

2012 Webinar Schedule by Category
Revised December 22, 2011 v.3

Auditing & Accounting

- January 26, 2012 Understanding Borrowers' Tax Returns, Part 1: Basics, Itemized Deductions, Interest & Dividend Income & Sole Proprietorships (Schedule C)
Tim Harrington, TEAM Resources
- February 29, 2012 Understanding Borrowers' Tax Returns, Part 2: Income from Rentals, Royalties, Partnerships, S Corps & Farms
Tim Harrington, TEAM Resources
- March 8, 2012 **Accounting/Auditing Series:** Troubled Debt Restructuring Issues: The Accountant's Perspective
S. Wayne Linder, Young & Associates, Inc.
- April 10, 2012 Auditing Your Bank's Website
Ann Brode, Brode Consulting Services, Inc.
- April 26, 2012 **Accounting/Auditing Series:** Auditing Capital Records: Are Your Bank's Squeaky Clean?
Rhonda Hudson, Compliance +, Inc.
- June 21, 2012 **Accounting/Auditing Series:** Accounting & Auditing Reports to the Board
David Osburn, Osburn & Associates, LLC
- August 7, 2012 **Accounting/Auditing Series:** Recent Accounting Developments & a Look Ahead
Bruce Richter, Eide Bailly, LLP
- September 27, 2012 Conducting the 2012 ACH Audit
Shelly Simpson, EPCOR
- October 4, 2012 **Accounting/Auditing Series:** Accounting for OREO
Bruce Richter, Eide Bailly, LLP
- December 6, 2012 **Accounting/Auditing Series:** Dissecting Loan Loss Reserves
S. Wayne Linder, Young & Associates, Inc.

Security & Fraud

- February 22, 2012 Business Account Takeover Alert: What You Need to Know Now!
Jackie Marshall, Gladiator Technology
- March 29, 2012 Identifying & Preventing Elder Financial Abuse
Luann Kohlmann, WACHA
- April 11, 2012 Computer Security for All Staff
Barry Thompson, Thompson Consulting Group, LLC

September 25, 2012 Conducting Investigations: The Basics for New Security Officers
Barry Thompson, Thompson Consulting Group, LLC

Lending

January 4, 2012 Managing the New Appraisal Guidelines for Residential Property
Ann Brode, Brode Consulting Services, Inc.

January 10, 2012 **Commercial Lending Series:** Required Compliance for Real-Estate-Secured Commercial Loans
Susan Costonis, Compliance Consulting and Training for Financial Institutions

January 31, 2012 SBA Eligibility Hot Topics
Kimberly Rayer & Ethan Smith, Starfield & Smith, PC

February 2, 2012 Loan Stress Testing for Today's Banking Reality
S. Wayne Linder, Young & Associates, Inc.

February 3, 2012 **SPECIAL EDITION**
Friday Morning Understanding the New Federal Bankruptcy Procedures & Forms Line-by-Line
Elizabeth Fast, JD & CPA, Banker's Choice

February 9, 2012 Loan Participations: Compliance, Documentation, Servicing & More
Elizabeth Fast, Bankers Choice

February 23, 2012 GFE & HUD 1: Issues & Update
Bill Elliott, Young & Associates, Inc.

March 7, 2012 **Commercial Lending Series:** Lending to the Small Business Owner/Guarantor in
Today's Economy
David Osburn, Osburn & Associates, LLC

March 27, 2012 Real Estate Loan Workouts, Foreclosures, Short Sales & Deficiency Judgments
Elizabeth Fast, Bankers Choice

April 3, 2012 Call Report Revisions & Updates
Judith Jenkins, Bank Training Services

April 19, 2012 Credit Processes & Asset Quality Issues: Your Bank's Biggest Risk
S. Wayne Linder, Young & Associates, Inc.

April 24, 2012 Agricultural Lending Update & Outlook
Dr. David Kohl, AgriVisions, LLC

May 10, 2012 Lender Alert: Regulation Z Mortgage Application Timing Requirements
Bill Elliott, Young & Associates, Inc.

May 24, 2012 **Commercial Lending Series:** Commercial Loan Workouts & Sample Policies
Ann Brode, Brode Consulting Services, Inc.

June 7, 2012 Medallion & Signature Guarantee Rules & Risks
Elizabeth Fast, Bankers Choice

June 12, 2012 Denied Loan Requirements: Consumer, Commercial & Residential

Ann Brode, Brode Consulting Services, Inc.

