

## Robbery Awareness for All Bankers

Wednesday, January 20, 2010

3:00 pm – 4:30 pm Eastern

**WEBINAR – ON-DEMAND WEB LINK – FREE CD ROM**

**WHY DO PEOPLE ROB FINANCIAL INSTITUTIONS?** To paraphrase notorious robber Willie Sutton, *“BECAUSE THAT’S WHERE THE MONEY IS.”*

Combine the threat of violence and the use of force with the nervousness of perpetrators and foolish acts of heroism by victims, and it’s no wonder that law enforcement considers robbery to be one of society’s most dangerous crimes. In fact, a robbery victim’s own actions may exacerbate the situation, resulting in brutal attacks, serious injuries and even death.

Most bankers never view their facilities from the robber’s vantage point. In this program, you will learn to think like a robber, so you can take the proper steps to help prevent a robbery situation. Discover how or why a robber selects your institution and why the note-passing-bandit scenario is the most preferred robbery method.

This information-packed program will review the steps law enforcement will take outside your institution and what to expect after the robber has left the building. Your back office staff can be more important than the victim in capturing the robber. Learn the procedures for staff witnessing the robbery that will help law enforcement in the first five minutes following the crime.

### HIGHLIGHTS

- Understand the behaviors that create robbery situations
- Learn facility details that make your bank a target
- Know when marketing can help or hurt your institution by making it a target
- How to approach a person casing your bank
- The aftermath of a robbery and what to expect from law enforcement

### VALUABLE TRAINING CERTIFICATION!

Each institution will receive a certified document proving that those attending have met the basic training requirements of The Bank Protection Act.

### WHY SHOULD YOU PARTICIPATE?

This session is a cost-effective way to train your front-line and back-office staff on robbery awareness. This program can supplement or serve as your staff’s annual security training session. You may train as many individuals as you like for one set price. There will be no travel costs, no time lost from work, and no one will be required to leave the institution.

### WHO SHOULD ATTEND?

This informative session is designed for any staff that might observe or be involved during a robbery. This fast-paced program will also train back office staff on special procedures that will make them invaluable in helping law enforcement apprehend the criminal.

**PLEASE NOTE:** Your registration fee allows you to have **one telephone connection**. However, as many people as you like may listen from your office speaker phone. If you register for the webinar, your registration fee also includes **one internet connection** from a single computer terminal.

### ABOUT THE PRESENTER – Barry Thompson, CRCM, ALMP, Thompson Consulting Group, LLC

Barry Thompson is an international speaker, trainer, consultant, and writer. He is a security and compliance “guru” for a leading national training organization and regularly presents security conferences for trade groups.

Barry is recognized worldwide, presenting in Brussels, Belgium to European bankers on internal fraud; at the United Nations on identity theft for the United Nations Credit Union; and to Japanese bankers on bank security. Barry has worked in the financial services industry for over three decades, and has held the positions of security officer, compliance officer, treasurer, senior vice president, and executive vice president. He has handled over 900 security cases and has been involved with investigations and prosecutions at the federal, state, and local levels.

