses  
Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 7/8/20**
- 7/28/2020 Beneficial Ownership Rules for Business Accounts & Loans  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 9/25/2020 60-Min; Morning CDD Update: New FinCEN FAQs & COVID's Daily Practical Challenges  
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 8/13/20**
- 10/5/2020 Monday Advanced SAR Training: Beyond the "Textbook"  
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 8/14/20**
- 10/8/2020 **Risk Officer Series:**  
A Year in the Life of a Compliance Officer: Tips, Tools & Annual Requirements  
Dawn Kincaid, Brode Consulting Services, Inc.
- 10/27/2020 **Risk Officer Series:**  
Advanced BSA Officer Training: Risk, Compliance & Real-Life Scenarios  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 11/17/2020 **Risk Officer Series:**  
Risk Management Officer: Expectations & Responsibilities  
Molly Stull, Brode Consulting Services, Inc.
- 12/1/2020 Avoiding BSA Compliance Violations  
Mary-Lou Heighes, Compliance Plus, Inc.
- 12/14/2020 Mon. Morning Major Changes to Fair Debt Collection Practices Act  
Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 11/11/20**
- 12/16/2020 Year-End BSA Issues: FAQ Guidance, Enforcement Actions & Red Flags **Added 8/26/20**  
Susan Costonis, Compliance Consulting and Training for Financial Institutions

## Directors

- 3/9/2020 Monday Understanding Marijuana Business Compliance for the Board  
Dawn Kincaid, Brode Consulting Services, Inc.
- 4/8/2020 Board Secretary Training: Documenting Board Training, Minutes, Corrections & More  
Dawn Kincaid, Brode Consulting Services, Inc.
- 9/16/2020 Building the Best Possible Board Meeting: From Agenda to Action  
David A. Reed, Reed & Jolly, PLLC
- 10/15/2020 Regulatory Requirements for the Board: A Comprehensive Checklist  
Elizabeth Fast, Spencer Fane LLP
- 11/9/2020 Monday You're the New Board Secretary, Now What?  
Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 2/27/20**

## Frontline & New Accounts

- 1/14/2020 **Deposit Account Series:**  
Compliance at Account Opening  
Deborah Crawford, Gettechnical Inc.
- 1/28/2020 **Deposit Account Series:**  
UCC 3 & 4 Check Issues: Stop Payments, Postdated, Stale-Dated & Endorsements  
Mary-Lou Heighes, Compliance Plus, Inc.
- 2/13/2020 **Deposit Account Series:**  
Banking Cannabis Businesses: Hemp, CBD, THC & More  
Joseph Silvia, Howard & Howard Attorneys PLLC
- 3/23/2020 **Deposit Account Series:**  
Monday Advanced New Account Issues: POAs, Trusts, Estates & More  
Deborah Crawford, Gettechnical Inc.
- 4/7/2020 **Deposit Account Series:**  
10 Overdraft Hotspots, Including Regulations, Lawsuits & Guidance  
Deborah Crawford, Gettechnical Inc.
- 4/23/2020 Countdown to Reg CC Rule Changes Effective July 1, 2020  
Dawn Kincaid, Brode Consulting Services, Inc.
- 6/1/2020 Returning to Work: Protecting Employees & Reducing Liability  
Recorded Only David A. Reed, JD, Reed & Jolly, PLLC **Added Hot Topic 05/15/19**
- 7/8/2020 Annual Training for the Branch: BSA, Identity Theft & Regs CC, D, E & DD  
Deborah Crawford, Gettechnical Inc.
- 8/20/2020 Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements  
Mary-Lou Heighes, Compliance Plus, Inc. **Added Hot Topic 2/27/20**
- 11/30/2020 Handling Formal & Informal Trust Accounts: CIP, Documentation & Compliance  
Monday a.m. Deborah Crawford, Gettechnical Inc. **Added Hot Topic 8/26/20**
- 12/3/2020 Using Notary & Corporate Seals Accurately  
Dawn Kincaid, Brode Consulting Services, Inc.
- 12/17/2020 How to Review Legal Documents: POAs, Trusts, Guardianships, Estates & More  
Morning Deborah Crawford, Gettechnical Inc. **Added Hot Topic 9/24/20**