- June 14, 2012 **Commercial Lending Series:** Debt Service Coverage Calculations in Underwriting
S. Wayne Linder, Young & Associates, Inc.
- July 11, 2012 Protecting the SBA Guaranty Start to Finish
Kimberly Rayer & Ethan Smith, Starfield & Smith, PC
- July 18, 2012 10 Key Factors in Making Good Consumer Loan Decisions
Tim Harrington, TEAM Resources
- July 19, 2012 Call Report Preparation: RC-R Risk-Based Capital
Judith Jenkins, Bank Training Services
- August 9, 2012 **Commercial Lending Series:** Regulator Issues for the Credit Analyst
S. Wayne Linder, Young & Associates, Inc.
- August 28, 2012 Call Report Preparation: RC-C Part I & Related Lending Schedules
Judith Jenkins, Bank Training Services
- September 13, 2012 SAFE Act: Tracking, Renewing & Compliance
Ann Brode, Brode Consulting Services, Inc.
- October 25, 2012 **Commercial Lending Series:** Analyzing Ratios & Cash Flow in Commercial Lending
Tim Harrington, TEAM Resources
- November 27, 2012 Legal Update – Loans: 2012 in Review
Elizabeth Fast, Bankers Choice
- December 19, 2012 Commercial Property Appraisal Compliance
Elizabeth Fast, Bankers Choice

IRA

- January 24, 2012 IRA/HSA Review & Update 2011 Tax Year
Deborah Crawford, gettechnical inc
- November 6, 2012 Top 10 IRA Issues: Compliance, Reporting, Death & Distributions
Deborah Crawford, gettechnical inc

Information Technology

- February 28, 2012 IT Security 2012: Regulator Hot Buttons
Dr. Kevin Streff, Secure Banking Solutions
- June 19, 2012 Documenting Your Required Information Security Program
Dr. Kevin Streff, Secure Banking Solutions
- August 30, 2012 Preparing for Your FFIEC Authentication Guidance Regulatory Exam
Debi Randol, Gladiator Technology
- September 5, 2012 Network Security 101

Dr. Kevin Streff, Secure Banking Solutions

November 29, 2012 Best Practices in IT Risk Assessment Programs
Dr. Kevin Streff, Secure Banking Solutions

Human Resources

March 15, 2012 Writing Effective HR & E-Policies to Manage Behavior, Maximize Compliance & Mitigate Risks
Nancy Flynn, The ePolicy Institute™

May 31, 2012 Essential HR Recordkeeping from Hiring to Firing
Kay Robinson, Robinson HR Consulting

Collections

May 23, 2012 Your Customer Has Filed Bankruptcy, Now What?
Elizabeth Fast, Bankers Choice

November 14, 2012 Advanced Collection Tools
David Osburn, Osburn & Associates, LLC

Compliance

February 7, 2012 New BSA Officer Training
Deborah Crawford, gettechnical inc

February 15, 2012 Community Bank Actions for Debit Card Interchange Rules: Effective April 2012
Lee Wetherington, ProfitStars®

February 16, 2012 **Required Compliance Series:** Regulatory Compliance for the Board & Senior Management
Ann Brode, Brode Consulting Services, Inc.

March 6, 2012 Overdraft Protection Update: Regulations, Lawsuits & Guidance
Deborah Crawford, gettechnical inc

March 22, 2012 You Received a BSA Exam Request Memo, What are the Proper Steps?
Ann Brode, Brode Consulting Services, Inc.

April 5, 2012 ACH Rules Update 2012
Shelly Simpson, EPCOR

April 17, 2012 **Required Compliance Series:** Regulatory Compliance for the Frontline
Deborah Crawford, gettechnical inc

May 30, 2012 **Required Compliance Series:** Regulatory Compliance for Lenders
Susan Costonis, Compliance Consulting and Training for Financial Institutions

July 24, 2012 **Required Compliance Series:** Regulatory Compliance for Deposit/Operations
Deborah Crawford, gettechnical inc

July 26, 2012 CRA Compliance & FAQs
Ann Brode, Brode Consulting Services, Inc.

- September 20, 2012 **Required Compliance Series:** Regulatory Compliance for All Staff:
Red Flags for Identity Theft, Bribery & Privacy
Ann Brode, Brode Consulting Services, Inc.
- November 15, 2012 Wire Transfer Compliance
Rhonda Hudson, Compliance +, Inc.
- November 20, 2012 **Required Compliance Series:** Bank Protection Act Robbery Preparedness for All Staff
Barry Thompson, Thompson Consulting Group, LLC
- December 5, 2012 Escrow Account Compliance
Ann Brode, Brode Consulting Services, Inc.

Directors

- January 12, 2012 **Director Series:** Banking Out of Recession
Lee Wetherington, ProfitStars®
- March 20, 2012 **Director Series:** Managing Liquidity Risk: The Board's Role
Gary Young, Young & Associates, Inc.
- May 15, 2012 **Director Series:** Buy, Sell or Remain Independent: Strategic Decisions for Your Board
Jeffery Gerrish, Gerrish, McCreary, Smith, Consultants & Attorneys **TOPIC CHANGE**
- July 17, 2012 **Director Series:** Asset/Liability Management for Directors
Gary Young, Young & Associates, Inc.
- September 11, 2012 **Director Series:** Not Strategic Planning, Action Planning!
Jeffery Gerrish, Gerrish, McCreary Smith Consultants & Attorneys
- November 8, 2012 **Director Series:** The Board's Role with the Loan Committee
Ann Brode, Brode Consulting Services, Inc.

Frontline & New Accounts

- February 14, 2012 Accepting Powers-of-Attorney: 10 Deposit Account Hotspots
Deborah Crawford gettechnical inc
- May 3, 2012 Minor Accounts: Legal Ownership, Debit Cards & Access
Deborah Crawford, gettechnical inc.
- June 5, 2012 Frontline Professionalism: Understanding Endorsements
Deborah Crawford, gettechnical inc
- August 14, 2012 Beware! Signature Card Danger Zones: Account Titling, Ownership & Access
Deborah Crawford, gettechnical inc
- August 21, 2012 Head Teller Development: Improving Teller Performance
Ann Brode, Brode Consulting Services, Inc.
- September 6, 2012 The Legal Side of Dealing with Powers-of-Attorney & Living Trust Documents

Elizabeth Fast, Bankers Choice

- September 18, 2012 Opening Donation, Memorial & Other Accounts for Non-Profit Organizations
Deborah Crawford, gettechnical inc
- October 16, 2012 Frontline Professionalism: Compliance at Account Opening
Ann Brode, Brode Consulting Services, Inc.
- October 23, 2012 Business Accounts: Who is Authorized to Open, Close, Transact?
Deborah Crawford, gettechnical inc
- December 4, 2012 Opening Trust Accounts: Documenting Authority & Liability
Deborah Crawford, gettechnical inc

Senior Management

- January 18, 2012 Roadmap for Reporting to the Board
Barry Thompson, Thompson Consulting Group, LLC
- January 19, 2012 Capital Stress & Capital Contingency: Their Role in Capital Planning
Gary Young, Young & Associates, Inc.
- June 28, 2012 Branch Performance Indexing: Are Your Branches Achieving Their Full Potential?
John Matheny, Abound Resources
- July 10, 2012 Capital is Available: How Do You Find It?
Jeffery Gerrish, Gerrish, McCreary, Smith, Consultants & Attorneys
- July 12, 2012 Facebook & Community Banking: What Should Your Strategy Be?
Eric Cook, WSI Internet Consulting
- October 10, 2012 Fee Income Challenges: Best New Revenue & Cost Cutting Opportunities
Lee Wetherington, ProfitStars®
- October 18, 2012 UBPR Peer Group Comparison: Getting It Right!
Gary Young, Young & Associates, Inc.
- November 7, 2012 Being Prepared for Regulatory Exams
Ken Proctor, Abound Resources
- December 13, 2012 The Four Components of a Social Technology Strategy: Making Them Work at Your Bank
Eric Cook, WSI Internet Consulting

Operations

- January 5, 2012 Regulation E Legal Update: How to Properly Handle ATM & Debit Card Claims
Elizabeth Fast, Bankers Choice
- April 12, 2012 Handling the Bank's Right of Set Off
Elizabeth Fast, Bankers Choice

May 8, 2012	FDIC Records & Email Retention Rules Nancy Flynn, The ePolicy Institute™
May 17, 2012	Handling Check Exceptions, Returns & Adjustments Ellen Heffner, ECCHO
June 26, 2012	Understanding & Navigating ACH Rules for ODFIs Shelly Simpson, EPCOR
July 31, 2012	Dealing with Record/Document Retention & Destruction Elizabeth Fast, Bankers Choice
August 2, 2012	All Things Mobile: Banking, Payments, Security & More Lee Wetherington, ProfitStars®
August 16, 2012	Understanding & Navigating ACH Rules for RDFIs Shelly Simpson, EPCOR
August 23, 2012	Garnishments, Subpoenas, Summonses, Levies: Getting It Right! Elizabeth Fast, Bankers Choice
September 12, 2012	ACH Exceptions & Returns: Unauthorized, Revoked, Stop Payment: Which Is It? Luann Kohlmann, WACHA
October 2, 2012	Debit Card Error Resolution & Regulation E Investigations Heather Briganti, Mid-Atlantic Payments Association
October 11, 2012	Safe Deposit Boxes: Drilling, Death & Unclaimed Property Elizabeth Fast, JD & CPA, Bankers Choice
October 30, 2012	Managing E-Sign, E-Statements & E-Disclosures Nancy Flynn, The ePolicy Institute™
December 11, 2012	Legal Update – Deposit Operations: 2012 in Review Elizabeth Fast, Bankers Choice
December 18, 2012	Really Understanding the “Midnight Deadline” for Processing Returns Ellen Heffner, ECCHO

Director’s Series broadcasts are scheduled from 10:00-11:30 AM Central Time

Most webinars are scheduled from 2:00-3:30 PM Central Time unless otherwise indicated. Please check the brochure copy to confirm the time.