## Human Resources

- 1/15/2020 Incorporating Diversity & Inclusion into Your HR Policies  
Nancy Flynn, The ePolicy Institute™

- 2/7/2020 Effective Time Mastery: Working Smarter, Not Harder  
Recorded Only Dr. Jerry V. Teplitz, Jerry Teplitz Enterprises, Inc. **Added Hot Topic 12/16/19**
- 2/19/2020 Harassment Claims in a #MeToo World  
David A. Reed, Reed & Jolly, PLLC
- 3/30/2020 New FMLA Families First Requirements for Paid Leave Effective April 1, 2020  
Monday David A. Reed, Reed & Jolly, PLLC & Michael E. Barnsback, O'Hagan Meyer **Added Hot Topic 3/25/20**
- 7/7/2020 HR Compliance: Lessons Learned from Massive HR Failures  
Diane Pape Reed, CU Doctor
- 8/18/2020 Effective & Compliant Pre-Employment Background Checks  
David A. Reed, Reed & Jolly, PLLC
- 11/3/2020 Recruiting & Retaining Millennials, Gen Z & Nexters  
Diane Pape Reed, CU Doctor

## IRA

- 1/22/2020 2020 IRA & HSA Update, Including IRA Provisions Under the Secure Act  
Frank J. LaLoggia, LaLoggia Consulting, Inc. **Title Modification 12/31/19**
- 4/16/2020 Establishing & Amending Traditional & Roth IRAs, Including COVID-19 & Secure Act Impacts  
Frank J. LaLoggia, LaLoggia Consulting, Inc. **Title Modification 2/24/20 & 4/1/20**
- 8/6/2020 Fundamentals of IRA Beneficiary Designations & Distributions, Including SECURE & CARES Act Implications  
Frank J. LaLoggia, LaLoggia Consulting, Inc. **Title Modification 2/26/20 & 6/3/20**
- 8/25/2020 Advanced IRA Beneficiary Issues:  
Death Distribution Calculations, Trusts, Successors & Secure Act Rules  
Frank J. LaLoggia, LaLoggia Consulting, Inc. **Title Modification 2/26/20**
- 11/10/2020 Year-End Actions for IRA Administrators:  
Notifications, Reporting & Monitoring Including SECURE Act & COVID Rule Changes  
Frank J. LaLoggia, LaLoggia Consulting, Inc. **Title Modification 2/26/20 & 6/3/20**
- 12/10/2020 Top IRA SECURE Act & COVID Rule Changes for 2020 Tax Year  
Frank J. LaLoggia, LaLoggia Consulting, Inc. **Added Hot Topic 2/27/20 & Title Mod. 6/3/20**

## Information Technology

- 1/21/2020 Data-Driven Loan Pricing  
Josh Miramant, Blue Orange Digital
- 8/13/2020 **Cyber Series:**  
Layered Cybersecurity: Finding the Best Strategy for Your Bank  
Brandon Harms, Infogressive, Inc. **Changed Speaker 7/21/20**

- 9/9/2020 **Cyber Series:**  
Cybersecurity Assessment Tool 2.0 & GLBA Privacy  
Randall J. Romes & John Moeller, CLA **Changed Speaker 10/28/19**  
**Added Speaker 7/17/20**
- 10/14/2020 **Cyber Series:**  
GLBA Security Expectations, Internal Controls & the Human Factor  
John Moeller, CLA **Changed Speaker 10/28/19**  
**Changed Speaker 10/1/20**
- 10/28/2020 **Cyber Series:**  
Building & Sustaining a Cyber Intelligence Unit (CIU)  
Randall J. Romes & John Moeller, CLA **Changed Speaker 10/28/19**  
**Added Speaker 7/17/20**

## **Lending**

- 1/7/2020 Lending to Hemp Businesses, Including Recent USDA Interim Hemp Production Guidance  
Dawn Kincaid, Brode Consulting Services, Inc.
- 2/11/2020 **Commercial Lending Series:**  
Commercial Loan Documentation  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 2/20/2020 Qualifying Borrowers Using Personal Tax Returns Part 1: Form 1040 & Schedules B & C  
Tim Harrington, TEAM Resources
- 2/25/2020 HELOC Compliance: Disclosures, Documentation, Advertising, Amending & More  
Elizabeth Fast, Spencer Fane LLP
- 3/3/2020 Appraisal Compliance Checklist, Including New Threshold Limits  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 3/5/2020 **Commercial Lending Series:**  
Managing a Commercial Construction Loan: Start to Finish  
Elizabeth Fast, Spencer Fane LLP
- 3/10/2020 Common HMDA Violations & Challenges  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 3/17/2020 Qualifying Borrowers Using Personal Tax Returns Part 2: Schedules D, E & F  
Tim Harrington, TEAM Resources
- 3/19/2020 Consumer Loan Flood Insurance Forms Line-by-Line  
Molly Stull, Brode Consulting Services, Inc.
- 3/24/2020 **Commercial Lending Series:**  
Commercial Flood Insurance Rules & Best Practices  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 4/1/2020 **Commercial Lending Series:**

Commercial Loan Workouts, Restructuring & Loss Mitigation  
Elizabeth Fast, Spencer Fane LLP

4/9/2020 Interagency Statement on Loan Modifications: Working with Borrowers Impacted by COVID-19  
Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 3/25/20**

4/28/2020 **Commercial Lending Series:**  
Commercial Loans Secured by Real Estate  
Susan Costonis, Compliance Consulting and Training for Financial Institutions

5/5/2020 Writing Compelling Credit Memos & Loan Narratives with Confidence  
Ann Brode-Harner, Brode Consulting Services, Inc.

5/6/2020 New Uniform Residential Loan Application Beginning January 1, 2021:  
Updating Policies & Testing Readiness. **Added Hot Topic 1/29/20**  
Molly Stull, Brode Consulting Services, Inc. **Title Modifications 4/17/20 & 4/21/20**

5/7/2020 E-SIGN for Lenders: Technicalities, Consumer Expectations & Risk  
Susan Costonis, Compliance Consulting and Training for Financial Institutions

5/14/2020 **Commercial Lending Series:**  
Analyzing Commercial Tax Returns: Forms 1065, 1120, 1120S & K-1s  
Aaron Lewis, Young & Associates, Inc.

5/18/2020 Demystifying TRID for Construction Loans Using the New CFPB Guides  
Monday Bill Elliott, Young & Associates, Inc. **Added Hot Topic 12/31/19**

5/21/2020 Documenting & Perfecting Farm & Livestock Loans  
Elizabeth Fast, Spencer Fane LLP

6/2/2020 Consumer Loan Underwriting Fundamentals:  
Interviews, Credit Reports, Compliance & Debt Ratios  
Larry Williams, Financial Education & Development, Inc.

6/3/2020 UCC Article 9: Perfection Pitfalls & Proper Enforcement  
Elizabeth Fast, Spencer Fane LLP

6/5/2020 Deadline July 1, 2020: **Added Hot Topic 4/17/20**  
Morning HMDA Final Rule on Closed-End Loan Data Collection & Reporting  
Susan Costonis, Compliance Consulting and Training for Financial Institutions

6/10/2020 Completing the TRID Loan Estimate Line-by-Line  
Dawn Kincaid, Brode Consulting Services, Inc.

6/24/2020 Managing In-House Real Estate Evaluations  
Aaron Lewis, Young & Associates, Inc.

7/9/2020 Top 10 Consumer Loan Documentation Mistakes  
Dawn Kincaid, Brode Consulting Services, Inc.

7/13/2020 Completing the TRID Closing Disclosure Line-by-Line  
Monday Dawn Kincaid, Brode Consulting Services, Inc.

- 7/15/2020 HMDA: Still a Four-Letter Word?  
Michael Christians, Michael Christians Consulting, LLC
- 7/29/2020 Lending to Self-Employed Borrowers  
Aaron Lewis, Young & Associates, Inc.
- 8/11/2020 Fair Lending & COVID-19: Strategies for Maintaining Compliance  
Kimberly Boatwright, Director of Compliance, Ncontracts **Added Hot Topic 5/26/20**
- 9/2/2020 SAFE Act Compliance for Mortgage Loan Originators (MLOs)  
Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 9/18/2020 Prospecting & the Pandemic: Tools for Success During COVID-19  
60 Min; Morning Tim Tivis, Pinnacle Training Group **Added Hot Topic 8/7/20**
- 9/22/2020 UCC-1 & UCC-3 Financing Statements Line-by-Line: Filing, Amending & Renewing  
Elizabeth Fast, Spencer Fane LLP
- 9/23/2020 Ag Lending Compliance, Including Industrial Hemp  
Molly Stull, Brode Consulting Services, Inc **Added Topic 2/27/20; Changed Speaker 8/21/20**
- 9/24/2020 Avoiding Costly Mistakes in Calculating Debt Service Coverage  
Aaron Lewis, Young & Associates, Inc.
- 10/1/2020 Navigating the PPP Loan Forgiveness Process A-Z  
Kimberly A. Rayer, Starfield & Smith, PC **Added Hot Topic 8/21/20**
- 10/13/2020 COVID-19 Loan Essentials: Modifications, Accommodations & Latest Regulatory Guidance  
Aaron Lewis, Young & Associates, Inc. **Added Hot Topic 9/1/20**
- 10/20/2020 Regulator Update for the Credit Analyst  
Aaron Lewis, Young & Associates, Inc.
- 10/21/2020 Banking & Lending to Cannabis Businesses: Clarifying the Confusion & Avoiding Pitfalls  
Dawn Kincaid, Brode Consulting Services, Inc. **Title Modification 1/8/20**
- 10/29/2020 New URLA for a New Year! Prepare Now for a Smooth Transition  
Molly Stull, Brode Consulting Services, Inc. **Added Hot Topic 4/23/20**
- 12/2/2020 Annual Loan Review: Consumer, Commercial & Residential  
Ann Brode-Harner, Brode Consulting Services, Inc.
- 12/11/2020 Top 10 Year-End Lending Issues & FAQs **Added Hot Topic 8/26/20**  
Morning Susan Costonis, Compliance Consulting and Training for Financial Institutions
- 12/15/2020 Avoiding Loan Denial Mistakes  
Molly Stull, Brode Consulting Services, Inc.

## Marketing



- 4/14/2020 Advertising Compliance Part 1: Print, Radio & TV  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 4/30/2020 Advertising Compliance Part 2: Website, Online & Social Media  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 5/27/2020 **Growth & Transformation Series:**  
Driving Engagement with Facebook, Twitter & Instagram  
Eric C. Cook, WSI Internet Consulting
- 6/16/2020 **Growth & Transformation Series:**  
Banking Millennials: The Next Generation of Revenue  
Diane Pape Reed, CU Doctor
- 7/1/2020 **Growth & Transformation Series:**  
Digital Marketing Strategies: What's Working in 2020?  
Eric C. Cook, WSI Internet Consulting
- 8/12/2020 **Growth & Transformation Series:**  
Leveraging LinkedIn for Lenders  
Eric C. Cook, WSI Internet Consulting

## Operations

- 1/30/2020 Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment  
Elizabeth Fast, Spencer Fane LLP
- 2/4/2020 ACH Tax Refunds: Exceptions, Posting & Liabilities  
Michele L. Barlow, PAR/WACHA
- 2/6/2020 Action Plan for Reg CC Rule Changes Effective July 1, 2020  
Steven Van Beek, Howard & Howard Attorneys PLLC
- 2/12/2020 Electronic & Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court  
Elizabeth Fast, Spencer Fane LLP
- 2/21/2020 Nonresident Aliens: New 2020 Tax Reporting Rules, CIP, CDD & More  
Morning Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 1/7/20**
- 2/24/2020 **Deposit Account Series:**  
Monday Deposit Operations Update 2020  
Deborah Crawford, Gettechnical Inc.
- 2/27/2020 Managing Force-Placed Mortgage & Auto Insurance  
Bill Elliott, Young & Associates, Inc.
- 3/11/2020 Impact of Reg CC Rule Changes on ACH & RDC: Effective July 1, 2020  
Michele L. Barlow, PAR/WACHA
- 3/18/2020 2020 ACH Rules Update, Including Emerging & Real-Time Payments

Shelly Sipple, EPCOR

- 3/26/2020 Get Ready for New ACH Return Code R11: Effective April 1, 2020  
Michele L. Barlow, PAR/WACHA **Added Hot Topic 2/11/20**
- 3/31/2020 New Technology: Cash Recyclers, Pod Banking & Interactive ATMs Barry Thompson,  
Thompson Consulting Group, LLC
- 4/2/2020 Mastercard Dispute Resolution for Chargebacks  
Diana Kern, SHAZAM, Inc.
- ~~5/11/2020 Monday~~ ~~New! CTR Changes for Sole Proprietors & DBAs: What's Rescinded? What's Replaced?~~  
~~Dawn Kincaid, Brode Consulting Services, Inc. **Added Hot Topic 2/27/20** **Postponed 4/9/20**~~
- 5/11/2020 Alert! Impact of Reg D Changes  
Monday Deborah Crawford, Gettechnical Inc. **Added Hot Topic 4/29/20**
- 5/12/2020 Visa Claims Resolution for Chargebacks  
Diana Kern, SHAZAM, Inc.
- 6/17/2020 Handling ACH Exceptions & Returns  
Shelly Sipple, EPCOR
- 6/23/2020 Comparing Regulation E with Visa & Mastercard Rules  
Diana Kern, SHAZAM, Inc.
- 6/26/2020 Record Retention: What Documents Must Be Retained & For How Long?  
Morning Elizabeth Fast, Spencer Fane LLP **Added Hot Topic 2/27/20**
- 7/16/2020 Regulation E Myth Busters  
Michele L. Barlow, PAR/WACHA **Added Hot Topic 2/27/20**
- 7/22/2020 Responding to Garnishment & Levy Demands  
Elizabeth Fast, Spencer Fane LLP
- 7/30/2020 Handling Consumer Complaints & Disputes  
Mary-Lou Heighes, Compliance Plus, Inc.
- 8/5/2020 Advanced CTR Training: Beyond the "Textbook"  
Dawn Kincaid, Brode Consulting Services, Inc.
- 8/27/2020 Liability with ACH Death Notification Entries (DNEs) & Reclamations  
Michele L. Barlow, PAR/WACHA
- 9/10/2020 10 Lessons Learned When a Depositor Dies  
Deborah Crawford, Gettechnical Inc.
- 9/29/2020 FFIEC Requirements for a Remote Deposit Capture Risk Assessment  
Angi Farren, UMACHA
- 9/30/2020 Mastering Escrow: Analysis, Rules, Forms & Compliance

Ann Brode-Harner, Brode Consulting Services, Inc.

- 10/7/2020 Compliance with E-SIGN, E-Statements & E-Disclosures  
Nancy Flynn, The ePolicy Institute™
- 10/16/2020 Morning Implementing Reg D Changes: Agreements, Notices & Procedures  
Steven Van Beek, Howard & Howard Attorneys PLLC **Added Hot Topic 8/26/20**
- 10/22/2020 Legally Handling ATM & Debit Card Claims Under Regulation E  
Elizabeth Fast, Spencer Fane LLP
- 10/23/2020 Morning Handling Pandemic-Related Payment Issues: Stimulus, SBA, Workers' Comp & More  
Shelly Sipple, EPCOR **Added Hot Topic 8/26/20**
- 11/12/2020 IRS Reporting Essentials: Form 1099 & Beyond  
David A. Reed, Reed & Jolly, PLLC
- 11/16/2020 Monday New 2021 Nacha Rules: Impact, Analysis & Deadlines  
Michele Barlow, MACHA/PAR **Added Hot Topic 8/14/20**
- 11/18/2020 10 Lessons Learned When a Borrower Dies  
Elizabeth Fast, Spencer Fane LLP
- 12/8/2020 Recent Reg CC Changes: Lessons Learned & Future Outlook  
Dawn Kincaid, Brode Consulting Services, Inc.
- 12/9/2020 Legal Issues Surrounding Subpoenas & Summonses  
Elizabeth Fast, Spencer Fane LLP

## Security & Fraud

- 5/1/2020 Morning Financial Scams, Fraud & Criminal Activity During COVID-19  
Barry Thompson, Thompson Consulting Group, LLC **Added Hot Topic 4/14/20**
- 6/30/2020 Fraud by Channel Type: Check, Debit, Credit, ACH & Wire  
Erin Fonte, Hunton Andrews Kurth LLP
- 9/17/2020 **Risk Officer Series:**  
The 15 Worst Security Mistakes  
Barry Thompson, Thompson Consulting Group, LLC
- 11/24/2020 Robbery: Critical Steps Before, During & After  
Barry Thompson & Alvin Clar, Thompson Consulting Group, LLC **Added Speaker 9/15/20**

## Senior Management

- 2/5/2020 Using the UBPR to Improve Bank Performance  
Gary J. Young, Young & Associates, Inc.

2/10/2020 Monday	Diversity Self-Assessment: Regulatory Guidance & Best Practices David A. Reed, Reed & Jolly, PLLC	<b>Added Hot Topic 11/14/19</b>
4/10/2020 Morning	The CARES Act: Impact & Implications for Community Banks Aaron Lewis, Young & Associates, Inc.	<b>Added Hot Topic 3/30/20</b>
4/13/2020 Monday	Financial Risk During Widespread Disruption: What the Board & Management Should Monitor Bob Viering, Young & Associates, Inc.	<b>Added Hot Topic 3/16/20</b>
4/21/2020	New FFIEC Procedures & Pandemic Guidance for Business Continuity Management & Resilience Molly Stull, Brode Consulting Services, Inc.	<b>Added Hot Topic 12/30/19</b> <b>Title Modified 3/13/20</b>
4/22/2020	10 Strategies for Remaining Independent in a Consolidating Environment Phillip K. Smith, Gerrish Smith Tuck, PC, Consultants & Attorneys	
4/27/2020 Monday	Increasing Remote Services During & After the Pandemic Tim Harrington, TEAM Resources	<b>Added Hot Topic 3/25/20</b>
5/28/2020	Branch Manager Guide to Success Molly Stull, Brode Consulting Services, Inc.	
5/29/2020 Morning	Tax Credits & Cash Your Bank May Be Missing Regina Goyette Staudacher & Lindsey O'Malley, Howard & Howard Attorneys PLLC	<b>Added Hot Topic 4/29/20</b>
6/11/2020	Three Key Risk Assessments in Enterprise Risk Management Marcia Malzahn, Malzahn Strategic	
6/15/2020 Monday Morning	Credit Risk Management During a Pandemic Jeffery W. Johnson, Bankers Insight Group	<b>Added Hot Topic 5/15/20</b>
8/26/2020	Cutting-Edge Consumer Payments: Beyond PayPal & Venmo Patrick Boot, Hunton Andrews Kurth LLP	<b>Changed Speaker 8/17/20</b>
10/6/2020	Managing Vendors: Due Diligence, Contracts, Tips & Tools Joseph Silvia, Howard & Howard Attorneys PLLC	
11/13/2020 Morning	Leading a Remote Workforce Larry Prince, Prince Health, LLC	<b>Added Hot Topic 8/26/20</b>